

REPORT TO: Policy and Performance Review Committee

MEETING DATE: 10 March 2022

BY: Executive Director for Place

SUBJECT: Legacy Report

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1 PURPOSE

- 1.1 To provide Policy and Performance Committee with a report on 'legacy' matters to be passed on to the new Committee that will be appointed following the May 2022 Council elections.

2 RECOMMENDATIONS

- 2.1 Committee is asked to provide further comments on the legacy matters outlined in this report and approve the report to be passed on to the new Committee in June 2022.

3 BACKGROUND

- 3.1 The Policy and Performance Review Committee (PPRC) considers two types of reports:

- regular reports on performance including quarterly reports and an annual report on the Council's key performance indicators, an annual report on the Improvement Service's Local Government Benchmarking Framework, and occasional updates on the Council Plan Top 50 indicator report.
- reports requested by members of the committee seeking further information on issues of interest that have arisen out of the performance reports or are otherwise of particular interest to one or more elected member.

- 3.2 Over the last 4 years (since January 2019 PPRC has received reports requested by members on the following subjects:

- Customer Feedback Reporting
- Customer Contact Centre

- Coastal Car Parking Scheme Review
- Library Service Performance
- Roads Asset Management – Annual Status and Options Report
- Non Residential Social Care Charging and Charging Appeals Update
- Progress with the Business Recovery Investment Fund
- Interim Update on Coast and Countryside Management Plan
- Update on Social Care Charging
- Review of Performance of the Planning Service
- ELC Records Management Plan Progress
- Public Protection Annual Report

3.3 In scrutinising the quarterly performance indicator reports members have asked for explanations and further information on a wide range of indicators including:

- Universal Credit
- Street lighting fault repairs
- ward breakdown of Council Tax collection data and information around legislative changes that have impacted on collection rates
- Community Payback Orders
- Ward breakdown of leisure attendances
- Comparator figures regarding pupil attendance

3.4 PPRC has an annual work programme, which is updated following each Committee meeting. The work programme lists the regular performance reports to be received by Committee and any other reports that have been requested by members.

3.5 Committee is asked to consider whether further guidance on the issues to be dealt with in these reports is required and/ whether or issues should be put on the Committee's future work programme.

4 POLICY IMPLICATIONS

4.1 Reporting performance helps the Council demonstrate that it is achieving Best Value in regard to 'Commitment and Leadership', 'Sound Governance at a strategic, financial and operational level' and 'Accountability'.

4.2 The scrutiny of performance by Elected Members is part of 'Commitment and Leadership'. The Best Value Guidance explains that the scrutiny of performance means 'That members are involved in setting the strategic direction for Best Value and there is a mechanism for internal scrutiny by members of performance and service outcomes.' Reporting the performance indicators for each service every quarter is intended to aid this process.

5 INTEGRATED IMPACT ASSESSMENT

- 5.1 The subject of this report does not affect the wellbeing of the community or have a significant impact on equality, the environment or economy.

6 RESOURCE IMPLICATIONS

- 6.1 Financial – none.
6.2 Personnel – none.
6.3 Other – none.

7 BACKGROUND PAPERS

- 7.1 None

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