



REPORT TO: East Lothian Integration Joint Board

MEETING DATE: 25 April 2024

BY: Chief Officer

SUBJECT: Planning Older People's Services update

1 PURPOSE

- 1.1 To provide members with a progress update related to the *Planning Older People's Services* project.

2 RECOMMENDATIONS

The Integration Joint Board is asked to:

- 2.1 Note the content of the report.

3 BACKGROUND

- 3.1 The Community Hospitals and Care Homes Provision Change Board final report¹ was agreed by the IJB on the 23rd February 2023. As part of that report, the ELHSCP Chief Officer was asked to bring back options for the development of older people's services with a continued focus on community capacity.
- 3.2 In order to explore and develop these options the Chief Officer established a project team in March 2023. Subsequently a paper outlining the proposed engagement and consultation process was agreed by the IJB on 23rd March 2023².

¹ <https://www.eastlothian.gov.uk/pfap>

² https://www.eastlothian.gov.uk/meetings/meeting/16964/east_lothian_integration_joint_board

4 ENGAGEMENT

- 4.1 The project's initial engagement phase concluded in December 2023 with a full report³ and associated community update⁴ available online. This first engagement phase focused on gathering interested people and their feedback, which involved extensive face to face and online sessions with key stakeholders, the creation of webpages outlining the engagement project, an online survey, development of a 'DIY engagement pack', social media campaign, radio and newspaper features, poster distribution, and the formation of an Independent Community Panel.
- 4.2 In total ELHSCP hosted 44 events, 36 of which were in person. The events involved direct engagement with 702 people. The online survey provided 141 individual responses, and the team received 11 printed questionnaires. Together, the engagement activities accumulated 2,458 individual pieces of feedback and/or suggestions on older people's services in East Lothian.
- 4.3 The 2,458 pieces of feedback were categorised into 49 separate themes, which were further condensed into 19 recurring themes.



- 4.4 After analysing the individual pieces of feedback all ideas, suggestions, comments and responses were collated into a long-list of 105 suggestions that progressed to the 'hurdle criteria' exercise.
- 4.5 Each long-list suggestion was then assessed against pre-set 'hurdle criteria':
- 1) Will the option lead to increased wellbeing and improved outcomes for service users in East Lothian?
 - 2) Will the option enhance service and clinical sustainability and is it able to evolve and adapt to meet future need? (e.g. does it meet

³ https://www.eastlothian.gov.uk/downloads/file/33891/provisioning_strategy_project_-_communications_and_engagement_report_aug-dec_2023

⁴ https://www.eastlothian.gov.uk/downloads/file/33924/provisioning_strategy_project_-_community_newsletter_february_2024

the health and wellbeing needs of the present population, without compromising those of future generations?)

- 3) Will the option provide fit for purpose infrastructure that supports East Lothian's current and future older population?
- 4) Will the option achieve long term financial viability?

4.6 A representative selection of Project Team and Independent Community Panel members were identified to undertake the hurdle criteria exercise. Each participant was asked to individually review the long-list suggestions against the criteria via an online survey in advance of a face-to-face exercise on 21st February 2024.

4.7 Following the hurdle criteria exercise, a total of 61 options were added to the short-list of suggestions. The process and the short-listed suggestions are detailed further within our Hurdle Criteria Results Report⁵, which was distributed alongside Community Update 3 in early April 2024.

4.8 We have now concluded the first three stages of the *Planning Older People's Services Project* and move into the modelling and development of the short-listed suggestions. The modelled suggestions will then be appraised against weighted criteria (desirability, feasibility and viability) in order to identify the preferred options for public consultation and consideration by the IJB.



5 POLICY IMPLICATIONS

5.1 This work will respond to local and national strategic plans including the East Lothian IJB Strategic plan 2022 – 2025 whose commitment is to support people closer to home, in their own home or in a homely setting. Other relevant strategy and policy is described within this report at section 7 – Directions. This work is related to strategic Delivery Priority (1.1) of the IJB strategic plan.

⁵ https://www.eastlothian.gov.uk/downloads/file/34073/provision_strategy_project_-_hurdle_criteria_results_report

5.2 The work will respond to several Strategic Outcomes (S01, S02, S03)

6 INTEGRATED IMPACT ASSESSMENT

6.1 The subject of this report is going through the Integrated Impact Assessment process with an initial IIA completed on 22nd August 2023⁶. The full IIA will be undertaken and completed prior to our final report and recommendations being presented to the IJB late 2024.

6.2 Copies of the IIA's associated with the Community Hospitals and Care Homes Provision Change Board work are available online⁷

7 DIRECTIONS

7.1 12I – Transforming Care for Older People.

8 RESOURCE IMPLICATIONS

8.1 Financial – at this stage of work only indicative financial estimates have been developed and have a wide variability. They should not, at this stage, be seen as final or draft, they have been provided as indicative. These are Capital (nil to £50m) and Revenue (nil to £2.5m) and this excludes any disposal of assets (if relevant).

8.2 Personnel – it is too early to state the impact on staffing other than highlighting the staff shortages and pressures that there are currently within the system. However, as part of option development there will be full engagement with the HSCP Joint Partnership Forum.

8.3 Other – N/A.

9 BACKGROUND PAPERS

9.1 Project website – <https://www.eastlothian.gov.uk/elhscp/pops>

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https://www.eastlothian.gov.uk/downloads/file/33923/planning_older_peoples_services_engagement_strategy_ia_22823

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https://www.eastlothian.gov.uk/info/210558/social_care_and_health/12776/east_lothian_health_and_social_care_partnership_integrated_impact_assessments