



REPORT TO: East Lothian Integration Joint Board

MEETING DATE: 16 September 2021

BY: Chief Officer

SUBJECT: Community Transformation Programme, Adults with Complex Needs Over 65

1 PURPOSE

- 1.1 To update IJB on progress of the Community Transformation programme for over 65's and seek approval for the recommendations set out below. These recommendations were agreed at the Strategic Planning Group meeting on 8 September 2021.

2 RECOMMENDATIONS

- 2.1 The Group is asked to:
- i. Note the background
 - ii. Note the risks and issues in commissioning Older People's Day Centres and approve the proposed approach set out in 3.4.2
 - iii. Approve the mitigating actions set out in 3.4.3
 - iv. Note the update on the Meeting Centre proposal and approve the further development of the Public Social Partnership approach set out in 3.5

3 BACKGROUND

- 3.1 In June 2021, the IJB agreed the proposed key principles underpinning future day services for older people from April 2022. These principles are:
- Commissioned to deliver local services that reflect the varying needs of the local communities
 - Flexibility of provision allowing for both centre and community based services which address fluctuating COVID-19 restrictions ('blended model')
 - Reduction in carer stress

- Preventative in nature reducing social isolation and loneliness
- Innovation in dementia care and support
- Effective governance arrangements based on genuine partnership and collaboration with providers and communities

3.2 In June 2021, IJB agreed that proposals should be brought forward to redistribute investment in high cost service arrangements (e.g. transport) from April 2022. Detailed discussions are underway with East Lothian Council fleet services, lunch clubs, one day centre and third sector partners to finalise this redesign.

3.3 In June 2021, IJB agreed that current building bases which are not fit for purpose and that require investment should be identified. Discussions have taken place with colleagues in East Lothian Council's Asset Review team and requirements will be incorporated into this review. Additional discussion and agreement is required regarding the lease arrangements.

3.4 In June 2021, IJB agreed that commissioning plans for a 4 year framework agreement for a blended model of older people's day services should be considered from April 2022 to 2026.

3.4.1 Discussions have taken place with Older Peoples Day Centres, their trustees and community groups about the potential for a four year framework as one potential option for commissioning, given the significant level of public funding (£1.1 million) and the need for transparency as to how these funds are allocated. Since IJB in June, additional new investment (£219, 260) as a result of Carers Act funding has been agreed for all centres to develop outreach support until 2023.

In considering using a longer term 4 year framework via Public Contracts Scotland, a number of risks and issues have been highlighted. These include:

- The lack of current capability of these small charitable organisations, run by volunteers, in preparing and taking responsibility for the tender documents and outcome
- The adverse impact on the continuity of care and support on a vulnerable client group if there were a change in provider
- The current crisis in care at home provision means there is no safety net should the provider be unsuccessful
- The outreach model, now funded by the Carers Act, was initially part of the service model requiring to be commissioned but is now in place until 2023 i.e. it no longer aligns with a proposed 4 year framework
- The impact of Covid and recovery: centres need more time to recover from Covid and are still working in a reactive way in terms of dealing with the impact of self-isolation, physical distancing and infection control regulations
- The uncertainty of the impact of the Scottish Government proposals for a 'National Care Service' and potential cessation of the ability to charge for social care which would have significant implications for day centres

3.4.2 Given these risks and issues it is recommended that the existing funding for older peoples centres is continued until 31 March 2023. This will allow time to address the concerns set out above with the aim of developing an integrated framework model for both centre and outreach services from April 2023.

Advice has been sought from colleagues in procurement and legal services on this recommendation. Whilst Legal and Procurement may have concerns about the approach outlined for financial years 2022/23, the issues are acknowledged, particularly in relation to capacity for delivery of social care services in East Lothian at the current time, and, subject to Head of Service and HSCP Commissioning Board sign off for this proposal, they propose a review of this position in April 2022.

3.4.3 Additional actions are recommended to mitigate any risks and address concerns of colleagues in procurement and legal services:

- Work with the Association of East Lothian Day Centres and Trustees of the individual centres to address the risks presented above and to develop a plan to build capacity, including mandatory training for Trustees, consideration of organisational structures and engagement with external partners including Partnership for Procurement (a public body who work with third sector organisation to build their capacity to better secure contracts or funding) and Volunteer Centre East Lothian.
- Implementing a light touch application process in which Centres set out how they will meet the requirements of the service specification, Care Inspectorate requirements, Health & Safety and GDPR compliance for the period to March 2023

3.5 In June 2021, IJB approved the development of proposals for a new (Dementia) Meeting Centre which will have a focus on Musselburgh with proposals for satellites. A number of work streams are being progressed as set out in table 1 below. In each the approach is to ensure that the work is community led and engagement with carers and people with dementia is central to the process. This part of the work has been commissioned from Outside the Box, a social enterprise with expertise in this field. The aim is to commence the first centre in April 2022.

Work stream	Summary of tasks	Timescale
Where	The focus is on working with community partners, people with dementia and their carers to identify locations. Progress is being made across all areas. Musselburgh will be the site of the first centre with satellites in Dunbar, North Berwick and Fa'side in the next phase, before developing Haddington and PSG areas.	December 2021

What	Developing and refining the service model to be used. Engagement with UK wide and Scottish networks and key partners, including Kirrie Connections, a demonstrator site for Meeting Centres.	December 2021
Who	Defining who will attend, developing referral pathways, ensuring engagement with key stakeholder including carers, third sector, community mental health teams and primary care colleagues. Data collection and gathering as well as drawing on feedback from people with dementia.	November 2021
How	Building on both the community engagement and commitment of third sector partners to work collaboratively, develop an outline Memorandum of Understanding for a Public Social Partnership to implement meeting centres initially for a 3 year period. Work with procurement and legal colleagues, the Improvement Hub from Healthcare Improvement Scotland and SENScot (Social Enterprise Network Scotland) in developing this. Finalise the funding model and submit a bid to the Life Changes Trust to be a Local Legacy Partner.	Mid October 2021

Table 1 meeting centre work stream update

4 POLICY IMPLICATIONS

4.1 Key policy areas that will have an impact on this programme of work include:

- Updating the eligibility policy taking into consideration the proposal for a National Care Service and any implications for charging.
- Development of an updated dementia strategy

5 INTEGRATED IMPACT ASSESSMENT

5.1. An initial Integrated Impact Assessment was carried out. There is requirement for the Transformation Programme to undertake a further Integrated Impact Assessment, which will consider the issues raised at the development session and in the planned consultation events. Recent training has increased capacity for this to be carried out internally, with the support of Healthcare Improvement Scotland.

6 DIRECTIONS

6.1. The relevant Directions for this programme of work are:

- D18f Day Services Review (Older People)
- D18g Adults with Complex Needs Review

7 RESOURCE IMPLICATIONS

7.1 The total expenditure on Older People's day services is **£1,289,430** (£1,070,170 from voluntary organisation funds and £219, 620 from Carers Act funding). There is an uncommitted £67,525 which can be used to fund the Meeting Centre proposals.

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