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Authorised By	Jim Lamond
Designation	Executive Director for Council Resources
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REPORT TO: Members' Library Service

MEETING DATE: March 2021

BY: Executive Director for Council Resources

SUBJECT: East Lothian Council COVID 19 Recovery and
Renewal Framework Document, Version 1.6

1 PURPOSE

- 1.1 This report is intended to inform Councillors of the updates to the East Lothian Council COVID 19 Recovery and Renewal Framework as contained within Version 1.6, dated 15 March 2021.

2 RECOMMENDATIONS

- 2.1 Councillors are asked to note the report and supporting Framework Document Version 1.6., as formally approved by the Multiagency Recovery & Renewal Coordinating Group on 15 March 2021.

3 BACKGROUND

- 3.1 Version 1.0 of the East Lothian Council COVID 19 Recovery and Renewal Framework Document was published in the Members' Library on 1 June 2020, having received formal approval from the Chief Executive and subsequent support from the members of the Multiagency Recovery and Renewal Coordinating Group (MARRCG) at their inaugural meeting on 12 June 2020.
- 3.2 Versions 1.1, 1.2, 1.3, 1.4, and 1.5 received MARRCG approval on 10 July 2020, 7 September 2020, 5 October 2020, 30 November 2020, and 18 January 2021 respectively, and were subsequently lodged in the publically-available section of the Members' Library.
- 3.3 The Framework is designed to be a flexible and responsive document, and is therefore expected to be published in a number of different iterations as the five Key Activity Areas progress through response, recovery and renewal. Framework Version 1.6 is attached as Appendix 1.
- 3.4 Version 1.6 of the Framework takes the same format as the previously published versions, including a set of strategic aims and objectives, and sets of Action Cards for the five key areas of the community and business in East Lothian that have been most affected by COVID 19.

3.5 For ease of navigation, the author can advise that the following Action Cards have been updated/refreshed for publication in Framework Version 1.5:

- Appendix F: Economy Action Card;
- Appendix H: Health & Social Care Partnership Action Card;
- Appendix I: Education & Children's Services Action Card;
- Appendix J: Environment & Infrastructure Action Card;
- Appendix L: Equalities Support Work Stream Action Card;
- Appendix M: Council Resources Support Work Stream Action Card.

3.6 Upon the publication of Framework Version 1.0, a commitment was made to provide Elected Members with regular progress reports throughout the recovery phase. This report and attached appendix provides an update as to the progress of the Key Activity Areas.

4 POLICY IMPLICATIONS

4.1 There are no direct policy implications associated with the report recommendation, although it is anticipated that recovery and renewal activity may result in significant policy alterations for both the council and other stakeholders. Any such policy implications will be subject to the appropriate governance and approval arrangements of each organisation.

5 INTEGRATED IMPACT ASSESSMENT

5.1 The subject of this report will have significant impacts upon equality, the environment and economy and although there are no direct implications associated with the report recommendation, impact assessment will be major feature of the work undertaken by the five Key Activity Areas.

6 RESOURCE IMPLICATIONS

6.1 Financial – although there will potentially be very significant resource implications for all key stakeholders and organisations involved in recovery, there are no direct financial implications at this stage.

6.2 Personnel – there are no direct implications associated with this report.

6.3 Other – there will be significant resource implications supporting the many aspects of recovery and renewal work outlined in the RRCG Framework and, where possible, these will be contained within existing approved budgets and staffing levels.

7 BACKGROUND PAPERS

- 7.1 Preparing Scotland – Recovering from Emergencies in Scotland: Scottish Government – November 2017
- 7.2 Terms of Reference (ToR) for the East Lothian Recovery and Renewal Coordination Group – pub. Members’ Library, 1 June 2020

Appendix 1: COVID 19 Recovery & Renewal Coordinating Group (RRCG) Framework, Version 1.6

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DATE	17 March 2021

**EMERGENCY
PLANNING**



**East Lothian
Council**

COVID 19

Recovery & Renewal Coordinating Group (RRCG) Framework, Version 1.6

15 March 2021

Version	Date	Details of Changes	Made by:
1.0	20 May 2020	First full version	ELC Recovery & Renewal Coordinating Group
1.1	10 July 2020	First updated version	ELC Recovery & Renewal Coordinating Group
1.2	7 September 2020	Second updated version	ELC Recovery & Renewal Coordinating Group
1.3	5 October 2020	Third updated version	ELC Recovery & Renewal Coordinating Group
1.4	30 November 2020	Fourth updated version	ELC Recovery & Renewal Coordinating Group
1.5	18 January 2021	Fifth updated version	ELC Recovery & Renewal Coordinating Group
1.6	15 March 2021	Sixth updated version	ELC Recovery & Renewal Coordinating Group

Contents

1.	COVID 19 Recovery and Renewal Introduction	3
2.	The Key Principles of Recovery and Renewal	3
3.	Recovery and Renewal Strategy: COVID 19	4
4.	Activation and Governance of the ELC COVID 19 Recovery and Renewal Coordinating Group	4
5.	Key Areas of Recovery and Renewal for COVID 19	5
6.	Financial Recovery and Renewal	8
7.	Handover from Response to Recovery and Renewal	9
8.	Ending the Recovery and Renewal Process	9
9.	Evaluation and De-Brief of Recovery and Renewal Phase	9
	APPENDICES	10
	Appendix A – Impact assessment through to monitoring and evaluation	11
	Appendix B – ELC Command/Activity Structure for COVID 19 Recovery & Renewal Coordinating Group	12
	Appendix C – <i>Suggested Agenda for Initial/Early Recovery & Renewal Coordinating Group Meeting (Multiagency)</i>	13
	Appendix D – Recovery and Renewal Coordinating Group Action Card	14
	Appendix E – Elected Members’ Action Card	15
	Appendix F – Economy Action Card	16
	Appendix G – Community Action Card	39
	Appendix H – East Lothian Health and Social Care Partnership Action Card	64
	Appendix I – Education & Children’s Services Action Card	67
	Appendix J – Environment & Infrastructure Action Card	73
	Appendix K – Support: Communications Action Card	101
	Appendix L – Support: Equalities Action Card	105
	Appendix M – Support: Council Resources Action Card	106

1. COVID 19 Recovery and Renewal Introduction

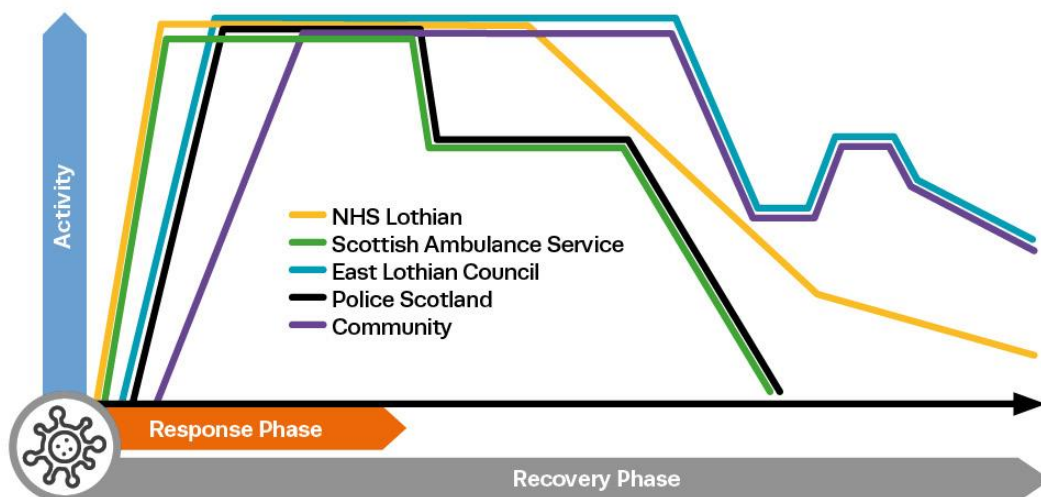
Recovery is the process of rebuilding, restoring and rehabilitating a community, including business for the local economy, following a disruptive incident. It should be considered from the outset, alongside the council's internal response to any incident. COVID 19 is such a disruptive incident.

Renewal may well be part of this process as it is believed the impacts of COVID 19, in several areas, particularly the economy, will be so severe that recovery will not be an option and be replaced with new opportunities new operating models and/or replacement initiatives.

Usually, the primary focus of any recovery process is returning communities and businesses back to normality. This could and almost certainly will be a 'new' normality related to the huge impact COVID 19 has had and will have, on communities and business.

The recovery and renewal from COVID 19 will be led by East Lothian Council (ELC), as is normal practice under the Civil Contingencies Act 2004 (Contingency Planning) (Scotland) Regulations 2005, supported by partner agencies. This ELC COVID 19 Recovery and Renewal Framework provides the basic framework, and key considerations through which the council's recovery and renewal activity should be coordinated.

The illustration below shows how the agencies involved with the response to COVID 19 change to deal with the long-term recovery and renewal from this virus. It highlights that NHS Lothian were the first agency to become involved closely followed by East Lothian Council and of course the communities. Police Scotland are involved with the response but they perhaps less directly involved with the recovery and renewal. The Scottish Ambulance Service (SAS) work hand in hand almost with NHS Lothian. It is clear that COVID 19 is unlike the many emergencies ELC deals with. In normal circumstances its involvement with the response phase would be a supporting role changing to lead agency for the recovery. For COVID 19, East Lothian Council has been involved with the response to the virus from a very early stage and will take the lead for the recovery and renewal phase that may last several years. The impact on the council is significant.



Recovery and Renewal from COVID 19 provides an opportunity to include Climate Change as a key activity to allow sustainable change to take place in a 'Green Recovery' context.

2. The Key Principles of Recovery and Renewal

- Successful recovery and renewal is best achieved when early consideration is given, in tandem with incident response;
- The Local Authority assumes the lead for recovery and renewal; Civil Contingencies Act

- Successful recovery and renewal requires affected communities to be the focus of coordinated activity, and are consulted and involved throughout the process;
- Short, medium and long term objectives for the recovery and renewal process should be set and regularly reviewed;
- Community involvement, involving key stakeholders such as residents, local businesses and community leaders in the decision-making process will enhance recovery and renewal;
- Recovery and renewal arrangements should be flexible to meet the diverse needs of the affected community;
- Recovery and renewal can offer the opportunity to go beyond a return to normality, and achieve generation and long-term economic development for affected communities. For example, with respect to the council’s workforce and new ways of working, to deliver some statutory services it may be that such practices offer opportunities and benefits;
- Recovery and Renewal should include the principles of a sustainable and Green Recovery providing the opportunity to ‘build back better’; and
- The recovery and renewal phase of an incident continues until the disruption has been rectified, service delivery has returned to normal levels, and the needs of those involved have been met.

3. Recovery and Renewal Strategy: COVID 19

Aim

To return East Lothian to normality, or a new normality, with East Lothian Council taking the lead working with partner agencies and all other relevant stakeholders.

Key objectives:

- An **Impact Assessment** (covering impacts on the Economy, Community, Health and Social Care, Education & Children’s Services and the Environment & Infrastructure) will be carried out as soon as possible to establish a baseline of impacts. This analysis will be regularly updated through the process of recovery and renewal. For factors likely to be included in an Impact Assessment, see **Appendix A**;
- East Lothian Council and its partner responders will work closely with all stakeholders in the community (including residents, community leaders, elected members and businesses) in the recovery and renewal process;
- Economy, Community, Health and Social Care, Education & Children’s Services and Environment & Infrastructure networks will be established and maintained as a priority, drawing upon existing groups where relevant and available;
- A comprehensive framework of support to business will be established in relation to the immediate and longer-term impacts of COVID 19.
- Early consideration will be given to the opportunities for long term regeneration and economic recovery and renewal of affected communities;
- Regular communication will be maintained with stakeholders in all key areas. Where appropriate, guidance on recovery and renewal will be issued through communication channels such as the council website.
- Detailed and auditable records of any financial activity will be maintained by East Lothian Council. Available funding streams to aid the recovery and renewal process should be utilised where possible.

An exit strategy will be formulated that ensures recovery and renewal actions undertaken are sustainable and contribute to the long-term recovery and renewal of affected communities from COVID 19.

4. Activation and Governance of the ELC COVID 19 Recovery and Renewal Coordinating Group

The East Lothian Council (ELC) COVID 19 Recovery and Renewal Coordinating Group (RRCG) was established and activated on 2nd April 2020. The RRCG is chaired by Jim Lamond (Bronze), Head of Council Resources. The chair will be

supported by Douglas Proudfoot, Head of Development. The RRCG is the operational decision-making body for the recovery and renewal process. Tactical decisions will be made by Sharon Saunders (Silver), Head of Communities and Partnerships. Strategic decisions will be made by Monica Patterson (Gold), Chief Executive of East Lothian Council.

The chair of the ELC RRCG will regularly update Sharon Saunders (Silver) on specific and general matters of recovery and renewal. The chair of the RRCG will also provide regular updates to the East Lothian Council, Council Management Team (CMT).

Jim Lamond will become Silver for East Lothian Council once the Response phase has ended.

The structure is displayed in a flowchart as at **Appendix B**.

Regular meetings of the internal ELC RRCG, as well as monthly meetings of the formal Multiagency RRCG, are now taking place. Updates to the Key Activity Area Action Cards are being made on a regular basis and receive formal approval from the Multiagency RRCG before being published in the publically accessible Members' Library as part of the updated versions of this Framework document. An example Multiagency RRCG meeting agenda is provided at **Appendix C**. A Recovery and Renewal Coordination Group Action Card showing the initial tasks¹ completed by the RRCG can be found at **Appendix D**.

RRCG Membership

Membership of the ELC RRCG will include appropriate representation from all of the organisations deemed relevant to the recovery and renewal process. Membership of the RRCG will include representation from:

- East Lothian Council (ELC);
- East Lothian Health and Social Care Partnership;
- NHS Lothian;
- Business and employability links as appropriate;
- Police Scotland; and
- Other community groups, agencies and stakeholders as appropriate.

It should be noted that advice and guidance will be sought from the East of Scotland Regional Resilience Partnership (RRP) group and the Lothian & Borders (L&B) Local Resilience Partnership (LRP) group. The RRP and LRP will share information with, and follow guidance from, the Scottish Strategic Coordination Group (SCG).

Elected Members

Elected Members are playing a vital role in the recovery and renewal process. Elected members should be seen as a focus for community concerns and have significant knowledge that may prove invaluable in the recovery and renewal phase.

An Action Card for Elected Members can be found at **Appendix E**.

5. Key Areas of Recovery and Renewal for COVID 19

The process of recovery and renewal has been divided into five key areas, all of which must be addressed in order to achieve a successful outcome.

¹ Several tasks suggested have already been completed whilst compiling this Framework.

Five Key Areas:

- **Economy**

This may include: assisting business through the ongoing issues associated with COVID 19 lockdown then re-establishing business activity through release of lock down in a phased and incremental fashion; ensuring that national, regional and local plans and the work of government, local government, stakeholders and partner agencies are aligned to facilitate a strong and healthy recovery and renewal; a need for co-ordinated focus on employability, overseeing job matching arrangements and skills sectors ensuring positive employability outcomes and addressing poverty; identifying and engaging specifically with key sectors and geographies like our town centres and rural areas ensuring interventions that rebuild and renew; utilising technology and data driven innovation to strengthen the local economy and build future resilience strengthening future Business Continuity arrangements; and maximising financial assistance and securing inward investment.

An up to date Economy 'Action Card' can be found at **Appendix F**.

- **Community**

This may include: public consultation and involvement in the reconstruction process; Identifying what communities require and support they need and indeed what normal will look like (this will cover areas like health, social care, Education & Children's Services covering pre-school, school and FE, housing, re-establishing social infrastructure, welfare and psychological care and support for those involved in the incident, etc.); and building on community capacity and voluntary/third sector networks and resources to sustain community engagement and cohesion, and to support addressing inequality.

The Community Recovery & Renewal Co-ordinating Group (CRRCG) first met on 30 July 2020. The Group have agreed their Terms of Reference and Action Card; see **Appendix G**.

The CRRCG, informed by feedback from Community Councils and their Resilience Groups, Area Partnerships, Volunteer Centre East Lothian, Council services and statutory partners, have agreed a range of recovery actions grouped under the themes of: General Community Recovery, Public Health, Living Well, Family Life, Children & Young People and Community Life.

An up to date Community 'Action Card' can be found in **Appendix G**.

- **Health and Social Care Partnership**

This will include re-scoping all provision to provide altered delivery models where clinically/operationally safe and where face-to-face contact is no longer the preferred means of communication. In light of this, all direct care will need to be risk assessed and appropriate Personal Protective Equipment (PPE) provided. All health and social care provision which does not require face-to-face contact will need to be delivered by telephone or video technologies, such as 'Near Me', taking into account client access to and ability to use technologies. Assessment of needs, vulnerability, and potential high risk situations will be assessed and appropriate assurance mechanisms put in place. There will need to be a particular focus on the medium to long term assurance for areas covered by public protection. In addition, the commissioned care home and home care provision is subject to additional scrutiny and the operational implications of this scrutiny are considered by local oversight arrangements. Finally, the realistic operational capacity of all services will need to be considered in light of 'Test and Protect' and 'Test and Trace' arrangements, as appropriate. Alterations to services will have been implemented under emergency arrangements, however, medium to long term provision will likely need further engagement.

An up to date Health and Social Care 'Action Card' can be found at **Appendix H**.

- **Education & Children's Services**

This will include following national advice and building public and community confidence in the reopening of schools buildings. It will require close working with parents/carers, children and staff, and broader communities to ensure a coordinated response that focuses on the best interests of children, families and staff. Pupils returned to full time schooling from August 2020. Positive lessons on the use of digital will be important to build on. Work with partners

including other council service areas and third sector will be essential to ensure the continued support to families and staff. There will be a need for broader support for children, families and staff who may have faced significant hardship and trauma and this will require a coordinated approach working with partners including Children's Services, partners in Health and the third sector.

Re-opening of early learning and childcare settings will include working with local authority nursery staff and private and voluntary sector providers, including childminders, both in terms of business support and funding arrangements and practical advice and guidance. It may include work with national organisations such as the Care Inspectorate and Scottish Social Services Council (SSSC).

Strong strategic partnership working will be essential to mitigate the impact of additional disadvantage, inequality, deprivation and trauma that the crisis has caused for vulnerable children, young people, and their families. Integrated and coordinated responses to understanding and addressing the physical and mental health impacts on vulnerable families will be required.

The focus on early and effective intervention and the GIRFEC (Getting it Right for Every Child) response will be critical in meeting children's needs, keeping children included in East Lothian schools and communities. This was a priority before the crisis and will be critical as we move towards recovery. Partner agencies must be ready to meet the increase in demand for services while re-focusing on preventive approaches. The development of the new Children's Strategic Partnership Plan 2020-2023 will be the vehicle for ensuring statutory services are targeted at areas of greatest need and make best use of collective resources.

An up to date Education & Children's Services 'Action Card' can be found at **Appendix I**.

- **Environment & Infrastructure**

This may include Roads, Transportation, Landscape & Amenity Services, Waste Management, Property & Facilities Management, Environmental Health, Food Safety, Trading Standards, Animal Safety services, and the Climate Change Officer. Impacts from COVID 19 have resulted in less air pollution and reduced greenhouse gas emissions partly due to extensive travel restrictions. Other positive impacts have included reduced energy consumption, and increased walking and cycling. There are opportunities for a 'Green Recovery', to learn lessons from the new ways of working and travelling that have arisen due to COVID 19, and support the transition to a low carbon economy and low carbon lifestyles for the longer term that will enable us to continue to tackle the Climate Emergency.

An up to date Environment & Infrastructure 'Action Card' can be found at **Appendix J**.

Sub-groups

Recovery Coordinating Group, Sub-groups *may* be established in these areas of activity to facilitate effective coordination of these elements of recovery. **Action Cards** have been produced to assist officers tasked with identifying and progressing recovery relating specifically to these themes, and are illustrated in this guidance as **stated above**.

Support for the 5 Key Areas:

- **Communications**

Providing clear, concise and timely information – in the right place – will be of prime importance to our customers, partners and stakeholders. As we progress through recovery and renewal, our audiences will need to be involved and engaged with a clear understanding of any changes to service which impact on their lives. Our communications channels will need to be agile and adaptable in ensuring information can be cascaded and shared in the most accessible way to all of our customers and stakeholders. Ongoing collaboration with our partners will be required to ensure we are mutually supportive and working together to ensure alignment of messaging and information sharing on a county-wide basis.

An up to date Communications 'Action Card' can be found at **Appendix K**.

- **Equalities**

The legal requirement to undertake **Impact Assessment** comes from the Equality Act 2010. This requires us to consider the impact of our decisions on those with protected characteristics. The impact of inequality and discrimination is complex and can lead to poorer outcomes for those from these groups.

The Equality Act also requires us to actively consider how we can reduce the inequalities of outcome caused by socio-economic disadvantage when making strategic decisions. This is known as the Fairer Scotland Duty. The work of the East Lothian Poverty Commission highlighted that poverty can be a compounding factor in people's negative experiences and lead to significant inequality in health, educational attainment and employment.

East Lothian Council is also a 'Corporate Parent'. This means that when a child goes into care the council has the responsibility to promote the wellbeing of our looked after children. We know that some looked after young people do achieve positive outcomes. Unfortunately, for most care experienced young people, the outcomes are much less positive and significant under achievement and life chances are largely reduced.

Guidance on carrying out Integrated Impact Assessments is available on the council's intranet

A multi-agency Poverty Working Group will prepare an action plan to set out the actions that the council and Community Planning partners will undertake to mitigate the negative impact of the COVID 19 emergency and response on poverty in East Lothian.

An up to date Equalities 'Action Card' can be found at **Appendix L**.

- **Council Resources**

Providing appropriate support to all key areas will remain critical in ensuring decisions are based on appropriate and informed professional advice and support services. Ensuring a coordinated response to recovery will be complex, and there is a need for decisions and emerging strategies to be outward looking and cross sector, appreciate and respond to associated risks, have in place a sound governance framework which is underpinned by a clear legal framework and effective procurement practices. They must also be informed by a clear understanding of the related financial implications, maximisation of all available funding streams and leveraging any funding that supports economic recovery and our renewal strategies across the county. Where appropriate, all Recovery and Renewal Key Activities will also be supported by professional HR policies and advice as well as technical support and advice from an ICT perspective.

An up to date Council Resources 'Action Card' can be found at **Appendix M**.

6. Financial Recovery and Renewal

It is essential that, as a consequence of COVID 19, all efforts are made to comprehensively access the full range of financial assistance available to East Lothian Council, communities and business within East Lothian and that all sectors, and organisations within them, ensure that cost implications are properly logged. This will be important for each and every organisation with regard to any potential insurance, government or other funding source claim that should be made. The importance of well-disciplined and accurate record keeping in this respect cannot be over-stated.

Government Support

Both UK and Scottish Governments have already mobilised unprecedented levels of financial support in response to the COVID 19 crisis and it is anticipated this will continue to extend and evolve over the coming months and even years to come. The majority of this funding is not being directed via Local Authorities and there is an imperative that all affected organisations seek to maximise any national support that is on offer to help ensure that it has the best possible chance to survive and renew. The Bellwin scheme is an established, government-supported discretionary scheme, however, the Scottish Government has confirmed that the Bellwin Scheme will not be invoked for COVID 19.

7. Handover from Response to Recovery and Renewal

To ensure that all agencies are aware of the implications and arrangements for a handover from response to recovery and renewal a formal meeting should be held at the earliest stage possible. However, due to the complexities of COVID 19 it is difficult to say when a handover should take place. NHS Lothian take the lead for COVID 19 response and the recovery and renewal process led by the council will most likely continue in tandem with the response to COVID 19 as there will not be a clear cut off period as experienced in the majority of emergencies, such as severe flooding or a large explosion/fire.

Discussion within the Multiagency RRCG has noted that that local outbreaks or lockdowns would be iterative processes that would be likely to be rehearsed and experienced multiple times over the coming period. These would provide opportunities for stakeholders to learn from each instance and plan to make improvements for future local outbreaks or lockdowns. An additional strategic escalation structure has been established to oversee any emergence of a local cluster or second spike in COVID 19 cases.

It should be noted that the potential for handover from response to formal recovery mode is kept under constant review.

8. Ending the Recovery and Renewal Process

The decision to end the recovery and renewal process will be taken by the Chief Executive (Gold) of East Lothian Council after advice is provided by the chair of the ELC RRCG Bronze, Jim Lamond, in consultation with ELC RRCG Silver, Sharon Saunders, taking into account the needs of affected stakeholders such as the community and businesses. This process should be clearly communicated to partner agencies. However, it may be several years before the recovery and renewal process for East Lothian is completed. This Framework envisages review points of 12, 18 and 24 months where assessment of the status of recovery and renewal would be undertaken. This assessment will inform the consideration of any decision to end the process itself.

9. Evaluation and De-Brief of Recovery and Renewal Phase

It is essential that a formal debrief takes place once the recovery and renewal process has been completed. This is important to allow information on the multiple aspects of the recovery and renewal process to be shared across the many agencies involved in both the recovery and renewal and the response process and to allow agencies to build upon any issues that arose and to carry out the necessary reviewing of Frameworks, processes and protocols within the areas affected. A final debrief report should be produced, which captures all of the aforementioned issues and addresses them accordingly.

Due to the expected longstanding duration of recovery and renewal, structured debriefs should take place on an interim basis, aligned with the key review and assessment milestones as set out in Section 8. Review points of 12, 18, and 24 months are envisaged, measured from the time recovery began i.e. the formal standing up of the Multiagency Recovery and Renewal Coordinating Group in June 2020.



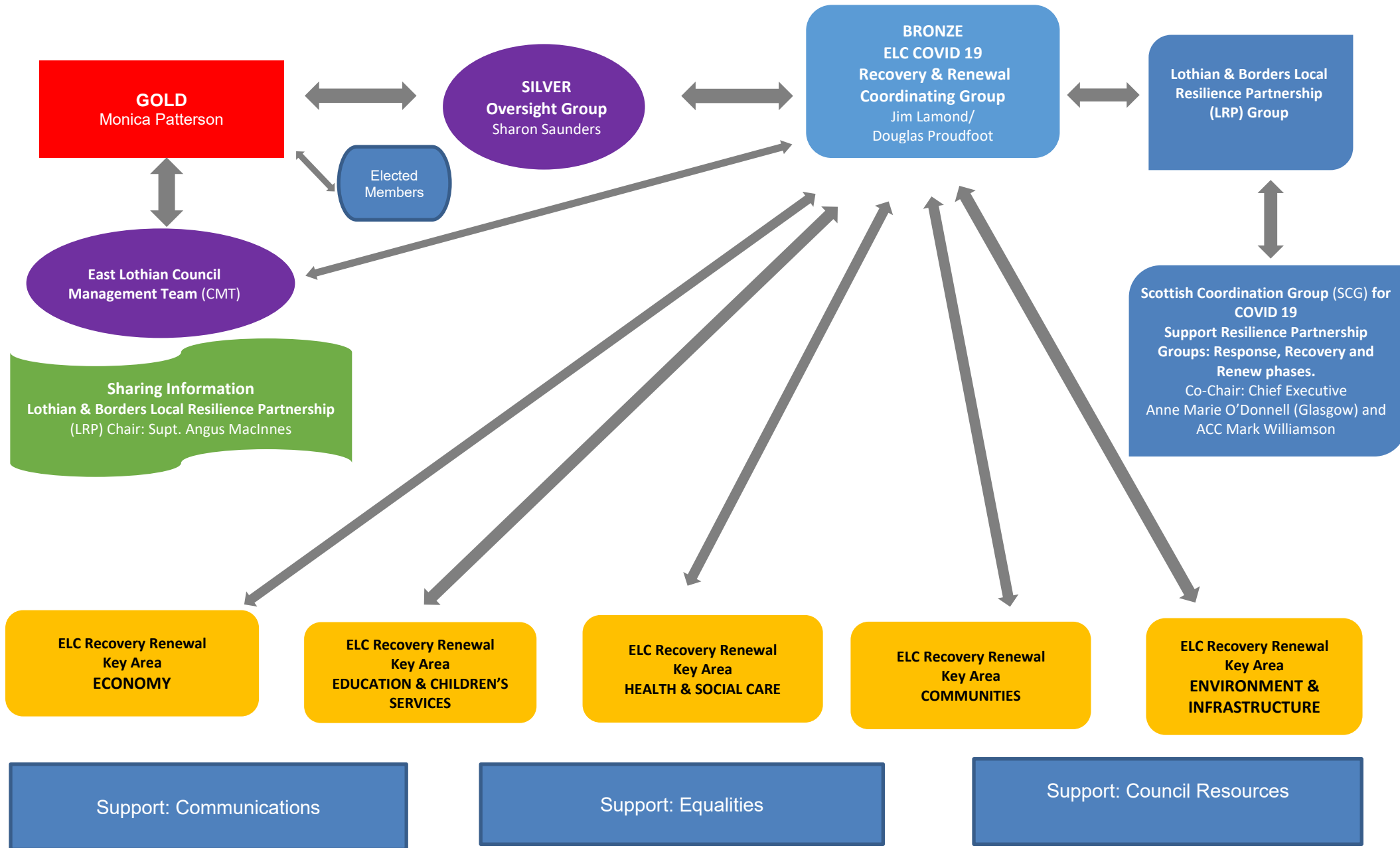
Monica Patterson
Chief Executive

APPENDICES

Appendix A – Impact assessment through to monitoring and evaluation

	Recovery and Renewal Step	Process	What it involves	Who is Impacted upon
1	Define the situation	ELC RRCG to define the situation and decide who should take 'ownership' of the recovery and renewal process. Who is best placed to lead on recovery and renewal for this area?	Establish a picture of what and who has been affected and to what extent. Is it an Economic, Community or Environmental situation?	Economy Local business
2	Assess the impacts	The group assigned to lead on the area of recovery and renewal should assess all impacts.	What has been impacted upon? Use data, expert's advice and guidance available. Who has been impacted by what and is it 'recoverable'? Impacts on vulnerable people, establishments, business, and the environment must be considered.	Community
3	Identify goals and options	The group assigned to lead on the area of recovery and renewal should identify goals and options and bring these to the ELC RWG for agreement. The RWG will look at all goals and options to ensure they fit in with the overall strategy and are achievable.	Create SMART goals. There must be an emphasis on 'achievable'. Is it a goal to return to a previous 'normality' or to a new position? Engage with interested stakeholders such as communities, business etc. dependent on recovery and renewal under discussion.	Education & Children's Services Physical Impacts (including individuals' health, housing and financial needs) Waste Psychological Impacts (personal and community) Deaths
4	Evaluate options	Analysis completed by lead group taking all evidence into account.	Involve all stakeholders including communities in the evaluation of recovery and renewal options. Consider cost, effectiveness, capacity, timescales, reputational damage and public concern.	Community Cohesion Health & Social Care Partnership
5	Decision-making	Clear decision-making processes in place.	Stakeholders, including the community, involved must agree. Community engagement is key. Decisions must be documented. If a decision is made not to progress any recommendation this also must be documented.	Education & Children's Services
6	Implementation of Recovery and Renewal Strategy	Follow the East Lothian Council Recovery and Renewal framework. Have strong reporting programme and schedule meetings for updates on progress.	Document rationale for decisions including priority of recovery and renewal options. Communicate decisions to stakeholders including timescales, costs, and expected outcomes. Maintain transparency throughout decision-making and implementation.	Environment & Infrastructure
7	Monitor and evaluate	To be confirmed by the ELC RRCG.	A long term monitoring programme is needed to evaluate the success of the recovery and renewal strategy. Establish and agree recovery and renewal milestones with the community and other stakeholders. These could be short, medium, or long-term targets.	Public Health Environmental Health Food Safety Trading Standards Public Spaces

Appendix B – ELC Command/Activity Structure for COVID 19 Recovery & Renewal Coordinating Group



Appendix C – ***Suggested Agenda for Initial/Early Recovery & Renewal Coordinating Group Meeting (Multiagency)***

Time: [to be inserted] **Date:** [to be inserted] **Venue:** [to be inserted]

Attendees: [to be inserted]

1.	Introductions
2.	COVID 19 overview
3.	Recovery & Renewal overview
4.	Recovery & Renewal Coordinating Group Strategic Aim and Objectives
5.	Recovery & Renewal Coordinating Group Terms of Reference
6.	Recovery & Renewal Coordinating Group membership (any additional membership)
7.	Requirement to establish Sub-Groups
8.	Impact Assessment tasks for Sub-Groups: <ul style="list-style-type: none"> • Identify concerns in priority order • Identify actions to be taken as a matter of urgency • What information is required from incident responders? • What (if any) additional membership is required on sub-groups? • What support is required for other Recovery & Renewal sub-groups?
9.	Schedule of future RRCG meetings

Appendix D – Recovery and Renewal Coordinating Group Action Card

The following is an outline of the initial tasks for the Recovery & Renewal Coordinating Group. It should be noted that several of these tasks have already been completed.

Action	Task	Complete	Date
1.	Confirm appointment of Chair and Depute Chair for sustainability	✓	02/04/20
2.	Confirm Secretariat	✓	22/04/20
3.	Agree/endorse terms of reference for Recovery & Renewal Coordinating Group	✓	07/05/20
4.	Agree the ELC COVID 19 Recovery & Renewal Framework including the Strategic Aim and Objectives	✓	20/05/20
5.	Stand up multi-agency Recovery & Renewal Coordinating Group ¹	✓	12/06/20
6.	Determine if Recovery & Renewal Sub-Groups need to be established and, if so, who will be the Chair of each group ²	✓	12/06/20
7.	Agree reporting mechanisms for the sub-groups ³	✓	12/06/20
8.	Commission/instruct Initial Impact Assessment to establish full situational awareness, and agree how the assessment will be regularly reviewed ⁴	✓	12/06/20
9.	Agree communication and reporting protocols between Recovery & Renewal Coordinating Group, and Recovery & Renewal Sub-Group Chairs ⁵	✓	12/06/20
10.	Strategically oversee the process to ensure the basic principles of Recovery & Renewal are met and that the needs of all are considered throughout		

¹ The first meeting of the Multiagency RRCG (MARRCG) took place on 12 June 2020.

² It was agreed that there would be five key activity area sub-groups and three support sub-groups with lead officers/chairs identified at the MARRCG of 12 June 2020.

³ All key activity leads and support group leads would report back into the meetings of the MARRCG.

⁴ This activity would be led by each of the key activity area sub-groups/chairs.

⁵ This would be carried out through a combination of specific document and data repository established on Resilience Direct and direct reporting into the MARRCG.

Appendix E – Elected Members’ Action Card

Elected members are playing a vital role in the recovery and renewal process. They are seen as a focus for community concerns, and have significant local knowledge that continues to prove invaluable to response, recovery and renewal.

Elected Members are being provided with regular updates on the recovery and renewal process through the following channels:

- Regular reports presented at Council meetings;
- Members’ Briefings on specific topics (e.g. Members’ Briefing on Education, 5 August 2020); and
- Updates to this Framework document, as lodged in the publically-available section of the Members’ Library.

The actions and tasks listed in the table below are being undertaken by various Elected Members on an ongoing basis.

Action	Task
1.	Participate in active workstream roles fulfilling key community and stakeholder linkages as appropriate e.g. Connected Economy Group
2.	Provide a focus for community concerns
3.	Identify problems and vulnerabilities in communities that may require priority attention and feed this into the relevant Recovery & Renewal Key Activity Area Sub-Group/Lead Officer
4.	Utilise knowledge bank of local community representatives and resources
5.	Encourage and support Recovery & Renewal teams coordinating within their community
6.	Enhance local community liaison
7.	Provide visibility and local leadership and where appropriate contact people affected to advise and provide reassurance
8.	Consider recommendations from the Recovery & Renewal Coordinating Group on the strategic choices including normalisation and regeneration to any affected area
9.	Assist the media in relaying messages to the community (following established policy guidelines)
10.	Assist with VIP contacts/visits
11.	Liaise with other elected representatives
12.	Assist and support debrief sessions with the community

Appendix F – Economy Action Card

THE EAST LOTHIAN CONNECTED ECONOMY PARTNERSHIP – CONNECTED ECONOMY GROUP (CEG)

Economic Development Strategy strategic goals – sustain and re-grow existing, and support new, BUSINESSES and JOBS

COVID 19 – Plan for Economic Response, Reset & Restart, Recovery & Renewal.

Headings of Business, Destination Marketing, Town Centres, Rural and Employability

- Objectives:**
- To identify the key issues affecting businesses and business sectors during and post-COVID 19 outbreak;
 - To maximise financial support from UK Government (UKG), Scottish Government (SG), agencies and other funding sources to affected businesses and individuals;
 - To put in place range of, and promote other, support mechanisms and advice for businesses;
 - To promote understanding of an incremental relaxation of COVID 19 restrictions and work across the council and partnership to enable businesses to open as quickly and appropriately as possible and to adapt to a ‘new normal’; and
 - To reset and raise awareness of East Lothian as a safe visitor destination and secure location for inward investment.

Impact Assessment Requirement: Data analysis to assess extent of COVID 19 impacts and to aid the targeting of interventions as well as monitoring and reviewing outcomes.

THE EAST LOTHIAN PARTNERSHIP ECONOMIC DEVELOPMENT STRATEGY 2012-22 (Refreshed 2018)

Strategic goals:

- **BUSINESSES:** To increase the number of businesses in East Lothian with growth potential
- **JOBS:** To increase the proportion of East Lothian residents working in and contributing to East Lothian’s economy

Five strategic objectives:

- To be the best-connected place in Scotland to set up and grow an innovative business
- To be Scotland’s leading coastal, leisure, and food & drink destination
- To explore and develop regional opportunities to support economic development and to encourage study, work, investment and spend in East Lothian

	ACTION	WHO	TIMESCALE	RESOURCES	ANTICIPATED OUTCOME
Business	Maximising financial assistance to businesses and individuals and securing inward investment	CEG partners	From April 2020	Staff team and partner input	Optimised financial support from UKG, SG, agencies and other funding sources to affected businesses and individuals helping establish the platform to move forward. End June 2020. 1460 Business Support Grants totaling £16.4m. 103 Hardship Grants, Newly Self-Employed and B&B, totaling £208,000. Scottish Enterprise Pivotal Enterprise Resilience Fund and Creative Tourism & Hospitality Hardship Fund. Letters of support provided to a number of bids. Full details awaited. Over 500 approaches from businesses made to Economic Development with queries and pleas for support. 3861 unique page views on dedicated business support page to end May 2020.
	Develop and update web information for businesses on practices, funding and support. Continue business survival advice.	Economic Development (ED) with partners	From March 2020, ongoing	Staff team and partner input	Widespread awareness of options and opportunities. 3861 unique page views on dedicated business support page to end May 2020. Information and guidance regularly updated in response to feedback and new opportunities.
	Promote available support via networks, social media and web	ED with partners	From March 2020, ongoing	Staff team and partner input	Widespread awareness of options and opportunities. Promoted via social media, e-mail footers, CEG members and other networks
	Communications – promotion of case studies and examples	All	From March 2020, ongoing	Staff team and partner input	Enhanced awareness of opportunities and promotion of service and economy. Response focused on directing businesses to new opportunities and supporting bids.
	1-1 support to local businesses seeking to diversify or restructure	Business Gateway (BG)	From March 2020, ongoing	BG	Options explored and taken forward if feasible. Fewer Business Gateway growth and start-up queries although many existing businesses seeking help with funding and other options, around 20.
	Intelligence-gathering of needs of, and implications for, businesses	Mid & East Lothian Chamber of Commerce (MELCC) for CEG, all partners	From April 2020	Staff team and partner input	For influencing and lobbying, identifying gaps in business support. Collation of evidence and data for Impact Assessment ongoing, ELC. Issues include not being formal rates payer; rateable value > £25k; director dividends meaning ineligible for support; if rates not paid, then no support; no grant for limited companies with no property. Comment about short window of opportunity to apply for Scottish Enterprise schemes.
	Analysis of sectoral implications – e.g. Tourism, Food & Drink, Rural, Town Centres	All	From April 2020	Staff team and partner input	To aid understanding of needs and inform development of any bespoke support and future approach. Establishment of 4 sub-groups through Connected Economy Group around Renewal & Recovery – Tourism, Town Centres, Employability, Rural. Wide representation and chaired by CEG member. Development of bespoke action plans for each linking with Economy Action Card.
Destination Marketing	TOURISM				
	Highlight web info to all businesses, including tourism, supplemented by Visit Scotland (VS) and Scottish Tourism Alliance (STA) guidance	ED/VS	From March 2020 and updated	ED, partners, tourism industry groups	Access to funding support and guidance, especially in relation to bookings and cancellations
	Intelligence-gathering via tourism industry groups and other networks	ED, VS and partners	From April 2020, ongoing	Staff team and partner input	Engagement - golf, attractions, Food & Drink (F&D), other. Ensuring consistent messaging to business community, identifying needs, helping consider options
	Ongoing liaison with VS to understand and align with their future approach	ED	Ongoing	ED/VS	Ensuring VS approach aligns with Visit East Lothian (VEL), intelligence on future approach and business issues
	Marketing of East Lothian as destination post-COVID 19	ED/VEL	From April 2020	Staff team	Focus on imagery and destination post-COVID 19 to retain and enhance awareness of East Lothian
Employability	TOWN CENTRES				
	Engagement with town centre stakeholders/trader associations/retail ensuring guidance clear and supporting alternative mechanisms, e.g. social distancing, food safety/protective services, shop local, social media marketing	ED	From April 2020	ED, other council services, Connected Communities, CEG partners	Begin to make most of interest in shop local ethos, ensure clear guidance on operating
	Supporting employability for those young people and adults who may be experiencing unemployment and/or job uncertainty	East Lothian Works (ELW)	Ongoing	ELW, external funding	Open for business messaging, continued engagement with young people and adults and with businesses
	Establish Triage service to respond to individuals seeking employment	ELW	Launched May 2020	ELW with partners	Responsive service in line with need
	Promotion of Job Matching Service (City Deal project)	Capital City Partnership	Apr-20	Integrated Regional Employability & Skills (IRES) (City Deal)	Promotion to networks and engagement with service
Engagement with other portals and agencies – e.g. My World of Work (MWoW), tourism, rural	ELW	Apr-20	ELW	Wider promotion of opportunities and engagement with those promoting job openings	
Planning for the senior phase in secondary and whether work with partners, training providers and access to college will be possible	ELW/Education/Edinburgh College	Apr-20	ELW/ Education Schools/Edinburgh College	Consider transitions/courses/promotion/ links to businesses	

	ACTION	WHO	TIMESCALE	RESOURCES	ANTICIPATED OUTCOME
	Regular meetings of the Connected Economy Group to monitor progress and new members and expertise brought in when appropriate	Partners	Ongoing	ELC, partners	To ensure CEG members are fully informed about the implications and consequences and can use partnership approach to address issues
	Establishment of four Recovery Sub-Groups chaired by CEG members and involving CEG and others - Tourism, Town Centres, Employability, Rural	Partners	From June 2020	CEG and partners	To ensure that recovery measures are informed by business need
Business	Continue engagement with businesses and industry groups and ensure communication and information clear as to restart (likely to be incremental release of lockdown arrangements with differing sectoral impacts)	CEG, ELC, partners	Ongoing	ELC, partners	To ensure businesses are clear as to operating protocols. To ensure that CEG members are aware of business needs and concerns. To encourage businesses to feedback. Revamped council web pages focusing on business recovery developed end June 2020, regularly updated and feedback and queries encouraged.
	Raise awareness of importance of Business Continuity Planning	ELC	Ongoing	ELC	To promote BCP and provide training/support where required
	Business Gateway start-up service - identify demand for new types of businesses	BG	Ongoing	BG	To assess types of businesses starting up and use this intelligence for planning and lobbying purposes
Tourism	Additional resources to support Tourism Recovery	ELC	July-October 2020	Additional one full-time equivalent member of staff	Existing Project Officers to lead on tourism recovery measures and policy
	Develop (restart) marketing plan for East Lothian and support development of town/community marketing approaches	ELC/VEL	June 2020 onwards	ELC/VEL	Develop appropriate marketing campaign for East Lothian and for communities and industry groups, via the Town Centre and Tourism Recovery Sub-Groups. Comms Plan led by ELC, June 2020 - Stay Safe, Support Local, Love East Lothian, with suite of marketing materials and media. (See Activity Sheet #2 for details)
	Continue engagement with VS and industry groups to identify marketing and business need	ELC/VS	Ongoing	ELC/VS, ELTAG, SGC, SF&DC, industry	To ensure that approaches are aligned, informed by demand and need and in line with phasing and Government guidelines. Good to Go scheme encourages business self-certification - promoted. Business survey planned for July 2020 to assess business sentiment and to establish opening schedules. (See Activity Sheet #3 for details)
	Use social media - liking, posting and sharing - to curate, enhance and amplify messaging in line with guidance/phasing and maintaining and raising awareness of East Lothian as a destination	ELC, partners	Ongoing	ELC, partners	To maintain and raise awareness of East Lothian as a safe and welcoming destination (See Activity Sheet #4 for details)
	Sectoral engagement - Scotland's Golf Coast, Scotland's Food & Drink County, EL Tourism Attractions Group	VS, ELC, partners	Ongoing	ELC, SGC, ELTAG, SF&DC	Encourage cross-promotion and engagement. Strategies developed by groups. Note opening times and phasing. (See Activity Sheet #5 for details)
	Digital business support	ELC	Ongoing	ELC, partners	Highlight webinars and digital support available for businesses. Identify any additional need and develop provision accordingly. Promote benefits of e-commerce. (See Activity Sheet #6 for details)
	Provide clear guidance on reopening protocols	ELC/VS	June 2020 for mid-July opening detailed on council website	ELC, partners	To ensure that businesses are well informed and supported. ELC website updated with new and amended content as required. (See Activity Sheet #7 for details)
	Webinars to support tourism businesses - one led by MELCC July 2020 with VS Chief Executive; interactive one in August managed by ELC and VS	ELC, MELCC, FSB	July-August	ELC, partners	To support and guide tourism businesses, encourage dialogue and engagement between businesses and with ELC and VS. Including National Marketing Strategy and case studies. (See Activity Sheet #8 for details)
	Use VS marketing plan as context to develop and promote East Lothian activity	ELC, VS, partners	Jul-20	ELC, VS, partners	Focus on East Lothian's unique assets and attractiveness to distinct visitor segments. (See Activity Sheet #9 for details)
Employability	Identify inward investment projects – e.g. retail, expanding businesses. Develop programme of 'mock' interviews and through engaging with investors guaranteed interviews for certain groups. Offer interview space if required.	ED/ELW/SDS/DWP	Ongoing	Partners	Maximise local jobs from new employers and raise awareness of partnership approach to support inward investment
	Intelligence gathering of new businesses and skill needs - via BG of start up and growing business needs	ED/BG/ELW	Ongoing	Partners	Review BG starts and growth for trends and analysis
	Promote new opportunities and develop and exploit these - ongoing labour market intelligence as to skills demand	ED/SDS/ELW	Ongoing	Partners	Identify and promote sectoral opportunities, develop provision
	Assess demand and take up of temporary employability services and develop longer-term offer accordingly - analysis of need and take-up as well as outcomes	ELW and partners	Ongoing	Partners	Identify where employability best supported for businesses and potential employees to maximise job outcomes for East Lothian residents
	Provide clear information for businesses reopening - revamped council web pages for Business Recovery with information from range of council services	ELC	Jun-20	ELC	Businesses signposted to the guidance and through SPOC's, see below, encouraged to address queries to council services
	Single point of contact for queries relating to business recovery - council staff seconded to these roles to deal with questions and respond clearly and consistently	ELC	Jun-20	ELC	Businesses and stakeholders able to have a designated contact within the Council for range of queries and be confident that these will be addressed. Town Centre Recovery Sub-Group members advised as well as internal contact points.

Town Centres	Small-scale grant support for business reopening per area partnership	ELC	Jun-20	ELC	Businesses provided with small grants to facilitate reopening, managed by single points of contact. £6000 total per ward.
	Development of marketing plan and activity to encourage visitors (in tandem with Tourism)	ELC/VS	from June 20	ELC/VS/partners	Consistent and joined-up approach to promoting East Lothian and encouraging footfall and spend. Note ELC plan, June 2020 - Stay Safe, Support Local, Love East Lothian.
	Application to STP Towns Recovery Fund	ELC	Jul-20	ELC	Secure additional funding for economic recovery activities, focused on shop local marketing activities and securing additional funds for small scale grant scheme and the ELI gift card. (£24,000 secured).
	Promotion of East Lothian Gift Card	ELC/ELI	from June 20	ELC/ELI	Further opportunity to encourage footfall and spend. Christmas campaign using social media channels, Grab & Load project being mooted to make it easier for retailers to sell cards. Ongoing analysis of use.
	Delivery of Spaces for People project	ELC	from June 20	ELC/Sustrans	Opportunity to provide safer environment for visitors and shoppers supporting businesses in their recovery. £1.4m awarded to ELC, inc. e-bike stations and physical distancing barriers.
	Digital business support	ELC	from June 20	From June 20	Highlight webinars and digital support available for businesses. Identify need and develop provision accordingly. Promote benefits of e-commerce. Webinars through MELCC, FSB, BG.
	Communications plan for business reopening	ELC	from June 20	ELC	Launched 29 June. Stay safe, support local, love East Lothian.
	Explore establishment / collection of metrics to track recovery	ELC / partners	From Sept. 20	ELC and partners	Establish a set of pre-existing / new metrics to track recovery within town centres.
	Support increased networking, information sharing, end engagement by towns groups.	ELC / partners	From Oct 2020	ELC and partners	Regular networking meetings organised and led by towns groups, this group represented at CEG (replaces towns recovery group).
	Roll out Pilot of the SOLE digital High Street / Community Platform to one town.	ELC / STA	From Dec 2020	ELC and partners	Pilot of digital high street that can support town centre with digital footfall whilst restrictions are in place and provide an ongoing single gateway to all local businesses, including online trading / purchase, click and collect, appointment booking, offers and promotions etc. all to promote support local and make it easy to do so.
Rural	Engage with range of stakeholders and identify potential members of sub-group	ELC	Jun-20	ELC	Consider cross section of representatives, geographically and sectorally.
	Convene sub-group and appoint chair	ELC	Jun-20	ELC and partners	Encourage sharing of information
	Develop plan to support rural recovery	ELC	from June 20	ELC and partners	Develop medium to long term planning for rural economic recovery.
	Carry out survey with rural communities / businesses to support plan development	ELC / partners	from August 20	ELC and partners	Identify issues and opportunities linked to COVID recovery (and any other underlying / structural issues)
	Identify and address ongoing or emerging issues facing the rural economy	ELC / partners	from August 20	ELC and partners	
	Winter Lockdown Project - develop a rural wellbeing project in partnership with Support In Mind Scotland	ELC / Support in Mind	From Dec 20	ELC and partners	Identify one local rural comity to become involved in Support in Mind Scotland's rural wellbeing in lockdown project.
	Planning restrictions and rural development – look at policies which may be preventing rural growth	Cllrs McMillan / McLennan	TBC	TBC	Consider the impact of planning policy on economic development to identify practices restrictions that may be limiting economic activity and growth in rural areas.
	Address inappropriate and promote positive Countryside Behaviour / awareness to ensure benefit of increased visitor number during and after lock-down.	ELC / Partners	August 2020 - ongoing	ELC and partners	Group to spread message about appropriate behaviour in rural areas incl. food waste, responsible parking access code, anti-social behaviour, control of dogs etc.- responsible access is promoted, positive improvement is demonstrated, positive impact of additional visitors is achieved.
Rural economy event(s) / webinars to promote networking around recovery and rural economic development.	ELC / partners	TBC	ELC and partners	Understanding of the East Lothian rural economy is improved, opportunities for networking, learning, benchmarking, and sharing best practice are created / realised.	

Action

Provide clear information for businesses reopening - revamped council web pages for Business Recovery with information from range of council services

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>ELC webpages kept up to date with current advice, guidance, regulation, and support available</i>	ELC	June (ongoing)		Ongoing updates being carried out as required. Debt advice routes and towns and villages recovery fund details added Sept 20. Support pages revamped Jan/Feb, including info on ELC discretionary fund.
<i>Businesses signposted to web-based guidance and contact with relevant ELC / partner support via SPoCs</i>	ELC	June		SPoCs in place since July 2020 and taking queries / providing support across all wards. SPoCs supporting towns and village fund enquiries / applications

Action

Single point of contact for queries relating to business recovery - council staff seconded to these roles to deal with questions and respond clearly and consistently

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Allocate SPoC roles</i>	ELC	July		Seconded staff allocated p/t duties to assist from July 2020 = Linda Cockburn, Haddington - Jean Squires, Dunbar - Wendy Malkin, N. Berwick - Jamie Baker, Musselburgh - Lucy Schofield/Jamie Baker, Tranent - Jenny Sheerin, PSG By mid august 2020 circa 20 support enquiries handled.
<i>SPoCs supporting town and village recovery funding EOIs / applications</i>	ELC	August (ongoing)		Application form + guidance issued August 2020 By mid Sept. 2020 enquiries received from Musselburgh, Haddington, N.B. Gin, Filling Station Prestonpans, Tranent, Dunpender CC, Tynninghame Village Hall, Dunbar Traders, Cockenzie Hose and Gardens Trust.
<i>Additional SPoC support wound down</i>	ELC	Jan-21		Additional SPoC resources released, queries continue to be directed to ED mailbox.

Action

Small-scale grant support for business reopening per area partnership
to support business / community led local economic recovery

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Develop and produce fund guidance and application procedure</i>	ELC	July	36,000	Completed July 2020
<i>Distribute application form and guidance and promote funding</i>	ELC	August - ongoing		Fund promoted from August 2020 via SPoCs, community councils, area partnerships, business / traders associations, ELC website, and Rural recovery Group
<i>Assess / determine applications</i>	ELC Recovery Chairs meeting	Sept. - ongoing		To date: Tynningham Village hall, approved - Dunbar Trades, approved - Battle Trust event, declined - Cockenzie House and Gardens, further development required. Oct 2020. Awards to Dunbar Traders, Tynningham Village Hall, Fraser Centre Trust, Cockenzie House and Gardens Trust, and North Berwick Business Association made. Dec 2020 Awards confirmed to all Towns for a variety of projects including, digital marketing, Christmas trading huts, gift card reward schemes.

Action

Explore establishment / collection of metrics to track recovery

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Begin discussion on metrics / KPIs / other measures of success for towns recovery & growth</i>	ELC / Partners	Sept - ongoing	TBC	List of existing metrics being compiled to link with tourism, incl. frequency, value / reliability of data, potential partners.
<i>Add metric / KPIs to activities funded by towns and villages recovery funding as appropriate</i>	ELC	Sept - ongoing		Dunbar trades award to include detailed metrics / KPIs to support local recovery and data collection / benchmarking and best practice development of other areas.
<i>Haddington footfall counter (Market Street) online</i>	ELC / Sustrans	August - ongoing		23,000 Sustrans funding linked to Haddington TC design project funds 2 x 24/7 footfall cameras (Market and High Street) data available from August 2020

Action

Support increased networking, information sharing, end engagement by towns groups.

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Regular networking meetings organised and led by towns groups, this group represented at CEG (replaces towns recovery group).</i>	ELC / Partners	Oct - ongoing	TBC	First meeting held with input from STP / STA & chair of CEG and towns recovery group Meetings to be set 6 weekly, meeting in Feb 21 confirmed towns groups do not yet have capacity for taking these over.

Action

Launch SOLE platform pilot

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Selected pilot location for SOLE digital high street</i>	ELC / STA	Oct-20	£5,000	Dunbar selected
<i>STA to engage with Friends of Dunbar High Street scope, businesses, roll out etc. including mass upload of business info</i>	STA	Oct 20 to Dec 20		Scope agreed, initial marketing and networking with local business underway. Launch planned for spring 2021
<i>SOLE pre-launch social media and marketing + 'claim you profile' underway</i>	STA / FoDHS	Jan - March 21		100 businesses signed up and beta version of the site ready for testing, launch slated for late march (pre-Easter)

Action

Develop plan to support rural recovery

Activity	Lead	Timescale	Indicative Budj	Outcome/Activity to date
<i>Rural recovery group established and defining parameters of a medium - long term recovery plan</i>	ELC / partners	by end 2020	tbc	Group working with internal and external partners to establish scope.
<i>Group considering membership / representation</i>	ELC / partners	July 2020 - ongoing		Additional members added to represent additional rural sectors, need for rural youth representation identified.
<i>Carry out phased research to establish impact of COVID and other / structural issues (see action #4)</i>	ELC / partners	August 2020 - ongoing		Initial survey piloted August 2020
<i>Develop plans to highlight rural walking and cycle routes (which also promote local rural businesses)</i>	ELC' partners	July 2020 - ongoing		Sub-group established. Routes have been highlighted and the group continues to progress action
<i>Develop a webinar(s) for Rural Recovery - topics include food and drink incl. production, digital skills and marketing, and a networking event</i>	ELC / partners	Winter 2020		Sub - group established and are actively planning.
<i>Communications - group to be used as a resource to actively promote/share and discuss best practice, funding opportunities and positive case studies for rural area</i>	ELC / partners	Ongoing		Information shared weekly via email chain or discussed in bi-weekly group meetings.
<i>Explore subject/emphasize importance of a "green" recovery in rural areas. Keep as standing item on agenda and invite guest speakers to discuss case studies, challenges and opportunities</i>	ELC/ partners	Ongoing		Dr Martin Valenti (Scottish Enterprise) gave presentation on 26/10

Action

Carry out survey with rural communities / businesses to support plan development

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Define survey parameters</i>	ELC / partners	Jul-20		2 stage approach identified, short survey to ID recent / current issues and solutions/ quick wins and inform further qualitative engagement to help form longer term planning. Survey reviewed and issued Sept 2020, promotion ongoing
<i>1st Survey pilot</i>	ELC	August		Survey live on consultation hub with link on Coronavirus section, promotion underway.
<i>1st Survey published and promoted</i>	ELC / partners	Sept 2020 - ongoing		Survey live on consultation hub with link on Coronavirus section, promotion underway.
<i>Consider alternative ways to promote survey</i>	ELC/partners	Oct-20		Survey promoted in local press
<i>Link survey with promotion of rural wellbeing in focussed local village/town 'Winter Lockdown Project'</i>	ELC/partners	Nov-20		Presentation from Support in Mind Scotland Nov 2020. Further action to identify locale and engage participants

Action

Identify and address ongoing or emerging issues facing the rural economy

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Explore metrics to track recovery - including visits to business debt advice section of ELC website and redundancy statistics for rural areas</i>	ELC/ partners	Ongoing	NA	
<i>Encourage rural businesses and partners to use group as a platform to share and discuss concerns</i>	ELC/partners	Ongoing		

Action

Address inappropriate and promote positive Countryside Behaviour / awareness to ensure benefit of increased visitor number during and after lock-down.

Activity	Lead	Timescale	Indicative Budget	Outcome/Activity to date
<i>Group to spread message about appropriate behaviour in rural areas incl. food waste, responsible parking access code, anti-social behaviour, control of dogs etc.- responsible access is promoted, positive improvement is demonstrated, positive impact of additional visitors is achieved.</i>	ELC / partners	Ongoing		Group has contributed to creation / disturbtion of camapign by ELC comms / Lanscape and Countryside and amplified work of parters e.g. NFUS

Action

Continue engagement with VS and industry groups to identify marketing and business need

Activity	Lead	Timescale	Indicative Budget	Outcome	Status	Note/activity to date
Communicate details of the Government phased approach	ELC/VS	Ongoing				
<i>Dedicated page on ELC website, email and social updates, verbal updates at meetings for example from Police Scotland, Licencing, Environmental Health and in relation to STERG</i>	ELC	Ongoing		Page created and updated	Ongoing	
<i>Promote Good to Go scheme and monitor uptake</i>	ELC/VS	Ongoing		Businesses signed up	Ongoing	62 good to go logo accreditation in EL - listed on VEL, businesses can also add logo to their listing, information across social channels
<i>Email and social channels focussed on business users e.g. Biz East Lothian and The Lothians Facebook pages, VEL database</i>	ELC/VS	Ongoing		Information shared and up to date	Ongoing	all relevant grant schemes/business information on EL biz/ELC
Undertake, record and share results of business surveys				Results shared and acted upon (Jul/Aug)		
<i>ELI sectorial results, MELCC, FSB, VS share survey results</i>	ELC/ELTAG/SGC/SF&DC/FSB/MELCC/VS	Ongoing				
<i>Conduct tourism/retail survey in relation to opening and confidence levels</i>	ELC	July			Delivered	Results shared
<i>Encourage industry groups to share intelligence</i>	ELC/ELTAG/SGC/SF&DC/VS	Ongoing				
<i>Undertake a survey of the accommodation sector re engagement and representation</i>	ELC	November/December		Participation and results	Complete	

Action

Use social media - liking, posting and sharing - to curate, enhance and amplify messaging in line with guidance/phasing and maintaining and raising awareness of East Lothian as a destination

Activity	Lead	Timescale	Indicative Budget	Outcome	Status	Note /Activity to date
<p>Phases 1 - 2 (Already delivered) Following Government Route Map and VS Phased Marketing Plan Follow national marketing messaging and created/share posts from locals, businesses and previous visitors to keep East Lothian front of mind as a safe and welcoming place to visit <i>#staysofe, #stayathome, #dreamnowtravellater</i> promote local producers, suppliers and food & drink outlets <i>#eatlocal #shoplocal #supportlocal</i> blog - stay at home activities Participate in VS window on Scotland and postcard from Scotland activity Blog 'Wish you were there...?' Repurpose planned YCW and Only In Scotland where possible Begin sharing existing video content - avoid festivals/events/people in close contact - focus on scenery, history</p>						
<p>Phase 3 Follow national marketing messaging and Government guidelines re opening up for locals, encourage to be tourists at home, encourage shop and support local businesses including retail, hospitality and attractions as open up. Extend messaging as appropriate to Scottish domestic markets for overnight stays. <i>#goodtogo, #hometowntourist, #onlyinScotland, #onlyineastlothian, #ycw2020 - extend to reflect #s as appropriate/agreed</i> Promote #loveeastlothian support local message. Know/plan before you go - responsible Continuing reassurances on safety, welcome, rural, uncrowded As appropriate (date and government announcements dependent) highlight East Lothian for days out, school holiday activities, staycation breaks to domestic market Scotland, rest of UK</p>	ELC, VS/SGC/ELTAG/ SF&DC	July	Ref Action 2		In Progress	<p>The projected phases have not been borne out as the second wave of the pandemic hit. All phased activity is being delivered as appropriate to the current guidance and restrictions</p> <p>Up to date information on VEL and ELC websites</p> <p>Video created, ELTAG, blog posts, social media, campaigns with newspapers, VS</p>
<p>Phase 4 As appropriate (date and government announcements dependent) highlight East Lothian for days out, school holiday activities, staycation breaks to domestic market Scotland, rest of UK, international travel as appropriate Additional # - #staycation #hiddengems and others tbc Welcome</p>	ELC, VS, SGC, ELC, VS, SGC, ELTAG	August	Ref Action 2	TBC		
In conjunction with announcements encourage autumn/winter bookings from further afield/overseas and into 2021	ELC, VS, SGC,	TBC	Ref Action 2			On hold due to current covid restrictions. Opportunities being investigated for domestic travel for 2021

Action

Sectoral engagement - Scotland's Golf Coast, Scotland's Food & Drink County, EL Tourism Attractions Group (note also events and film)

Activity	Lead	Timescale	Indicative Budget	Outcome	Status	Note/Activity to date
Sectoral and recovery meetings - provide information on opportunities	SGC/ELTAG/SF&DC/ELC/VS	Ongoing	Ref Action 2	Meetings held	Ongoing	ELTAG/SGC/SF&DC have met virtually. Tourism Sub Group has met virtually. Tourism sub group now stood down. Meetings being progressed direct with the sectors. updated opening information on VEL, curated posts on social media
Highlight businesses opening across channels	SGC/ELTAG/SF&DC/ELC/VS	Ongoing		Content created/curated	Ongoing	
Feature sectors on VEL website - guest blogs, spotlight widgets	ELC	Ongoing		Content Created	Ongoing	
Sectors to provide strategies and plans	SGC/ELTAG/SF&DC	August		Sector Plans Received		
Undertake joint initiatives (and allocate budget where appropriate)						
Scotland's Food & Drink County (led by Coordinator)						
Interface application for QMU support with COVID recovery research	SF&DC/ELC/QMU	From August	tbc	Project with academic	Not progressing	No suitable project identified at present
<i>Food and drink businesses in East Lothian have adapted as a result of the pandemic. Are the new ways of working sustainable and what can be done to ensure that there is longevity in the local food and drink industry?</i>						
<i>What have local food and drink businesses learnt as a result of COVID 19, and how has it changed how businesses will prepare in the future?</i>						
Scotland Food & Drink application for funding to support food tourism marketing	SF&DC/ELC	From August		10,000 Campaign delivered and monitored	In progress	Funding in place October. Activity progressing.
<i>Match funding from EDU and the BID to enable coordinated marketing</i>						
<i>Provide content for storytelling and communications work</i>						
Reach, 25% grow of social channels, 2 photography projects						
Event with broad rep from producers and 10 buyers.						
Measure new connections. Note COVID restrictions impact						
.3 itineraries created. FAMS held - note COVID restrictions impact						
Update website content, photo and PR bank, online map, increase web traffic.						
Market insights and data provided						
Produce material, collaborative projects eg gift box, case studies on use						
5 new supporter members (COVID aoudl impact)						
Food & drink, attractions, accommodation promoting and using local produce. Visitor facing activity						
End of project report and future initiatives						
<i>Host a regional food event within 12 months</i>						
<i>FAM visits and itineraries/maps produced</i>						
<i>Enhance online food and drink directory</i>						
<i>Provision of research or data for members</i>						
<i>Encourage use of East Lothian Food & Drink branding</i>						
<i>Raise awareness of Supporter's Scheme</i>						
<i>Evidence of tourism collaboration</i>						
<i>Project legacy</i>						
Highlight local produce/producers	ELC/SF&DC/VS	Ongoing				
ELTAG (led by coordinator)						
Sharing experiences and best practice via recovery log	ELTAG	Ongoing	Ref Action 2	Recovery log created and updated	Ongoing	updated regularly by coordinator
Provide detailed information on opening plans and offer	ELTAG	From July		Attractions plans shared	Delivered	Completed and updated on VEL
Review Growth Fund plans in line with current marketing needs (scheme currently on hold) possible VS activity - details tbc	ELC	July			On hold	on hold and funding redistributed
Contributed content as attractions open up including posts and blogs	ELTAG	From August		Blogs/posts delivered and published	In progress	Social posts created - e.g NMOff and attractions videos
The Broonfords visit and related video content for VEL youtube	ELTAG	September		Content uploaded to you tube and shared	Delivered	Content created and delivered for Foxlake September
2X Promotion ELTAG video - Rob McDougall	ELTAG/ELC	September		Broadcast and shared	Delivered	Broadcast and shared, boosted on facebook, VS centre Edinburgh, VEl/YouTube related press release and ECFM interview delivered
Race meeting Love East Lothian and themed race for each attraction	ELTAG	October		Race meeting complete	In progress	Themed race meetings.
Develop hidden gems campaign ready for recovery phase - 2021	ELTAG	From August			In progress	
Assist with VEL blog content	ELTAG/ELC	Ongoing		Bloggers facilitated and content curated	Ongoing	Mini travellers visit facilitated and content curated.
Marketing campaign 2021 - Scotland's Town Partnership Loves Local award	ELTAG/ELC	In progress		blogger/vloggers, advertising campaign local media, soc	In progress	£5,000 awarded from STP
SGC						
VS partner opportunity with SGC/ELC	SGC	tbc	Ref Action 2	2,500		
<i>Summary of sector group activity to be added</i>						
Events						
Golf - ASISO and ASILSO						
Activity in conjunction with European Tour and IMG to promote the tournaments and East Lothian Scotland's Golf Coast	ELC/Event Organisers	July - October		Social content, media, onsite activity. Impact analysis	Delivered	Ladies - Social content - sharing of social media posts, media notes developed for TV. On course boards - 5 static (all branded SGC), 1 additional hour of TV per day x 4 days, Highlights programme on BBC Scotland, 1 team in sponsored Golf Day, Local Junior Q&A activity. Mens -2 off course advertising boards, 8 TV facing advertising boards, 2 TV tower advertising boards (12 in total - all branded SGC) Regional golf feature in the programme - SGC focused.
Liaison with key annual events including FBTS, Lammermuir Festival, Racecourse, The Brunton and Christmas Fairy Trail re plans.						
Advice, assistance and guidance with staging events/activity	ELC/Event Organisers	Ongoing		Number of events held and feedback/impacts	Ongoing	SAG meetings and cross council support to facilitate safe return of events. Meetings held with FBTS re 2021. FBTS awarded STP Loves Local EsK. Meeting held with Lamermuir festival for 2021
Golf - ASISO 2021	ELC/Event Organisers	July	tbc	Social content, media, onsite activity. Impact analysis	In progress	Initial meetings held with European Tour, dates confirmed as July 8th-11th 2021. Likely to be behind closed doors.
Golf - ASILSO 2021	ELC/Event Organisers				Not Progressing	LSO not returning to EL in 2021. Note event has lost ASI as main sponsor.
Film						
Amend ELC guidance for film makers to include COVID 19 restrictions	ELC/Film Edinburgh	July		Guidance amended and issued, provided to film enquiry	Delivered	
Webinar aimed at rural properties, stately homes re new guidance	Film Edinburgh	July		Attendance numbers	Delivered	2 businesses attended from East Lothian (total attendees 20)
Webinar on working in the film industry	Film Edinburgh	tbc		Attendance numbers		on hold at present
Link to release on DVD of Outlander Season 5	ELC/VS	September	Ref Action 2	Content created	Delivered	Blog post by Mary's Meanders Sept 2020
Occupany study as part of a wider combined commerical needs study	ELC	August		Outcome report delivered	In progress	comments have been provided on each aspect of the study by Economic Development to Planning

Action

Digital business support

Activity	Lead	Timescale	Indicative Budget	Outcome	Status	Notes /Activity to date
Prepare a list of online support available including webinars	ELC	July		Distribute List	Delivered	
Highlight online support, e-commerce and webinars via social channels	ELC	Ongoing			Ongoing	Via business channels
Promote ERDF one to one business support	ELC	Ongoing		Number of businesses on the programme	Ongoing	
Work with agencies including Business Gateway, SE and VS to ensure business needs and skills gaps are addressed	VS/ELC/BG	Ongoing			Ongoing	
<i>Programme of webinars for autumn 2020 to spring 2021 developed with VS.</i>	ELC/VS	November to April		Number of sessions delivered and attendees	In progress	Programme underway First 2 webinars delivered. (attendees 57)

Action

Provide clear guidance on reopening protocols

Activity	Lead	Timescale	Indicative Budget	Outcome	Status	Notes /Activity to date
Create and update dedicated page on ELC website <i>include sources of further information</i> <i>sectorial guidance</i> <i>health & safety guidance</i> <i>sources of support (financial and other)</i> <i>signposting and links to Government and sector information</i> <i>downloadable materials e.g. posters/signs</i>	ELC	Ongoing		Created - monitor page views	Ongoing	Updated as required Guidance available in line with changing LA levels.
Invite organisations and ELC department reps to recovery meetings to update and participate in Q&A	ELC			Downloads	Delivered Delivered	VS, Police Scotland, Environmental Health attended meetings.

Action

Webinars to support tourism businesses - one led by MELCC July 2020 with VS Chief Executive; interactive one in August managed by ELC and VS

Activity	Lead	Timescale	Indicative Budget	Outcome	Status	Notes /activity to date
Deliver a webinar Q&A with Malcolm Roughhead , VS Chief Executive	MELCC	22 July		Number of business participants	Delivered	25 attendees
Deliver a post-opening webinar for East Lothian businesses	VS/ELC	19 August tbc		Number of participants	Not progressing	Being re formatted and rescheduled to better fit the post opening situation.
Deliver webinar for CEG/Tourism Subgroup with Riddell Graham	VS/ELC	12th Oct		Number of attendees	Delivered	19 attendees

Action

Use VS marketing plan template as context to develop and promote East Lothian activity

Activity	Lead	Timescale	Indicative Budget	Outcome	Status	Notes/activity to date
Research businesses open/offers in line with Government phases and messaging	ELC	Ongoing		Spreadsheet	Delivered	The anticipated phases have not progressed as envisaged but the activity linked to those phases is complete and up to date. Should the phases come back into play we will continue to work with VS to implement this activity.
Complete VS marketing template for each phase	ELC	Ongoing		Submit template to VS in time for new guidance	Delivered	
Highlight key priorities/messaging for destination	ELC	Ongoing		Submit template to VS in time for new guidance	Delivered	
Highlight key priorities/messaging by sectors. Sectors and businesses to provide info to VEL email for inclusion.	ELTAG/SGC/SF&DC	Ongoing		Submissions received	Delivered	
Provide VS with sample businesses to include for each phase	ELC	Ongoing		Submit template to VS in time for new guidance	Delivered	
Provide VS with areas of sensitivity for each phase	ELC	Ongoing		Submit template to VS in time for new guidance	Delivered	
Provide VS with key destination/sector #s	ELC	August		Submit template to VS in time for new guidance	Delivered	
Provide VS with VEL listings	ELC	July		Spreadsheet	Delivered	
Share resulting VS content (note is regional Edinburgh & The Lothians)	ELC/SGC/ETLAG/SF&DC	Ongoing		Social posts	Delivered	
Regular meetings with VS/ELC on marketing as Government announcements on the phases are made	ELC/VS	Ongoing		Meetings	Delivered	

OVERARCHING BUSINESS RENEWAL AND RECOVERY GROUP – CONNECTED ECONOMY GROUP
Chaired by Cllr John McMillan
Represented:
ELC staff (Economic Development and Protective Services)
ELC Elected Member(s)
Scottish Enterprise (SE)
Federation of Small Businesses (FSB)
Mid- and East Lothian Chamber of Commerce (MELCC)
Department for Work & Pensions (DWP)
Skills Development Scotland (SDS)
Edinburgh College

EAST LOTHIAN TOURISM RENEWAL AND RECOVERY SUB GROUP
Chaired by Cllr Jeremy Findlay
Represented:
ELC staff (Economic Development)
ELC Elected Member(s)
VisitScotland (VS)
Federation of Small Businesses (FSB)
Mid- and East Lothian Chamber of Commerce (MELCC)
Scotland's Golf Coast
East Lothian Tourism Attractions Group
Food & Drink East Lothian
Other industry partners

TOWN CENTRE RENEWAL AND RECOVERY SUB GROUP
Chaired by Cllr Paul McLennan
Represented:
ELC staff (Economic Development and Protective Services)
ELC Elected Member(s)
Traders'/Business Association representatives
Local stakeholders
Federation of Small Businesses (FSB)
Mid- and East Lothian Chamber of Commerce (MELCC)
Area Partnerships
Community Councils

EMPLOYABILITY RENEWAL AND RECOVERY GROUP
Chaired by Neil Craik-Collins, East Lothian Works
Represented:
ELC staff (Economic Development and EL Works Staff)
ELC Elected Member(s)
Skills Development Scotland (SDS)
Department for Work & Pensions (DWP)
Edinburgh College
Developing the Young Workforce (DWP)
Queen Margaret University
Volunteer Development East Lothian
Scottish Enterprise (SE)
Federation of Small Businesses (FSB)
Mid- and East Lothian Chamber of Commerce (MELCC)

RURAL RENEWAL AND RECOVERY GROUP
Chaired by Anne Hastie
Represented:
ELC Staff
ELC Elected Member(s)
National Farmers Union Scotland
Tyne/Esk LEADER programme
Range of rural stakeholders and business representatives

APPENDIX G: COVID 19 – COMMUNITY RESPONSE & RECOVERY ACTION CARD 20 10 2020

Community Recovery & Renewal Co-Ordinating Group

Objectives: (from the Group's Terms of Reference)

To assess and prioritise the community impacts of and issues arising from the COVID 19 outbreak across communities in East Lothian, focussing on reducing inequalities, taking context from the established priorities within the East Lothian Plan and the six Area Partnership Locality Plans and engagement with our communities and residents.

To support development of 'our place' and community in the context of wider strategic objectives e.g. Reducing Inequalities, Digital Inclusion, Climate Change, etc.

To provide guidance, and where appropriate, request the council and partner agencies and key community partners to undertake specific actions in order to provide coordinated partnership leadership to community recovery and renewal.

To maintain awareness of community-related recovery and renewal implications and actions being taken by partner agencies and other organisations e.g. Police Scotland, Scottish Fire and Rescue Service, NHS Lothian, Third Sector Organisations et al., and interface the Community Recovery & Renewal Action Care with those of the four other Key Areas overseeing recovery and renewal in East Lothian.

To consider and assess the impact of national decisions upon East Lothian community recovery and renewal and identify any local action needed to assist and support most effective recovery within East Lothian.

To advise on public engagement and communications to provide reassurance and advice to the public to facilitate community recovery and renewal whilst being alert to all risks as the incremental relaxation of COVID 19 restrictions change community life and recovery and renewal progresses.

Impact Assessment: Strategic Needs Assessment - Initial Data Overview - issued 15 July 2020

Strategic Goal: (from the East Lothian Partnership – East Lothian Plan) “An even more prosperous, safe and sustainable East Lothian, with a dynamic and thriving economy that enables our people and communities to flourish. The East Lothian Partnership aims to deliver an East Lothian that is increasingly prosperous, community-minded and fair.”

To achieve this goal and these aims the East Lothian Partnership focuses on:

- reducing inequalities across our area;
- tackling poverty; and
- working to prevent problems - and acting quickly when problems start.

**NB: Outcome Measures will be defined following issue of the Strategic Needs Assessment, giving base line data from which to set community recovery and renewal outcome measures.

Key:

AELCC	Association of East Lothian Community Councils
AP	Area Partnership
CABx	Citizen’s Advice Bureaux
CC	Community Council
CCS	ELC Connected Communities Service
CS	ELC Customer Services
CHS	ELC Community Housing Service
CJP	Community Justice Partnership
CPIS	ELC Corporate Policy & Improvement Service
CRRCG	Community Recovery & renewal Co-Ordinating Group
CSP	Children’s Strategic Partnership
DS	ELC Development Service
ECS	ELC Education and Children’s Service
ELPARC	East Lothian Partnership Against Rural Crime
EMPPC	East and Midlothian Public Protection Committee
ERRCG	Economy Recovery & Renewal Co-Ordinating Group
E&CSRRCG	Education and Children’s Services Recovery & Renewal Co-Ordinating Group
ELC	East Lothian Council
ELP	East Lothian Partnership
ELTRP	East Lothian Tenants and Residents Panel

ELW	East Lothian Works
HSCP	Health & Social Care Partnership
HSRRCG	Health & Social Care Recovery & Renewal Co-Ordinating Group
IERRCG	Infrastructure and Environment Recovery & Renewal Co-Ordinating Group
IJB	Integration Joint Board
MELDAP	Midlothian and East Lothian Drug and Alcohol Partnership
PS	Police Scotland
PrS	East Lothian Property Services
PsS	East Lothian Protective Services
SFRS	Scottish Fire and Rescue Service
SCL	ELC Sport Countryside and Leisure Service
TS	ELC Transport Services
VCEL	Volunteer Centre East Lothian
WFRS	ELC Welfare Rights Service
WS	ELC Waste Services

COVID 19 – COMMUNITY RESPONSE & RECOVERY ACTION CARD V1/10082020

Key Workstream		Outcome Sought	Measure	Action	Lead Group	Lead Person	Resources	Timescale
Item	GENERAL							
G1	County Data Profile Updated	Updated County and Ward/Area Partnership Profiles to assist local needs identification and priority setting	**	Produce a new 2020 Strategic Needs Assessment (SNA) profile of EL	CPIS	Paolo Vestri	Staff team Partners' Data	Draft by 31 October 2020; final version by 18 December
G2	Impact Assessment	Analysis of SNA informing needs identification and priority setting		Analyse new 2020 SNA at a county and a Ward/Area Partnership level to identify needs – Partnership Workshop/s	CPIS	Paolo Vestri	Staff team	By 30 November 2020
G3	Community Engagement Plan	Residents of EL inform COVID 19 community recovery & renewal – countywide and local needs and priority actions		Develop a draft Community Engagement Plan	CPIS	Paolo Vestri	CPIS and CCS Staff Teams	By 30 November 2020
				Develop a Citizen's Panel COVID 19 'Impact' Survey – On-Line	CPIS	Paolo Vestri	On-line survey/EL	TBC

				<p>Enhanced by: Area Partnership COVID 19 Local Impact Feedback</p> <p>Community Councils COVID 19 Local Impact Feedback</p> <p>VCEL Third Sector COVID 19 Impact Survey</p> <p>ELTRP COVID 19 Impact Survey</p> <p>Develop tenant survey to understand satisfaction with ELC housing service response to the pandemic and establish what changes tenants want to see going forward</p> <p>Explore options to survey current customers e.g. library, telecare/community alarm, Contact Centre, Area Office service users.</p>	<p>Area Partnerships</p> <p>AELCC</p> <p>VCEL</p> <p>ELTRP</p> <p>CHS</p> <p>CS</p>	<p>AP Chairs</p> <p>AELCC Chair</p> <p>VCEL Chief Executive</p> <p>ELTRP Chair</p> <p>James Coutts</p> <p>Eileen Morrison</p>	<p>Consultation Hub</p>	<p>Reported to Meeting 1 of CRRCG</p> <p>2 December 2020</p>
G4	Communications	<p>Residents of EL have a clear understanding of the role of ELC and Community Partners in supporting community recovery & renewal.</p> <p>EL communities are reassured as to the</p>		<p>Compose a Communications Plan including use of web, social media and local press/ radio</p> <p>East Lothian Partnership /Council diagram to depict existing community planning partners structure and interfaces</p>	<p>CPIS</p> <p>CPIS</p>	<p>Paolo Vestri</p> <p>Paolo Vestri</p>	<p>Staff Team</p> <p>Staff team</p>	<p>December 2020</p> <p>December 2020</p>

		<p>ongoing response and planning for recovery & renewal.</p> <p>EL communities know current priorities and actions underway to support community response and recovery.</p>		<p>Regular bulletin/briefing for all Community R&R organisations/groups</p> <p>Regular public bulletin re. Recovery & Renewal</p> <p>Focus on East Lothian Recovery & Renewal in the winter edition of Living magazine</p> <p>Feature on recovery and renewal as item(s) in Homefront and ELTRP newsletters</p> <p>Feature on recovery and renewal as item(s) in regular Library Bulletin.</p>	<p>CPIS</p> <p>CPIS</p> <p>CPIS</p> <p>CHS</p> <p>CS</p>	<p>Paolo Vestri</p> <p>Paolo Vestri</p> <p>Paolo Vestri</p> <p>James Coutts/ ELTRP Chair</p> <p>Eileen Morrison</p>	<p>Staff Team</p> <p>Staff Team</p> <p>Staff Team</p> <p>Staff Team</p> <p>Staff team</p>	<p>Monthly or as required from October</p> <p>Monthly or as required from October</p> <p>16 November 2020</p> <p>Each Edition</p> <p>Each Edition</p>
G5	Equalities and Diversity	The needs of East Lothian's network of equalities and diversity groups and those with protected characteristics are included in R&R planning		<p>Engage with existing special interest groups in EL</p> <p>Include Equality and Diversity data in SNA</p> <p>East Lothian Equalities Plan revised – to reflect any COVID 19 needs and priorities identified</p>	<p>CPIS</p> <p>CPIS</p> <p>CPIS</p>	<p>Paolo Vestri</p> <p>Paolo Vestri</p> <p>Paolo Vestri</p>	<p>Staff Team</p> <p>Staff Team</p> <p>Staff Team</p>	<p>30 November 2020</p> <p>30 November 2020</p> <p>31 March 2021</p>
G6	Elected Member Action Card	Elected Members have clarity over the county-wide and local area community recovery and renewal plans		Elected Member survey to in-gather views to inform community recovery and renewal	CPIS	Paolo Vestri	Staff Team	30 November 2020

	PUBLIC HEALTH							
P1	Social Isolation	Information about East Lothian's wide network of community groups and organisations is easily accessible to the local community		Map and promote East Lothian's network of community groups and organisations	CCS	Caitlin McCorry	Staff Team / AP Health & Wellbeing Sub Groups	April 2021
				Promote national and local Third Sector befriending services	VCEL	VCEL Chief Executive	Staff team	Ongoing
				Promote local HSCP Adult and Older People services	HSCP	Iain Gorman	Staff Team	Ongoing
				Promote 'virtual' Library Service book groups, active memory groups and book bug groups	CS	Eileen Morrison	Staff Team	Ongoing
P2	Wellbeing	People living in East Lothian enjoy good health and wellbeing		Promote and maximise the Third Sector role and service provision in East Lothian e.g. RVS	VCEL	VCEL Chief Executive	Staff Team	Ongoing
				Promote the benefits for local people of GP's 'social prescribing'	HSCP	Iain Gorman	Public Health Consultant	Ongoing
				Public Health promotion and awareness raising campaigns	HSCP	Iain Gorman	Public Health Consultant	Ongoing
				Promote and increase opportunities for residents to enjoy an active lifestyle	SCL	Eamon John	Staff Team/ AP Health & Wellbeing Sub Groups	Ongoing
				Promote walking groups, for all ages.	SCL	Eamon John	Staff Team	Ongoing

				Promote library and museum service particularly reading for health initiatives – theme for Book Week Scotland this year is the future	CS	Eileen Morrison	Staff Team	Ongoing
				Provide info on line re: Books about worries of children	CS	Eileen Morrison	Staff Team	Ongoing
				Promote on line eResources available to support health and wellbeing	CS	Eileen Morrison	Staff Team	Ongoing
P3	Food Poverty	The current East Lothian Partnership Poverty Plan and Child Poverty Action Plan are being reviewed and merged into a single Poverty Action Plan to take account of progress to date and the impact of COVID 19. This work, which is being carried out by the ELPs multiagency Poverty Working Group will be completed by 31 March 2021.						
P4	Poverty							
P5	Public Health Promotion /Programmes	Regular community focussed health and wellbeing promotion campaigns take place		Promote and maximise the uptake of the Flu Programme Winter 2020	HSCP	Iain Gorman	Public Health Consultant	October 2020
				Once available, promote and maximise the uptake of the Coronavirus Vaccine Programme	HSCP	Iain Gorman	AP Health & Wellbeing Sub Groups	TBC
				Promotion of East Lothian Public Health programme	HSCP	Iain Gorman	Public Health Consultant	TBC
P6	Living in a COVID World	People living in and visiting East Lothian do so in a safe way following COVID 19 related public health guidance		Continue to promote NHS and Public Health Scotland public health guidance to limit potential for virus transmission and seek to avoid occurrence of a localised cluster of positive cases	HSCP	Iain Gorman	HSCP Team	Ongoing

P7	Primary Care – Access to Prescriptions	Everyone is able to access their prescriptions directly or by delivery		GPs and Pharmacies update and promote patient information re prescriptions' pick up and home delivery service	HSCP	Melissa Goodbourn	Staff Team	Ongoing
LIVING WELL								
L1	Active Travel	More Residents and Visitors to East Lothian access and use active travel opportunities		On a continuing basis, promote all EL active travel opportunities e.g. bicycle parks, e-bikes, e-cars etc.	TS	Alan Stubbs	Area Partnership Active Travel Sub Groups	Ongoing
				Encourage increased walking and cycling.	TS / SCL	Alan Stubbs / Eamon John	Staff Team	Ongoing
				Implement Spaces for People temporary initiatives to support COVID 19 safe use of outdoor spaces within towns/villages	TS	Alan Stubbs	Staff Team	Ongoing
L2	Tackling Obesity	More residents of East Lothian live more active lifestyles		East Lothian Food Friendly Network	CPI	Paolo Vestri	ELFFN Group	Ongoing
				Re-introduce afterschool activity and school sport through Active Schools, Sport Development and Outdoor Learning programmes	SCL	Eamon John	Staff Team	Phased from 24 August 2020
				Deliver targeted physical Activity programmes focusing on healthy weight and early intervention	SCL	Eamon John	Staff Team	31 October 2020
				Support, facilitate and enable club and community sport opportunities	SCL	Eamon John	Staff Team	Phased from 13 July 2020

				Promote use of Enjoy Leisure facilities to local residents	SCL	Eamon John	Enjoy Leisure	Ongoing
L3	Housing / Homelessness	People have appropriate good quality affordable housing and advice		Implement national housing options training toolkit	CHS	James Coutts	CH Team /Rapid Rehousing Working Group	March 2021
				Ensure targeted tenancy support for ELC and Housing Association tenants is readily available and promoted	CHS	James Coutts	Staff Team	December 2020
				Community Housing and Homelessness support and services are promoted	CHS	James Coutts	Staff Team	December 2020
				Remobilisation of full planned and responsive ELC housing repairs services	Property Maintenance	Paul Grant	Service Manager – Property Maintenance	September 2020
L4	Personal Resilience/ Coping and Personal Contribution	Residents of East Lothian are aware of support agencies available and volunteering / networking opportunities		Promote volunteering opportunities and support within East Lothian Council Services	CCM	Caitlin McCorry	CCS/VCEL	Ongoing
				Review the East Lothian Council Volunteering Policy	CPI	Paolo Vestri	CPI/CCS	March 2021
				Review the ELP Volunteering Strategy	VCEL	VCEL Chief Executive	VCEL/CPI	March 2021
				Promote community groups and Third Sector organisation	VCEL	VCEL Chief Executive	VCEL	Ongoing

				volunteer governance and training programmes				
				Promote third sector and community group volunteering opportunities	VCEL	VCEL Chief Executive	VCEL	Ongoing
				Explore operation of an East Lothian Council staff volunteering scheme	CPI	Paolo Vestri	Staff team	March 2021
L5	Digital Inclusion	Residents of East Lothian are supported to access digital devices and are supported to build digital skills to maximise		Deploy the Connecting Scotland initiative	CCS	Caitlin McCorry	Digital Inclusion Working Group/Third Sector	December 2020
				Refresh and promote community based digital access opportunities e.g. within Libraries and Area Offices and other community settings	CLS	Eileen Morrison	Library and Customer Services Staff Team	April 2021
				Promote community based training for digital skills	CCS	Caitlin McCorry	Connected Communities Team	December 2020
				Promote Adult Learning opportunities for accredited digital skills and qualifications	ELC	Neil Craik-Collins	East Lothian Works Team	April 2021
L6	Food Network	People experiencing food poverty are able to access appropriate supports	Improved access to sources of support	East Lothian FareShare Hub is made permanent	CCM	Caitlin McCorry	Staff Team	April 2021
				East Lothian Food Friendly Network supports county-wide food insecurity advice and support	CPI	Paolo Vestri/ Robbie Snowdon	East Lothian Partnership/N HSL	Ongoing

	FAMILY LIFE							
F1	Mental Health	People know how to access appropriate family support and other advice		Promote adult mental health support services	HSCP	Iain Gorman	Staff Teams	Ongoing
				Promote parental and family learning opportunities to support understanding of young people's mental health	ECS	Lesley Brown	Children's Strategic Partnership	Ongoing
				Promote community based mental health support groups	HSCP	Iain Gorman	Staff Teams	Ongoing
F2	Family Learning	People know how to access appropriate family learning opportunities		Promote community based family learning opportunities	CCS	Caitlin McCorry	Staff Team	Ongoing
				Provide online family learning opportunities through Council Services including Museums, Libraries, Arts, Archaeology, Landscape and Countryside.	CS/CCS/LCS	Eileen Morrison/ Caitlin McCorry/ Eamon John	Staff Teams and Web Manager	Ongoing
F3	Reducing Domestic Violence - prevention	Zero tolerance of violence against women and girls and all forms of domestic violence in East Lothian		Raise awareness of domestic violence support services	HSCP	Iain Gorman	Staff Team	Ongoing
				Promoting gender equality and zero tolerance to VAWG through Council policy and across all services	ECS	Lesley Brown	Staff Team	Ongoing
				Victims of domestic violence are signposted to support services	HSCP	Iain Gorman	Staff Team	Ongoing
				Domestic violence service provision is reviewed against needs assessed	EMPPC	Chair EMPPC	Staff Team	April 2021

				Develop and implement Equally Safe Housing Policy & associated procedures	CHS	James Coutts	HS Domestic Abuse Project Group	October 2021
F4	Early Intervention & Prevention	Residents of East Lothian can easily access early help and support when they need it		GP Link Workers identify patients in need of early support	HSCP	Iain Gorman	Staff Team	Ongoing
				GPs promote social prescribing to connect patients to community and third sector support networks	HSCP	Iain Gorman	Staff Team	Ongoing
				Schools identify and signpost children and families in need to community and third sector support networks e.g. Citizen's Advice	ECS	Lesley Brown	Staff Team	Ongoing
				Review of Parenting and Family Support	CSP	Judith Tait	Staff Team	Ongoing
				Consider development of community Welfare Hubs providing clients with single point of access to key statutory and advisory services e.g. Welfare Rights, Housing, Mental Health Services	HSCP	Iain Gorman	Staff Team	April 2020
Consider development of digital telecare support.	HSCP/CS	Iain Gorman/ Eileen Morrison	Staff Team	April 2020				
F5	Access to Employment	People know how to access advice on training and		Economy Recovery & Renewal Group – Employability sub group	CEG	Neil Craik-Collins	East Lothian Works Team	On-going

		employment opportunities						
F6	Anti-social behaviour	Residents of East Lothian are 'good neighbours' and respect community life		Promote tenancy obligations to ELC tenants and supports available	CHS	James Coutts	CHS Communications Group	Ongoing
				Review and promote Neighbourhood Watch Schemes	CC	Caitlin McCorry	Staff Team	Ongoing
				Review the East Lothian Council Antisocial Behaviour Strategy	PrS/HS	Lynn Crothers / James Coutts	Staff Team	April 2021
F7	Reducing Substance / Alcohol Misuse	Illegal substances are hard to find in East Lothian		Disrupt the substance misuse/drugs supply chain into and within East Lothian	PS	Neil Mitchell	Staff Team	Ongoing
				Promote Substance Misuse Recovery Services	MELDAP	Martin Bonnar	Staff Team	Ongoing
F8	Intergenerational Work	Engagement and respect across the generations improves across our communities		Further opportunities are developed to offer intergenerational activities across East Lothian	CCS	Caitlin McCorry	Staff Team	Ongoing
				Re-launch dementia/active memories/reminiscence activities and services	HSCP	Iain Gorman	Staff Team	Ongoing
F9	Household Income	Residents of East Lothian maximise their income		Promote information and provide services on income maximisation services	ELAC/CABx	CABx	Staff Teams	Ongoing
				Promote information and provide services on accessing benefits	Welfare Rights Service	Kenny Christie	Staff Teams	Ongoing

	CHILDREN & YOUNG PEOPLE							
Y1	C&YP Mental Health	Young people easily access mental wellbeing and mental health supports		Promote local service provision to young people and their parents/carers	ECS	Lesley Brown	Staff Teams	Ongoing
				Promote and enable access to school based counselling and mental wellbeing services	ECS	Lesley Brown	Staff Teams	Ongoing
				Mental wellbeing resource materials provided within Libraries and School Libraries	CS	Eileen Morrison	Staff Team	Ongoing
Y2	Youth Activity Programme	Young people have access to a wide range of COVID 19 safe activities and life skills programmes		Engage young people in development and promotion of a programme of activities	CCS	Caitlin McCorry	CCS Staff Teams	Ongoing
				Promote existing community, sport and voluntary activities for young people	CCS	Caitlin McCorry	Connected Community and Enjoy Leisure	Ongoing
Y3	Youth Awards	Young people are celebrated for their 'public health' contribution to community life in East Lothian		Promote the Duke of Edinburgh Award programme to all young people.	CCS	Caitlin McCorry	Staff Team	Ongoing
				Promote the young people's volunteering award - Saltire Awards - to all young people.	VCEL	VCEL Chief Executive	Staff Team	Ongoing
				Explore opportunities for Young People to contribute in libraries/museums e.g. in book bug or reminiscence groups, to support Saltire and Duke of Edinburgh scheme.	CS	Eileen Morrison	Staff Team	Ongoing

Y4	Access to Employment	Young people are supported into pathways to further education, training and employment		Economy Recovery & Renewal Group – Employability sub group Education & Children’s Services Recovery & Renewal Group	ECS	Neil Craik-Collins	East Lothian Works/ Skills Development Scotland/ DWP/Edin College	Ongoing
Y5	Youth Citizenship	Young people are community leaders and role model ‘COVID 19 safe’ life choices to their peers		Promote the Police Youth Volunteers Group Promote the Youth Parliament Promote Young Scot Increase participation of young people in ‘community’ decision making	PS CCS CCS CCS	Neil Mitchell Caitlin McCorry Caitlin McCorry Caitlin McCorry	Staff Team CCS Staff Teams Staff Team Staff Team	Ongoing Ongoing Ongoing Ongoing
Y6	Play - Community Run Playgroups	Children’s play in East Lothian is delivered in a ‘COVID 19’ safe way		Review support/provision as part of Children’s Strategic Partnership strategy (re: family support, SftS) Maximise funding opportunities available to community groups	CES CCS	Lesley Brown Caitlin McCorry	Staff Team Staff Team	Ongoing Ongoing
Y7	Literacy & Numeracy	Any COVID 19 related development or attainment gap is reduced		Promote community based learning opportunities for family learning Promote library provision and services supporting young people’s and family learning	CCS CLS	Caitlin McCorry Eileen Morrison	Staff Team Staff Team	Ongoing Ongoing

				Promote Adult Literacy and Numeracy community based learning	ECS	Neil Craik-Collins	East Lothian Works	Ongoing
	COMMUNITY LIFE							
C1	Pride in our Place	Local communities and local people are proud of the place they live in		Area Partnership Locality Plans are updated	AP	AP Chairs	AP Members	March 2021
				Community Council Local Priority Plans are updated	CC	CC Chairs	CC Members	March 2021
				Promote and engage community in the Climate Change Emergency.	DS	Jennifer Lothian	Staff Team	Ongoing
				Facilitate and support Countryside Volunteer Network in enhancing coast and countryside sites.	SCL	Eamon John	Staff Team	Ongoing
				Provide support to In Bloom Groups within the County.	SCL	Eamon John	Staff Team	Ongoing
C2	Volunteering	Local people are supported to volunteer in a wide range of volunteering opportunities		Promote volunteering opportunities within the work of Area Partnerships	AP	AP Chairs	CCS Staff Team	Ongoing
				Promote volunteering opportunities within the work of the Community Councils	CC	CC Chairs	CCS Staff Team	Ongoing
				Re-launch volunteering in East Lothian's Third sector and communities and consider establishment of an EL Volunteer Task Force	VCEL	VCEL Chief Executive	VCEL Team	April 2021

				Support the work of the Community Council Resilient Community Groups	PS	Lynn Crothers	Staff Team	Ongoing
				Celebrate Volunteering in East Lothian	CS	Caitlin McCorry/ VCEL Chair	CCS Staff Team	March 2021
C3	Good Neighbour /Befriending	Local people 'look out' for their neighbours		Relaunch the Neighbourhood Watch Scheme	AP/CC	AP and CC Chairs	Connected Communities team	April 2021
				Relaunch the Rural Watch Scheme	Lynn Crothers	ELPARC	ELPARC	April 2021
C4	Funding for Community Groups	Community Groups and voluntary organisations in East Lothian enjoy financial security		Maintain up-to-date information on ELC and VCEL websites detailing funding opportunities	CCS/VCEL	Caitlin McCorry/ VCEL Chief Executive	Connected Communities Team/VCEL	Ongoing
				Consider ELC's One Council Partnership Fund and its scope for future targeted use to support priorities for communities arising from COVID 19 impacts	CCS	Caitlin McCorry	Connected Communities Team	By November 2020
				Promote participatory budgeting	CCS	Caitlin McCorry	Area Partnerships	Ongoing
				Support community and third sector groups funding application activity	VCEL	VCEL Chief Executive	Connected Communities and VCEL Teams	Ongoing
C5	Citizen's Charter	People living in East Lothian contribute positively to the		Draft and consult on the East Lothian Citizen's Charter	CPI	Paolo Vestri	Staff Team	April 2021

		county's post-COVID 19 recovery and renewal						
C6	Re-energise local Arts, Culture and Heritage	People living in and visiting East Lothian support and promote East Lothian's culture and heritage		Refresh East Lothian Council's Arts Strategy	CCS	Caitlin McCorry	Arts Service	March 2021
				Re-energise local Galas and Festivals to enable 'COVID 19 safe' community gatherings	CC/AP	CC and AP Chairs	Connected Communities staff team	March 2021
				Consider proposals for a COVID 19 Memorial	SCL	Eamon John	TBC	At Appropriate time informed by AP and CC
				Consider arrangements for capturing for posterity the stories and pictures of the COVID 19 response activity county-wide within the Archives and Museums collection.	CLS	Eileen Morrison	Staff Team	March 2021
				Promote East Lothian's Online Archaeology Heritage Festival 2020	CS	Eileen Morrison	Staff Team	October 2020
				Promote and develop Heritage and Museum sites within East Lothian and ongoing support to Volunteer led museums.	CS	Eileen Morrison	Local Heritage/ Archaeology Groups	Ongoing
				Development of Prestongrange Heritage site.	CS	Eileen Morrison	Project Team	Ongoing
C7	Considerate/ Respectful Use of Outdoor Spaces	People living in and visiting East Lothian enjoy our county's open spaces and leave only footprints behind		Continue to manage coast and countryside sites in an effective manner focussing on the quality of experience.	SCL	Eamon John	Staff Team	Ongoing

				Seek to educate and communicate appropriate wild camping behaviours.	SCL	Eamon John	Staff Team	Ongoing
				Provide effective litter management operation and communicate public personal responsibilities in keeping the County clean and green.	SCL	Eamon John	Staff Team	Ongoing
				Work with a range of stakeholders to support and enhance biodiversity and rewilding opportunities across the County.	SCL	Eamon John	Staff Team	Ongoing
C8	Capacity Building	Increase access to support for people who are digitally excluded		Promote the East Lothian Community Training Calendar	CCS	Caitlin McCorry	Staff Team	November 2020
				Training delivered by digital champions as part of the Connecting Scotland programme	CCS	Caitlin McCorry	Staff Team	April 2021
C9	Community Buildings	East Lothian's community buildings operate in a 'COVID 19 safe' way		Community Asset approach to local service provision and support to local management committees	CCS	Caitlin McCorry	Staff Team	March 2021
				Make optimum and best value use of available community buildings, with COVID 19 public health restrictions in operation	CCS	Caitlin McCorry	Staff Team	Ongoing

				Promote and support opportunities for Community Asset Transfers	CCS/VCEL	Caitlin McCorry	Staff Team	Ongoing
				Make optimum and best value use of available Library and Museum buildings, with COVID 19 public health restrictions in operation	CS	Eileen Morrison	Staff Team	Ongoing
	LINKS TO OTHER R&R KEY AREAS							
Ec	Economy	Focus on business, traders, employability, tourism, rural economy – and keep us updated on recovery activity in these areas						
H	Health & Social Care	Focus on older people care and support, day centres, mental health, substance misuse, domestic abuse support						
ECS	Education & Children’s Services	Focus on education, learning, attainment, early years, positive destinations, looked after children, family support, school nursing, YP mental health provision						
EI	Environment & Infrastructure	Focus on roads, transportation, waste, ground care, outdoor spaces, business regulation						

EAST LoTHIAN COMMUNITY RECOVERY AND RENEWAL CO-ORDINATING GROUP

TERMS OF REFERENCE

1 Recovery & Renewal – East Lothian Context

COVID 19 is very different to the majority of emergencies East Lothian Council (ELC) has dealt with and exercised before, therefore recovery will not be as straightforward as for instance, recovering from flooding, severe weather and/or utility failure. Recovery from COVID 19 may take many years and the ELC Recovery and Renewal Co-ordinating Group (RRCG) will require to remain flexible and responsive to any new challenges that emerge as the process progresses.

Recovery is the process of rebuilding, restoring and rehabilitating a community, including business for the local economy, following a disruptive incident. It should be considered from the outset, alongside the Council's internal response to any incident. COVID 19 is such a disruptive incident.

East Lothian Council has lead responsibility for recovery and renewal in East Lothian working with partner agencies and other relevant organisations.

Renewal may well be part of this process as it is believed the impacts of COVID 19 in several areas, particularly the economy, will be so severe that recovery will not be an option and will be replaced with new opportunities and/or replacement initiatives.

The East Lothian Council (ELC) multi-agency Recovery and Renewal Co-ordinating Group (RRCG), formed on 12 June 2020, has established 5 key focus areas of recovery in East Lothian. These are:

Key Area	Lead Officer
• Economy	Douglas Proudfoot, Head of Development
• Communities	Sharon Saunders, Head of Communities & Partnerships
• Health & Social Care	Iain Gorman, Head of Operations ELH&SCP
• Education & Children's Services	Lesley Brown, Acting Head of Education
• Environment & Infrastructure	Tom Reid, Head of Infrastructure

The RRCG Framework, approved and published by the Chief Executive of East Lothian Council on 1 June 2020, includes a set of strategic aims and objectives, a suggested format of meeting agenda and a list of 'Action Cards' for the areas of the community and business in East Lothian that have been most affected by COVID 19. This list will be dynamic and will evolve as circumstances dictate. This, in turn, informs the remit and scope of the RRCG.

2 Communities Recovery and Renewal Co-ordinating Group (CRRCG): Terms of Reference

2.1 Purpose

The CRRCG will:

- Assess and prioritise the community impacts of the COVID 19 outbreak across communities in East Lothian, focussed on reducing inequalities, taking context from the priorities within the East Lothian Plan and the 6 Area Partnership Locality Plans and engagement with our communities.
- Support development of 'place' and community in the context of wider strategic objectives e.g. Reducing Inequalities, Digital Inclusion and Climate Change Targets.
- Provide guidance, and where appropriate, request ELC and partner services and key community partners in order to provide co-ordinated management to community recovery/renewal from COVID 19.
- Maintain awareness and oversight of community recovery implications and actions being taken by partner agencies and other organisations – and interface community recovery and renewal priorities within the 4 other Key Areas overseeing recovery and renewal in East Lothian.
- Consider and assess community recovery implications of national decisions and what local action is needed to assist and support most effective recovery within and across East Lothian's communities.
- Advise on public engagement and communications to assist the provision of reassurance and advice to the public to facilitate community recovery and renewal.
- Be alert to all risks as the recovery and renewal process progresses.

2.2 Remit

The CRRCG's remit will include but not be limited to:

- Production of a COVID 19 community strategic needs assessment and data profile outlining how local people and communities have been impacted by COVID19.
- Learning from and building on the COVID 19 Community Resilience Response and embed the network of community volunteering capacity and kindness into recovery and renewal.
- Engagement with the community of East Lothian to gather views over the impacts of COVID 19 within and across East Lothian communities, reporting these to the RRCG.
- Definition of the priority community recovery and renewal workstreams to be addressed – both in respect of particular client groups and geographic communities – to support the overarching East Lothian Plan priority of **reducing inequalities** within and across our communities.

NB: Early workstream themes for consideration, identified from Resilience Groups' SPOCs Feedback and COVID 19 Lessons Learned reporting, include but are not limited to:

- **Public Health:** including poverty (financial, food, fuel, digital), Mental Wellbeing, Resilience
 - **Living Well – All Life Stages:** including physical activity, open/social spaces, culture, befriending
 - **Family Life:** including family learning, resilience, domestic violence, housing, opportunity, early support
 - **Young People – East Lothian's Future:** including youth activity, resilience, employment
 - **Community Life:** including community kindness, volunteering, pride in place, include all e.g. Refugees, Ex-Offenders
- Production of the RRCG Community Recovery Action Card.

NB: it is acknowledged that many of these community themes cross over to other Recovery key areas e.g. Health & Social Care, Economy etc., and it is expected that the Community Recovery Group will identify community priorities to be raised within the work plans of other key area Recovery Groups.

- Engagement with local communities regarding the workstream goals to be achieved and production of SMART options appraisals to assist achievement of those community goals linking to Area Partnership Locality Plans.
- Consideration of, and application to, available funding streams with the potential to support community initiatives.

3 Supporting Partnership Groups/Networks

Existing partnership groups and collaborative networks will be asked to accept responsibility for progressing priority workstream goals set by the CRRCG. These groups will include, but not be limited to:

- The East Lothian Food Friendly Network
- The Poverty Working Group
- The Financial Inclusion Network
- The Children's Strategic Partnership
- The Community Justice Partnership
- The Midlothian and East Lothian Violence Against Women and Girls Delivery Sub-Group (of the Public Protection Committee)
- The Area Partnerships
- The Association of Community Councils
- The network of Resilient Community Groups
- Community Centre Management Committees
- The Connected Economies Group
- The IJB Strategic Groups
- Volunteer Centre East Lothian (VCEL) Third Sector Interface Network
- The East Lothian Partnership Against Rural Crime
- The Active Schools Network

4 CRRCG Chair and Governance Arrangements

The ELC COVID 19 Community Recovery and Renewal Co-ordinating Group will be chaired by Sharon Saunders, Head of Communities & Partnerships, reporting to Jim Lamond, Head of Council Resources and Chair of the RRCG. Strategic recovery and renewal decisions will be made by Monica Patterson, Chief Executive of East Lothian Council.

5 CRRCG Group Composition

Membership of the ELC Community Recovery and Renewal Co-Ordinating Group will be multiagency and include appropriate representation from partner organisations and community networks critical to the recovery process.

Membership of the ELC CRRCG will include representation from:

- Area Partnerships
- Association of East Lothian Community Councils / Resilient Community Groups
- East Lothian Tenants and Residents Panel / Housing Associations
- Carers of East Lothian
- East Lothian Advice Consortium/CABx
- EL Youth Council
- Volunteer Centre East Lothian
- Business Community
- Police Scotland
- Scottish Fire & Rescue Service
- East Lothian Council Services: **Connected Communities, Housing, Children's Services**, Customer Services, Sports Development & Community Recreation, Benefits, East Lothian Works, Economic Development, **Community Planning**
- ELC Health & Social Care Partnership: **Adult Social Work**, Justice Social Work, Allied Health Professionals
- NHS Lothian (Health Improvement Service)
- Other groups, partners and stakeholder representation as appropriate (to be agreed)

NB: The East Lothian Council Services and Health & Social Care Services representatives will operate in support of the CRRCG as a Professional Reference Group and service representative will attend meetings as and when business requires attendance. Those services noted in **bold** will be standing members of the CRRCG.

As and when required, advice and guidance will be sought from the East of Scotland Regional Resilience Partnership (RRP) group and Lothian & Borders (L&B) Local Resilience Partnership (LRP) group.

6 Secretariat

Secretarial support will be provided by the ELC PA Executive Hub. All formal meetings will be noted and documents will be uploaded onto Objective Connect for all members of the group to access.

7 CRRCG Stand-up

Recovery begins at the earliest opportunity following an emergency and runs concurrently with other activities. The ELC COVID 19 RRCG was established and held its first planning meeting on 2 April 2020.

Community and Partner agencies were notified of the formation of the ELC COVID 19 RRCG on 1 June 2020 and of its first formal meeting on 12 June 2020.

The first meeting of the CRRCG is expected to take place early on 15 July 2020. The CRRCG will meet monthly until the Group decide otherwise.

8 CRRCG Stand-down

The ELC COVID 19 RRCG and its supporting 5 Key Area co-ordinating groups, including the CRRG, will be closed once there is no longer the need for regular co-ordination in this area. It should be noted that recovery from COVID 19 may well be a long term process that will most likely continue for several months or even years.

9 Reporting Arrangements

CRRCG minutes will be lodged in Objective Connect and reported to the East Lothian RRCG.

Appendix H – Health and Social Care Partnership Action Card

THE INFORMATION IN THE ACTION CARD BELOW REFLECTS A BREIF SUMMARY OF HSCP RESPONSE AND RECOVERY ACTIONS. THE FULL HSCP RECOVERY AND RENEWAL PLAN IS AVAIABLE IF REQUIRED FROM ELHSCP PLANNING AND PERFORMANCE DEPARTMENT.

Ongoing considerations:

- **Long term safety of care homes and care at home sectors** - Oversight arrangements are in place for the East Lothian Care Homes in line with new Government policy to improve governance. This has Clinical Director, senior clinical and communications representation. In addition, a Care Home Review report (looking at management of COVID in care homes in Scotland) will guide local action. A Thursday communications update keeps care homes informed, communications also update ELHSCP and third and independent sector partners on guidance, addressing concerns raised through the PAG meeting. Scottish Government sustainability payments have supported care homes and Care at Home providers at a time of reduced income. Care Homes have received support with recruitment.
- **Feasible delivery of services using non face-to-face contact** - All opportunities are being taken for non-face-to-face delivery to patients and clients across all services to reduce footfall in buildings, while maintaining safe service delivery and directing patients to the best service and professional to meet their need. This has included new East Lothian based arrangements: a physiotherapist-run 'musculoskeletal' (for muscle and joint problems) telephone and video line, a direct access mental health assessment and support telephone line and rollout of the national 'Call MIA' confidential, and video-based, minor injury service for those aged over 8, which is delivered by qualified Nurse Practitioners.
- **Long term rehabilitation needs of post-COVID 19 East Lothian residents** - The likely post-COVID rehab requirements have still to be fully assessed. Known numbers are low at present. A respiratory physiotherapist service is being established.
- **Social care needs in post-COVID 19 environment** - Work is underway to identify and respond to social care needs when these have to be provided through different service delivery arrangements.
- **Monitoring of statutory functions** - This continues across services. A MAPPA (Multiagency Public Protection Arrangements) report was published on 13 November.
- **Delivery of regional COVID vaccine programme** – HSCP leading on local provision of the COVID -19 vaccine from the ELCH and working with local GPs to ensure safe roll out. Housebound individuals are being supported with a joint approach.

Potential areas for action:

- **Provide urgent access to healthcare and or support** - mechanisms exist to prioritise urgent need. National work is underway to redesign 'unscheduled care' services to redirect people from inappropriate attendance at A&E - delivering appropriate support, based on telephone assessment from across services, as close to home as possible.
- **Prepare health monitoring and protection strategy** - This is addressed by the NHS Lothian Public Health and Health Protection statutory services
- **Maintain health service and establish necessary additional services** - Health services are being maintained, albeit with different delivery arrangements. Outpatient Clinics which were closed have reopened and efforts are underway to catch up with backlogs. GP surgeries have remained open (as have community pharmacies) with COVID 19 compliant procedures, resulting in lower footfall, and optometry and dental services are coming back on stream with reduced capacity. The Scottish Government is producing a COVID 19 Dementia Transition and Recovery Plan to assist in agreeing actions to support people with the condition and their family as services recover from the COVID pandemic. An online consultation on this will start later in November and continue into December.
- **Ensure the public are informed of any health implications** - This is maintained through Scottish Government, NHS Lothian and East Lothian Partnership actions. Client groups are also provided with information, for example the HSCP's mental health service 'Snapfax' pocket-sized resource.
- **Assist in informing the community of progress** - Access to Community Facebook sites across East Lothian, HWSG Newsletters, web information, social media, direct work with HWSGs, internal staff communications (council and partnership) Chief Officers' weekly Blog providing updates re the partnership and COVID matters and directing the readership to national info and resources.
- **Coordinate the provision of practical and personal assistance and support for those directly or indirectly affected by the emergency** - The Scottish Government-produced 'Adult Social Care Winter Preparedness Plan', sets out necessary actions for partners across the country, including Health and Social Care Partnership, for delivery of sustainable adult social care through winter 2020-2021.
- **Enable easy access to the required support/assistance to the affected community** - The development and roll-out of Community Link Worker Services from January 2021 will support individuals to access community resources and support, relevant to their health and well-being goals.
- **Establish role for oversight of care homes and home care settings** - See description under long-term safety of care homes and care at home sectors.
- **Create stakeholder links for rapid engagement on significant service changes** - These links are already established and are activated when specific significant service change is planned.
- **Create enhanced access service for mental health needs** - This is being delivered via a review of all mental health services provided by the HSCP.

Action Card - Health & Social Care

Questions	Actions
Who needs and receives help?	All current and newly referred service users
How do we risk assess provision?	Professional risk assessment
What are the impacts on provision of needs?	Additional population needs assessment required and a particular focus on mental health
How do we engage with providers?	Direct engagement from strategy team. Noting sustainability programme requirements
How do we maintain services?	See HSCP Recovery and Renewal plan
What opportunities are there to build on new models of care brought on by COVID 19?	See HSCP Recovery and Renewal plan
What are the main concerns of the staff groups?	Isolation and governance concerns though not working as location based teams.
What carer supports are already supporting people and how do we build on them?	See carers change board update in HSCP recovery and renewal plan
What essential services have been affected?	Adult social care and day centres under significant strain.
How do we ensure hospital admissions remain low?	Daily admission review and focus on new pathways to prevent increases.
How do we support primary care?	Regular engagement with GPs and other primary care models.

Appendix I – Education & Children’s Services Action Card

Potential considerations:

- Continue to implement Scottish Government (SG) direction and guidance on the continued operation of schools and early learning and childcare settings published at the start of session 2020/21 and the most recent updated guidance due by 12th February, following the First Minister’s announcement about the likely phased reopening of schools for groups of children and young people from Monday 22nd February.
- Continue to implement and improve approaches to remote learning to be used for pupils as instructed by the Scottish Government throughout the phased return for some pupils and at other times when pupils require to self-isolate.
- Implement lessons learned from provision of critical childcare in the first lockdown in the provision of support for keyworkers and vulnerable children in early 2021.
- Continue to build on the results from consultation activity and wider engagement with children, parents and staff and community to build confidence.
- Continue to streamline systems and processes in place to respond to positive COVID 19 cases in schools, including risk assessment carried out by NHS and associated communications.
- Roll out the mass asymptomatic testing arrangements announced by SG for all school staff and senior phase pupils
- Provide ongoing advice and guidance on curriculum, learning and teaching approaches and implement national advice as appropriate.
- Continue to work with Head Teachers (HTs) to consider additional support for children including those facing disadvantage e.g. through use of additional SG grant funding and other funding streams such as Pupil Equity Fund (PEF) to provide additional resource and other sources of additional funding from the Scottish Government.
- Work with the private and voluntary sector to continue to support early learning and childcare settings with the most recent guidance and provide advice and guidance on operating models.
- Work with college, training providers, local businesses and national organisations such as Skills Development Scotland (SDS) to plan support for young people moving on from school and to support employability.
- Work collaboratively to anticipate the impact of the financial and emotional trauma on children and young people and how this will affect their capacity to engage in education. We know which are our most deprived communities/schools and need to use this intelligence in order to target resources/interventions appropriately.
- Strengthen our safeguarding arrangements in preparation for an increase in child protection concerns once children and young people return to the schools as a safe space for them.
- Review our strategic commitment to and implementation of approaches to the prevention of domestic abuse and VAWG.

Potential areas for action:

- In light of the most up to date direction and guidance provided by the Scottish Government, continue to review the practical considerations and planning for the operation of our school buildings working with FES and other council services.
- Implement local plans that include support for children, families and staff and take account of the individual circumstances and context of each school and its community.

- Continue to build on the engagement, communication and consultation with parents and wider community to build confidence and give assurance around continued education provision.
- Educational Psychology service to provide continued support for children and advice to staff specifically on trauma-informed practice and nurturing approaches.
- Develop further any specific advice and guidance needed to support children with Additional Support Needs - work with key partners involved in the child's planning process including NHS, Children's Services and third sector partners.
- Continue support of early learning and childcare settings that has local authority, private and voluntary sector as key partners.
- Further develop plans to target the known population of vulnerable children and young people to reduce the educational and social inequalities experienced as a result of school closures and other restrictions.
- Implement the new GIRFEC pathway to ensure services are identifying need and responding effectively. The trusted adult model or named person model is an area for development.
- Introduce a safeguarding officer role to work closely with schools to strengthen a shared understanding of thresholds of concern and be an effective link with children's services duty and the PPO.
- Consideration of physical health (some personal neglect and neglect of children will be occurring) and mental health needs will be significant and effective joint working and good information sharing between council, primary care and adult and children's mental health services will be required.
- Establish a safe workforce plan for staff who require to be office-based

Challenges:

- Planning for national direction and guidance and changes in direction of travel on safe operation of schools given unpredictability of suppression of the virus. Pace of change and need to react quickly to announcements impacts on other aspects of service delivery.
- Putting in place new arrangements as directed by the Scottish Government often at very short notice
- Positive cases in schools presents a logistical challenge and is unpredictable, requiring fast refocussing of work plans in order to prioritise plans needed to track and trace pupils and staff.
- Managing parent, staff and community expectations of what can be reasonably and safely delivered in the context of the most recent guidance.
- Putting in place critical childcare where the demands from parents have increased whilst still adhering to SG guidance and direction to keep numbers of children and staff in schools very low.
- Phasing the return of groups of pupils and managing staff and parental anxiety about the impact this may have on the rate of spread of the virus.
- Developing a greater shared understanding of the roles and responsibilities of the Local Authority and schools and what is within our gift to adapt and change eg with the Trade Unions
- Continue future scenario planning to include further lifting of restrictions or imposing of restrictions should the levels of infection decrease or increase.
- Continuing to build confidence in children, staff, parents and communities that it is safe for children and staff to be at school.
- Manage uncertainties of implications of ongoing possible future part or full school closures.
- Staffing shortages and lack of availability of supply staff.
- Need for each school to continue to work with and engage their community to implement bespoke solutions that meet the needs of each community.

- Capacity of other service areas and partners to cope with the demands of the changing landscape and operation of schools and early learning settings on their work and possible future changes to policy and practice outwith the control of the Council.
- Continuing to support staff and children who may have experienced bereavement and trauma, have been unwell or who may be very concerned/anxious about working in school.
- Continue to engage with Trade Unions to understand concerns and to respond to any issues as they arise.
- Ongoing significant financial impact of the crisis.
- Financial costs that may impact disproportionately on vulnerable children and families and the services that work with them. Small third sector services that statutory services rely on may not be sustained. Services that were unable to meet demand previously may become stretched too far/have unsafe levels of unmet need.
- Ensuring that professional social work practice of assessing need and managing risks and needs is of a good enough standard if we cannot quickly return to face-to-face contact with children and families.
- Possibility that some third sector providers may not return to face-to-face contact with vulnerable children and families which will impact on our capacity to keep families together.
- Anticipating the workforce impact of TTIS – for example, on school staffing and in key areas such as Lothian Villa residential house.
- Managing the workload with a cohort of staff who have underlying health conditions and will need to remain at home.

Thematic Stakeholders:

- Scottish Government (specific reference to SG Education Recovery Group and associated work streams)
- Education Scotland
- Neighbouring authorities as part of the South East Improvement Collaborative
- Care Inspectorate
- Elected members
- Area Partnerships and local communities
- Private and voluntary early learning and childcare providers
- Council staff, parents and pupils
- Trade Unions/Professional Associations
- Scottish Children’s Reporter’s Administration
- Who Cares Scotland?
- East Lothian
- Volunteer Centre East Lothian and third sector providers
- Champion’s Board
- NHS Lothian
- Police Scotland

Action Card - Education & Children's Services

Questions	Actions
<ul style="list-style-type: none"> • Are school buildings open and are we satisfied of their continued safe operation? • Do HTs have a comprehensive and safe plan for full access and a clear business continuity plan for remote learning? • Are risk assessments updated appropriately and are all mitigation measures in place to resolve staff anxieties? • Are Trades Union reps engaged in the RA process and in ongoing school-based dialogue about the phased reopening of schools? • Are plans in place for remote learning and critical childcare to ensure staffing and safe operation as required? • What impact is there on class sizes and space in the building as a result of SG guidance including when schools are fully operational? • Are HTs clear about the steps that need to be taken should a positive case be identified in their school? • Do HTs have in place a clear plan for the implementation of mass asymptomatic testing including seeking consent, distribution and reordering when required? • Are school staff aware of how to support staff and pupils that need to self-isolate including the ongoing provision of learning and FSM? • What steps will secondary schools take to ensure the wearing of face coverings in public areas of the school and to ensure some physical distancing for older young people as required by SG guidance? • What opportunities are there to do things differently, building on the continued learning from lockdown? • Will schools have enough staff in place for the continued running of the school? • What will be the ongoing impact on the budgets of education and children's services and school's budgets? • How can we continue to enhance and develop the 'digital offer' through remote learning if required and future curriculum delivery? • How can we work with partners to support 	<ul style="list-style-type: none"> • Continue to work with school staff and partners including the Scottish Government and Education Scotland to implement a clear plan that supports the continued operation of schools. • Work with Infrastructure/FES staff on safe operation of school buildings including ensuring adequate cleaning etc. • Continue to work with HTs to implement plans and provide advice and guidance as required. • Plan ongoing approach to engagement, consultation and communication with children, staff , parents and communities that provides accurate information and seeks to build confidence, • Maintain an overview of availability of staff • Schools to review their use of PEF and any other additional funding to provide additional support. • Educational Psychologists to implement a support plan for children and staff and provide advice and guidance. • Continue to implement revised approaches to supporting children with additional support needs including those in specialist provisions. Work with key partners to ensure packages of support are in place. • Provide ongoing dedicated support to private and voluntary sector nurseries to support their reopening and operation. • Schools to work with partners to plan for those vulnerable school age and nursery children to support their re-engagement. • Review approach to attendance and exclusions using new SG guidance to ensure support is in place for those young people who require most help. Support needs

continued and enhanced learning?

- What continued and ongoing support do we need for children and young people? How will we plan for that across all schools?
- What is the impact of absence on supply staffing?
- Are numbers of support staff able to maintain service delivery, especially in regard to pupils with ASN?
- What advice and direction are Trade Unions/Professional Associations giving to their members which will impact on their work?
- Are specialist provisions able to safely open, operate and meet children's needs? What is in place to ensure social distancing and support for staff providing personal care?
- How will staff plan to assess children's progress and seek to plan for many varying needs across each class?
- How will we work differently with child's planning partners to support children's needs?
- What do we need to do collectively to meet the needs of our more vulnerable children and young people?
- Are private and voluntary nurseries able to remain open? What impact has there been on their businesses? Are they able to offer the number of places required at this time?
- How do we support those young people who have disengaged completely from school?
- How do we ensure that the attainment gap for vulnerable children is not widened further?
- How will we know whether children have experienced abuse during the lockdown restrictions if we cannot return to face-to-face contacts at an adequate level?
- How do we mitigate the impact of the courts being closed on permanence plans for children?
- When the economic effects of the pandemic start filtering through to an increase in demand for social support for families (who were previously coping), what services will be available to meet this (new) need?
- It is highly likely that as children return to being seen by universal services, the demand for a social work service/child protection response

to be put in place derived from both social work and educational resources.

- Multi-agency planning for individual children must be promoted, supported and protected across services.
- The refreshed GIRFEC multi-agency pathway must be implemented and supported in order to reduce referrals to children's services.
- Forward-planning to acknowledge that extra resources will be required to meet the extra demand caused by new cohort of those who find themselves in poverty and debt. Working as a council and with the third sector to address these hardships.
- Budget is not currently sufficient to address the needs of our current clients – the provision of IT equipment needs to become a central function.
- Digital opportunities to connect with families virtually must be easily available and accessible by all stakeholders.
- A separate recovery working group which can link in with our commissioned services and practitioners could be set up immediately to help inform the council recovery plan more fully.

will escalate. How do we ensure that demand can be met?

- Will additional/specialist resources be required to support the emotional/mental health needs of vulnerable young people?
- How can we be confident that we are addressing the recovery needs of our clients within our own service adequately?

Appendix J – Environment & Infrastructure

Environment & Infrastructure requirement to respond to the challenges of COVID 19 and develop opportunities to revitalise and reset asset anagement, transportation, leisure, open space, transport and waste management practice across the County.

Service	Strategic Plan	Lead Officer
Road Services	Transport Strategy	A Stubbs
Waste Services	National Waste Strategy	B Moffat
Transportation		B Moffat
Engineering and Building Control		P Iannetta
Strategic Asset and Capital Plan Management	Asset Strategy	E Reid
Facility Management		V Sanal
Sport Leisure and Countryside	Open Space Strategy	E John
Climate Change	Climate Change Strategy	J Lothian
Protective Services		L Crothers

COVID 19 – Plan for Environmental & Infrastructure Reset and Restart, Recovery and Renewal.

Headings of Transport and Active Travel, Assets, Open Space and leisure, Climate Change, Public Protection and Service Support

Objectives:

- To identify the key issues affecting assets, access and use of open space including leisure, transport and active travel, climate change and sustainability, public protection and service support to council services within Education and asset-based provision including partner organisations;**
- To maximise financial support from UK Government (UKG), Scottish Government (SG), Agencies and other funding sources;**
- To put in place range of and promote other mechanisms and advice;**
- To promote understanding of an incremental relaxation of COVID 19 restrictions and work across the council and partnerships to enable a return to a “new normal” with enhanced benefits brought from COVD19 such as reduced travel, reduced pollution, flexible working etc.; and**
- To reset and raise awareness of East Lothian as a safe place to live and work and as a visitor destination**

Impact Assessment Requirement: Data analysis to assess extent of COVID 19 impacts across strategic service areas and to aid the targeting of interventions as well as monitoring and reviewing outcomes.

ACTION	WHO	TIMESCALE	RESOURCES	ANTICIPATED OUTCOME	STATUS
RESPONSE & RESET					<ul style="list-style-type: none"> • Not started • Underway • Complete
Facilities Management	Who / Lead	TIMESCALE	RESOURCES	ANTICIPATED OUTCOME	STATUS
School ready for pupils return (primary & secondary –is catering only) & 1140 Hours * includes new food regulations from April 2021 (waiting to hear if dining rooms will re-open when safe in line with guidance)	Area Officers	Ongoing	Cleaning, janitorial, catering	Schools will be ready on time	Underway
	Area Officers	Ongoing			Ongoing
	VS/stakeholders	TBC	Officers, caretakers & cleaners	Reinstate assets for use pending decisions on which buildings will be re-opened	Started
Homes for older people continue to deliver services	Area Officers	TBC	Cleaners	Facilities will be ready on time	Started
Mothballed buildings to be prepared for stakeholders and service delivery	VS/LF	TBC	Mobile team	Facilities will be ready on time	Underway
Cleaning of FMS facilities across the county (Staffing capacity to meet all service needs – could be a challenge)	VS/UBS	TBC	Amin/UBS and FMS	FMS staff in place to meet LETS/bookings	Started
Reinstate public toilet facilities - phased 3 remain					Underway

closed					
Reinstate LETS during recovery phase - for breakfast & afterschool clubs only					
Transport & Active Travel					
Management of road, parking, footpath and sustainable transport links relevant to COVID 19 – access to open space and parking, social distancing within public space and business support related to access and queuing.	Roads SG Sustrans Multiagency Task Force ELC working group on Spaces for People	From April 2020	Staff team and partner input	Spaces for people plan – gradually increased access to open space, town centres and support to encourage use of walking, cycling and public transport.	Application of a £1.4m bid was issued to SUSTRAN on 15 June
Public Transport	Transportation and Partners	From April 2020, ongoing	Staff team and partner input	Work towards rebuilding public confidence and use of public transport – communications and signage	Underway – continued communications through Bus Forum along with Board representation with Lothian Buses. Group working via ATCO membership. Continued working between Transport and Road Services of transport infrastructure
Home to School Transport, Assisted Transport	Transportation and Partners	From April 2020, ongoing	Staff team and partner input	Work with suppliers to use resource to support hubs and food deliveries. Develop a collaborative plan to re-establish transport across contract and statutory provision.	Complete – food deliveries established in-line with Education requirements – work continues as remit changes. Hubs and food deliveries suspended as schools return in full. Underway – Working group - Education Recovery formed and Transport participating In the recovery strategy for Education.

					<p>Complete – HTS and ASN transport return in full, cost impacts to HTS transport for additional provision to provide adequate service delivery within public transport requirements.</p> <p>Underway – HTS and ASN transport in-line with second period of lockdown and phased return of schools – increased impact to service provision through national guidance on 2m social distancing on school transport – continues to develop as further changes to pupil return</p>
Assets					
Provide guidance and support on asset utilisation and recommissioning Offices Schools Public Buildings Leisure Centres	SACPM Team ES&BS Team SC&L Team	From April 2020, ongoing	Staff Team	Support Home working and reduced requirement for asset led service provision	<p>Underway – ‘Re-opening Workplaces Working Group’ (ROWWG) convened and teams contributed to this short term working group. Guidance for re-opening workplaces completed and available on EInet.</p> <p>Asset Review Project taking forward longer term review. Paolo Vestri has convened ‘Working Differently’ group to plan longer term working for ELC. JMH Campus Users Group convened by Sharon Saunders. Penston House Users Group convened by Paul Iannetta.</p>
				Guidance for asset interior redesign for social distancing	<p>Complete – SACPM team prepared example layouts for 2m social distancing, for ROWWG and contributed to guidance, which has been issued.</p>

				Pathfinder projects on move from office services to hub	Underway – Assets Project Manager leading on this work.
				Support for Education and partners	Underway – Teams supported Education with return of schools and have contributed to ‘Physical Environment Working Group (School Buildings) - August 2020’, chaired by Neil Craik-Collins. Planning for move to Level 4, delayed school return etc; Potential Level 4 impacts assessed and shared with Infrastructure Team.
				Capital Plan project re-evaluation and in build restart with impact assessment	Underway – SACPM are assessing effect of COVID 19 and other factors on capital projects. Education have recalibrated roll projections based on the phasing of housing developments being pushed back by 12 months and estimated effect on school capacity breaches. Planning Obligations Officer assessing effect on Developer Contributions. School September census information and subsequent roll projections received from Education, informed by work carried out by Planning to assess house completions, feed into Housing Land Audit and engagement with developers regarding phasing programmes. Assessment of capital project programmes and workload ongoing with Education and Finance. Planning carried out work for

					Housing Land Audit and Education carried out schools census, along with revised roll projections, issued in November 2020.
Open Space & Leisure					
Management and maintenance of Open Space provision	Amenity Team	From April 2020 - ongoing	Staff team and partner input	Access to leisure and recreation/exercise	Complete – Management and maintenance of open space is fully operational. Garden Aid was re-introduced from 3 August 2020. Squads into winter works December 2020. Depot Squads as of January 2021 working on business essential activity only due to further Lockdown requirements.
Recommissioning of Car Parks and coastal/rural access	Multiagency Team	May 2020-ongoing	Staff team and partner input	Access to leisure and recreation/exercise	Complete – All coast and countryside car parks are open. Multi – Agency Group shifted strategic focus as of September Weekend 2020, onto planning and preparation for spring / summer 2021. Multi-Agency focus returning to practical operational deployment as of end of Feb 2021 in readiness for Easter hols onwards.
Enjoy	SLC & Enjoy	June 2020 – ongoing	Staff Team and Enjoy	Phased reopening of facilities and classes.	Underway – Sport & Leisure COVID 19 Recovery Group continues to meet. Consideration of National Guidance continues as it emerges. Enjoy re-opened all Sports Centres on September 14 2020. Positive feedback from customers being received on protocols in place. Enjoy have responded to the respected SG Government Tier Framework and through Tier 3 to Tier 2 back to Tier 3 and Tier 4 as of 26

					December 2020 where indoor facilities are required to close as per government requirements. All indoor Sports Centres remain closed and await further SGov announcements on any timing of re-opening. Not anticipating on or before 26 April 2021. Regular discussions ongoing with Enjoy and ELC at Senior Level on Risk and Finance.
Climate Change					
Build on opportunity to improve utilisation of assets and reduce footprint including a reduction in energy consumption	JL & SACPM Team, ES&BS Team	From April 2020, ongoing	Staff member and partner input	Home/Mobile/Flexible working and reduced need for asset based activity Move to virtual office Asset reduction	Underway See above, under Assets. Re-opening Workplaces Working Group and Working Differently Short Life Working Group underway. Asset Review Project progressing.
Sustainable travel and stay local – benefits of exercise/shop/work local	JL & Spaces for People	From May 2020 ongoing	Staff member and partners	Increased use of walking and cycling, public transport, fleet vehicles and promotion of locality based activity	Underway See above, under Transport & Active Travel. Economic Recovery groups underway.
Public Protection					
Enforcement and promotion of social distancing in certain premises	Business Regulation Team and partners	From April 2020 ongoing	Environmental Health and Trading Standards Officers	Responding to complaints and enquiries. Provision of advice, guidance and enforcement where necessary to protect public health. Visit to premises may be required	Ongoing
Support re-opening or businesses and workplaces to revitalise	Business Regulation Team and partners	From June 2020 and ongoing	Environmental Health, Trading	Responding to complainants and enquiries. Provision of	Ongoing

local economy and protect public health			Standards and Community Wardens	advice, guidance and enforcement where necessary to protect public health. Visit to premises may be required	
Assist Local NHS Health Protection Teams with Test & Protect where required	Business Regulation Team and Partners	From June 2020 and ongoing	Environmental Health Officers	Follow up on positive cases in closed settings such as care homes. Tracing contacts to advise of 14 day isolation where required.	Stood Down – no recent or ongoing outbreaks associated with care homes and additional resource not required at present
Protect community from rogue traders and scams which take advantage of current crisis	Business Regulation Team and partners	From April 2020 and ongoing	Trading Standards Officers	Responding to complaints and enquiries. Provision of advice, guidance and enforcement where necessary to protect local community from financial harm	Ongoing – monitoring local and national intelligence and in partnership with Police Scotland. Responding mainly via social media.
Support Police Scotland and other agencies in managing public spaces	Community Safety Team and partners	From April 2020 and ongoing	Community Wardens	Responding to complaints and enquiries. Carrying out monitoring and intelligence gathering to support Police Scotland in maintaining social distancing in open spaces.	Ongoing – scaling back from work associated with coastal management due to increased ASB issues. Concerns re monitoring / enforcement of social distancing in outside spaces when shops reopen.
Monitoring & reporting of local air quality changes	Public Health & Environmental Protection Team	From April 2020 and ongoing	Environmental Health Officers	Arranging for collection & analysis of air quality indicator parameters to provide qualitative info on air quality impacts of lockdown.	Ongoing – Progress report for 2019 due to be submitted to Scottish Government

GROUP & SUB GROUP STRUCTURE:

OVERARCHING RECOVERY GROUP – Infrastructure Managers Group

Represented: ELC staff

EDUCATION

Represented: ELC staff

CAG/CIAMG

Represented: ELC Staff

Multiagency Task Force – Coast & Open Space Management

Represented: ELC staff – Roads, SLC, Police Scotland, Safer Communities, Emergency Planning

Engineering & Building Standards

Questions	Actions	Status
<ul style="list-style-type: none"> • Is a strategy required for re-commissioning Buildings? • Costs for recovery – will existing capital and revenue budgets remain? • How will we catch up on servicing and statutory compliance when lockdown is lifted? • If we have been able to operate without particular buildings for this period of time – do we really need them? • Will there be a surge in Building Standards applications following lockdown and high demand for warrants with ongoing staff shortages? 	<ul style="list-style-type: none"> • Working on re-commissioning plans based on SFG 30. • Alter budgets to suit circumstances when outcome of overall budgetary situation is known. • Working with contractors to plan servicing schedules for various areas of servicing and compliance. • Review working methods and alternative means of carrying out tasks including home and electronic working with touchdown areas etc. Refer to Briefing Note on planning for ‘a new normal’, including implementation of ‘Smarter Working’, prepared by SACPM. • Having to deal with ongoing high demand on warrant applications and dangerous building events whilst working from home. Drop in duty service withdrawn meantime. 	<p>Underway – Constantly monitoring Tier 4 status and de-commissioning / re-commissioning properties accordingly</p> <p>Not started – In close consultation with Finance Colleagues re budget situation.</p> <p>Underway – servicing & statutory checks being carried out wherever possible and re-booked if access unavailable. Any housing gas servicing backlog caused by shielding or positive COVID cases being constantly monitored and managed.</p> <p>Underway – Working with SACPM colleagues on Infrastructure Hub plans and Formed Penston House Users Group.</p> <p>Underway – Dealing with return to site by Building Contractors and resumed site inspections.</p>

Sport, Countryside & Leisure

Questions	Actions	Status
<ul style="list-style-type: none"> • Has a strategy been decided on? • Costs for recovery? <p>Open Space Recovery?</p> <p>Fly-tipping?</p> <p>Garden Aid?</p> <p>Amenity Nursery?</p>	<ul style="list-style-type: none"> • Plans • Mitigation <p>The re-introduction of grass cutting in public open spaces by 27 April 2020 will assist the speed of overall recovery of this activity. Costs are contained within staff and machinery core budgets. Spraying and weed control will require ongoing remedial work. Private works have also been started week beginning 27 April 2020. An adjustment in the bills will be put in place, potentially a circa 10% reduction to account for the missed numbers of cuts.</p> <p>Fly-tipping is taking place and being dealt with as core activity when on public land. Private landowners are and will be responsible for any increased Fly-tipping on their private land.</p> <p>Garden Aid is suspended. When it is confirmed that it is appropriate to recover garden aid activity. We have a plan in place to introduce the seasonal staff to recover and deliver this activity / need. We have kept seasonal applicants ‘warm’ on hold during the COVID 19 period with the aim of being able to move on recruitment and reintroduction of garden aid with a 2 week window. [HR will be needed as per new arrangements that no new staff can start prior to receiving a contract].</p> <p>Work on the following seasons order generally starts in October. This season’s work was well under way when the lockdown occurred. We currently have almost our full plant numbers in place to be ready for the last week in May first week in June. After this period the plant quality and viability will reduce.</p> <p>The value of these plants are around £65,000 if they were to be purchased from a commercial grower.</p> <p>If restrictions are not lifted and they cannot</p>	<p>All open space maintenance is fully operational.</p> <p>Fewer reports being received around Fly-tipping.</p> <p>Garden Aid introduced from 3 August 2020.</p> <p>Nursery activity remained to operate and stock has been being taken up.</p>

<p>Countryside Sites and path network?</p> <p>Play Areas?</p> <p>Forestry?</p>	<p>be planted within their shelf life then we would plan to distribute to the Area Partnerships, Resilience groups and Care homes etc. If this is not possible then the plants will have to be skipped.</p> <p>We currently have around £20,000 of income from external customers that may or may not take up their respective orders. This is a significant loss but would be captured on the COVID 19 finance return. We would expect to continue to operate for season 2021.</p> <p>Assessments of coast & countryside sites is underway to ensure sites are fit to cope with opening up and supporting anticipated social distancing measures remaining. A programme of actions is being developed to enable opening when required. Connection and crossover with FM Services in relation to toilet provision across sites.</p> <p>Priority paths for scheduled maintenance being programmed. Extra strimmers being purchased.</p> <p>Play squad will need to/ and are ready to inspect all council play areas prior to reopening of the areas. It is anticipated that this is probably a 7-10 requirement.</p> <p>Priority works have been highlighted from the teams work programme. Timescales allocated to job completions. Team have started working through these as of 27th April and will continue to do so until complete.</p> <p>Team will manage the following areas of challenge in recovery phase: young tree maintenance, backlog pruning works, open spaces/housing, footpath cutting, tree inspection backlog, and general complaints.</p>	<p>Path widening to support social distancing has taken place where possible and appropriate.</p> <p>All Play areas are open and additional signage has been implemented at busier sites adjacent to primary schools.</p> <p>Forestry squad operations are operating on core activities.</p>
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Action Card - Facilities Management

Questions	Actions	Status
<ul style="list-style-type: none"> • Looking at staffing levels • Managing AL/sick • Stock availability for food and cleaning supplies <p>Reinstated cleaning , janitorial across the primary school estate</p> <p>Reinstated secondary & primary school catering provision to include hot options from 22/9</p> <p>Deliver 1140 hours catering 38 week model</p> <p>Ensure sufficient staffing is in place to meet stakeholder needs</p> <p>Update risk assessments</p> <p>Update food safety management system</p> <p>Homes for Older People deliver catering, cleaning, laundry & handy person services</p> <p>Reinstate public toilet facilities</p> <p>Mothballed buildings to be prepared for stakeholders, recommissioned by PI team</p>	<p>Worked with PI team & Education</p> <p>Working with education and suppliers to plan for pupils returning/Ipay ordering system/communications to stakeholders/parents</p> <p>Working with education to meet their needs</p> <p>Recruitment to support and meet service needs – gaps Redeploy from other areas</p> <p>Working with H&S team</p> <p>Working with EHO and officers</p> <p>Continue to deliver services and bridge the staffing gaps</p> <p>V3 Plan is well underway working with key stakeholders – work in progress.</p> <p>Waiting confirmation on which buildings will be re-opened – working progress</p>	<p>Complete – all Schools now re-commissioned and deep cleaned.</p> <p>Complete</p> <p>Ongoing</p> <p>Underway – working with the officers and stakeholders (employees will need to be consulted)</p> <p>Complete</p> <p>Complete</p> <p>Complete</p> <p>Ongoing – staff testing now in HOP</p> <p>Ongoing –re-opening w/c 6thJuly 2020.</p> <p>Ongoing – engaging with stakeholders – working progress.</p>

Action Card - Environment and Infrastructure

Questions	Actions	Status
<ul style="list-style-type: none"> • Has a strategy been decided on? • Costs for recovery? • Will our suppliers/contractors still be available? • Will additional staffing support be available? • How will staff holiday leave impact services? • Will cost recovery for internal service provision be budgeted on full recovery or partial? • Will capital budgets be protected or rolled over if unable to complete spend during FY? • Service expectations – if unable to meet objectives what would be the impact? • How can we ensure our staff are able to sustain the change/impact of recovery? • How can we ensure our staff are resilient to new ways of working? • Will budgets be reconfigured? 	<ul style="list-style-type: none"> • Plans • Mitigation • Supplier Support • Flexibility on holiday roll over • Budget reconciliation to include COVID 19 impact • Realistic expectations on services to deliver in relation to KPI's • Short term and long term strategy for services • Staff input 	

Strategic Asset & Capital Plan Management

Questions	Actions	STATUS
<ul style="list-style-type: none"> • Has a strategy been decided on? • Costs for recovery? 	<ul style="list-style-type: none"> • Plans • Mitigation 	<ul style="list-style-type: none"> • Not started • Underway • Complete
PPP		
PPP buildings all being maintained as per the contract – What will be the lead-in time to ensure they are ready for occupation? What will be the timescale and guidance from Scottish Government regarding resumption of Education?	Plan for re-occupation of PPP buildings with Education & Children's Services and other services.	Complete Schools return facilitated for teachers to resume on 10 August and pupils on 12 August 2020, as recent Scottish Government announcement. Team Manager - PPP Project & Schools Estate liaising with Education and other services regarding any additional requirements. Service responding to current lockdown and partial return of schools.
Team Manager – Schools Estate & PPP Project liaising with Education and other services/groups regarding access to PPP buildings –	Assess continuing access requirements with Education and other services.	Underway Team Manager - PPP Project & Schools Estate supported Education with return of schools and contributed to June working group led by Karen Haspolat and 'Physical

<p>What will the continuing access requirements be?</p>		<p>Environment Working Group (School Buildings) - August 2020', chaired by Neil Craik-Collins.</p> <p>The Team Manager - PPP Project & Schools Estate has been dealing with internal requests and external organisations such as Blood Transfusion Service and NHS requesting access to PPP buildings. Queries regarding lets are being forwarded to the Council Management Team – now to be dealt with by database set up by Paul Iannetta? Clarity required from CMT.</p> <p>PPP Team Manager engaging with Education group regarding announcement by First Minister on 19/12/20 – Planning for move to Level 4, delayed school return etc.; Potential Level 4 impacts assessed and shared with Infrastructure Team.</p> <p>Service responding to current lockdown and partial return of schools.</p>
<p>Team Manager – Schools Estate & PPP Project liaising with Finance and PPP Provider regarding the financial implications of COVID 19 on ELC income (e.g. moratorium on deductions, reduced lets, energy reconciliation). What will be the overall effect on income?</p>	<p>Assess overall impact of COVID 19 restrictions on PPP contract – operational and financial.</p>	<p>Underway</p> <p>Team Manager - PPP Project & Schools Estate supporting Finance with information for Council Management Team and Scottish Government. Information for return to COSLA submitted to Finance by deadline of 19 June 2020. Ongoing assessment of costs required – not all known at this stage. Regular liaison regarding cost reporting ongoing with Craig O'Donnell, Finance Business Partner. Team Manager - PPP Project & Schools Estate obtaining approval for any additional costs due to COVID 19 from Alex McCrorie.</p>
<p>Projects</p>		
<p>Design work for capital projects ongoing – construction sites closed and team liaising with contractors regarding delay and restart. When will construction sites be allowed to re-open and what will the Scottish Government restrictions be?</p>	<p>Plan for re-commencement of work on construction sites with contractors. Assess impact of COVID 19 restrictions on programmes for capital projects.</p>	<p>Underway</p> <p>Construction sites have re-started as Scottish Government announcements. Team have prepared risk assessments for site inspections/visits, agreed these with Health & Safety and updated on Sphera. Team liaising with contractors for live sites following re-start of work. Team liaising with Housing regarding re-start of housing adaptations. Works to void properties to be progressed. Housing adaptation projects in occupied put on hold by Housing. Potential Level 4 impacts assessed and shared with Infrastructure Team. Construction work can proceed under Level 4 with measures in place. Essential inspections and site visits</p>

		proceeding, with Covid measures being monitored by team.
What has been the effect of COVID 19 on development and roll projections? What effect will this have on capital projects?	Liaise with Education, Finance, Planning Obligations Officer and other services regarding effects and re-plan capital programme.	Underway Refer to Assets section above School September census information and subsequent roll projections received from Education, informed by work carried out by Planning to assess house completions, feed into Housing Land Audit and engagement with developers regarding phasing programmes. Assessment of capital project programmes and workload ongoing with Education and Finance.
Will the outlook for services e.g. Education have any effect on the briefing requirements for projects? Co-location of public services with Education, intergenerational interaction, continued social distancing?	Liaise with Education and other services regarding effects and assess.	Not Started If the effect of Covid-19 is longer term, this would require a major change in the national approach.
What will be the new date for roll-out of the 1140 hours early learning and childcare programme postponed by the Scottish Government?	Liaise with the Scottish Government and Education regarding proposed timescales and assess effects on infrastructure.	Underway SACPM progressing 1140 hours infrastructure projects as much as possible. New date for roll out of 1140 hours programme confirmed by Scottish Government as August 2021. Infrastructure Tracker prepared by SACPM and issued to Scottish Futures Trust on a regular basis. Programmes and costs for 1140 capital projects being assessed by SACPM and CMT.
Quantity Surveying team liaising with Finance, Procurement and Legal regarding payments to contractors and suppliers during restrictions.	Assess impact of COVID 19 restrictions on cost and procurement of capital projects. Report additional costs to Finance, Procurement and Scottish Government.	Underway Team continuing to liaise with Procurement and Legal regarding contractual position regarding time and cost due to COVID 19. Team liaising with Finance regarding estimates of additional costs incurred. Information for return to COSLA submitted to Finance by deadline of 19 June 2020. Ongoing assessment of costs required – not all known at this stage. Any potential additional costs for projects are being reported to the Council Management Team when known.
Clerk of Works team providing support to vulnerable tenants for Housing. What is the demand for continued support?	Liaise with Housing to plan.	Underway Urgent attendance provided. The need for any future support will be monitored with Housing.
SACPM Projects Team progressing housing adaptations for vulnerable tenants. What will the return to a	Liaise with Housing to plan.	Underway SACPM team have been liaising with Housing to plan return to survey, design and

full programme of Housing adaptations look like? What will the Scottish Government restrictions be?		construction of adaptations to Council Housing. Work to void properties progressing. Housing adaptation projects in occupied put on hold by Housing.
'Business As Usual' moves and 'New Ways of Working' projects suspended. What will the 'new normal' look like? How can we assist planning for the whole Council to take advantage of the opportunities presented by the current remote working across all teams? How can this help us rationalise the property assets? Is 'New Ways of Working' still appropriate? Will there be any continuing restrictions imposed by the Scottish Government?	Liaise with Head of Infrastructure and other services to plan a return to working after the restrictions are lifted by the Scottish Government. Think about options in a radical way. Briefing Note regarding Planning for 'The New Normal' prepared by SACPM on 20 May 2020, setting out recommendations for how to proceed with this work.	Underway Refer to Assets section above.
Estates		
Estates Team processing 'rent holidays' for commercial tenants and supporting local businesses.	Assess impact of COVID 19 restrictions on Estates workload and commercial properties. Assess overall financial impact and report to Finance/CMT.	Underway Team liaising with Finance regarding estimates of financial effect due to Covid-19. Information for return to COSLA submitted to Finance by deadline of 19 th June 2020. Monthly report prepared by Team Manager for status of 'rent holidays'.
Estates Team processing licences for utility companies to enable essential works to progress. What will be the continuing workload from this?	Liaise with utility companies at a high level to establish likely future workload.	Underway Team continuing to deal with requests from utility companies.
Some Estates services suspended – when can these activities resume?	Plan for re-commencement of services suspended within Estates team.	Underway Open Market Acquisitions for Housing underway– risk assessments for this work agreed with Housing – the target is a minimum 10 OMAs to be completed by March 2021 Provision of detailed land and property ownership information – Access to Badger system limited; Appointment made to Senior Estates Technician post – Claire Stuart started in January 2021.. Team liaising with IT to provide the best service possible within the current limitations. Not started Some services currently suspended: Letting of commercial premises Year-end rental income reconciliation work

		for Finance Tenant notifications for lease renewal and rent reviews
General Team Management		
What have been the lessons learned from the enforced period of remote working? What will a return to 'a new normal' look like? What will be the Scottish Government programme and restrictions for the next period during the pandemic?	Plan for SACM team to return to working from ELC offices. Liaise with Head Of Infrastructure and other services regarding the 'bigger picture'.	Underway Refer to Assets section above. Survey questionnaire issued to all staff working from home by Paolo Vestri. Emergency Planning gathering data on 'lessons learned'. Home working surveys returned by staff and results being collated by the Organisational Development team, for discussion at the 'Working Differently' Group. Staff consultation carried out on revised Homeworking policy and comments being collated/analysed by HR. SACPM contributed to assessment of potential impacts of Level 4 restrictions across Scotland with Infrastructure Management Team. Work continuing as part of the Asset Review Project and team liaising with HR colleagues regarding implementation of revised policies.

Roads

Questions	Actions	Status
1. As Roads Authority we have responsibility for maintenance of the Road Network within East Lothian Council. Given COVID-19 and lockdown restrictions we were unable to undertake planned capital works. As a result of this the condition of the Road Network will have deteriorated. This will increase the cost to repair/maintain and renew the road network in the future. We have now started to undertake some capital works, but this has been scaled back due to ongoing restrictions. There is a real risk that the overall condition of the road network will decrease and a higher percentage of the road network will require maintenance and renewal.	1. Need to try to deliver as much of our capital programme as we can over the remainder of the FY However, this will be extremely challenging given ongoing restrictions and other LA competing to procure additional external contractors to support the delivery of capital programme.	1. With Scotland going into Level 4 in Jan 2021 Road Services DLO had again review our works programme to ensure the safety and wellbeing of our frontline staff. As a result of the latest advice we are focusing on essential works only to support the safe maintenance of the local road network. The priority is ensuring we have resources in place to continue delivering our critical winter maintenance programme, the value of which has been underlined given the weather in recent weeks and months. We will also continue to carry out emergency repairs and other essential urgent work. As well as ensuring our staff are focused on essential works, we need to be mindful of everyone's safety and wellbeing – our employees and the public. Throughout the pandemic we have always taken reasonable steps to comply with national guidance as well as public health advice. Working with the frontline staff we put in place additional

<p>We take a report annually to PPRC titled “Roads Asset Management - Annual Status and Options Report”. This report presents a summary of the council’s road assets. It:</p> <ul style="list-style-type: none"> • Describes the status of the asset, its current condition, and performance; • Defines the value of the assets; • Details the service that the asset and current budgets are able to provide; • Presents the options available for the future. <p>In accordance with the Chartered Institute of Public Finance and Accountancy (CIPFA) Code of Practice on Transport Infrastructure Assets, road assets are split in to 6 distinct Asset Groups: Carriageways; Footways and Cycleway; Street Lighting Status; Structures; Traffic Management Status and Street Furniture. It basically sets out estimated value of asset, condition and as officers we make a recommendation of investment to be in place to either keep the steady state our improve condition of asset going forward. This feeds into budget setting. To put in perspective I have been putting a capital bid of £9m for the last two years just to deal with street lighting. We got £2m across road services to cover all road assets. This just gives you a perspective at the level of risk for ELC.</p> <p>Given current COVID 19 pandemic and restrictions, if we are unable to maintain/renew the road network and associated assets, the condition will deteriorate and this will increase capital and revenue costs going forward if we want a reasonable good road network. How you want to capture this in a</p>	<p>Some of the planned work have had to be scaled back and this will have an impact on the delivery of our capital programme. We are having to re-prioritise work streams based on up-to date needs assessment and will have to target those roads that need the most attention.</p> <ol style="list-style-type: none"> 2. Invest in contactless payment at costal carpark to reduce risk of virus spreading via coinage. Approx. £20k to upgrade all pay and display machines. 3. Get award of £1.4M Bid and start to deliver projects on. 	<p>control measures and adapted our operations accordingly. When assessing all planned work and deciding whether to proceed we will take all relevant factors into consideration – such as whether not going ahead would have a detrimental impact on individuals and on our ability to deliver the critical winter maintenance programme. However, it is very likely that some Area Partnership, Spaces for People, housing and non-essential projects within our communities that we had hoped to deliver between Jan-April 2021 will be postponed.</p> <p>COVID-19 and lockdown restrictions in 2020 resulted in us being unable to undertake many of the planned capital works. Given current COVID 19 restrictions, we are not currently in a position to undertake some larger capital works on the road network and associated assets. This will undoubtable result in a further backlog of work and once restrictions are lifted I would look to reprioritise our programme works and hope to be able to deliver a full programme. We are awaiting confirmation of our budget for 21/22 so will need to assess what we can and can’t do based on this, as well as our needs assessment and where we are with COVID-19 restrictions.</p> <p>Road Services will continue to support our communities and work hard to deliver as much of our programme as possible. Given the ongoing impact of COVID-19 it is likely that we will need to make some difficult choices and focus on essential works first. We appreciate the impact this may have in some locations, but given the challenging situation we find ourselves in, I am sure you will appreciate the focus is centered on protecting our teams to ensure winter maintenance is not compromised whilst we also continue to carry out emergency repairs and other essential urgent work.</p> <p>We will pay close attention to announcements from Government to ensure we continue to comply with all relevant guidance and requirements and will of course seek to re-commence/re-schedule postponed activities when the situation becomes less restrictive.</p>
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<p>corporate risk register is not straightforward and I welcome a chat to discuss to agree how we can do this.</p> <p>2. Predicted impact of the COVID 19 pandemic on income generation and costs associated with delivering and maintaining services during this time.</p> <p>Four areas for example of business in the Asset and Regulatory Team covering:</p> <ul style="list-style-type: none"> • Decriminalise Parking enforcement (DPE) and coastal car parking income • Roads (Scotland) Act 1984, Road Traffic Regulation Act 1984, and the New Roads and Street Works Act 1991 (NRSWA) as well as Inspections and Fixed Penalty Notices. • Electric Vehicle Charge point income • Road Construction Consent – inspection and monitoring activities • Costs for recovery? <p>3. Spaces for people</p> <ul style="list-style-type: none"> • Exit Strategy <p>4. Winter Maintenance</p>		<p>We will update further as we move forward through the restrictions.</p> <p>2. Coastal car parks have now all reopened and charging has resumed. Utility works continue and more housing sites are opening where we will see an increase in inspections and some income around this. However, it's unlikely we will not achieve some budget targets due to restrictions.</p> <p>3. Spaces for People bid was submitted on the 15th June and we received confirmation of the award for £1.4m this week. Refer to website for further details: www.eastlothian.gov.uk/spacesforpeople</p> <ul style="list-style-type: none"> • Exit Strategy- Working on exit strategy of SfP programme. For example temporary reduction in speed limits - do we make permanent or revert back? The reduction in speed limits made it possible to introduce other supporting measures in that supports active travel between towns to get to school and for those who cannot drive. These temporary speed limits will be in place until March 2022 although we will review before this date which will involve additional traffic surveys to compare the speeds limits. Although, we have received positive feedback from communities to keep and extend the new lower speed limits. Further education and behavioural change is required. If this is to be taken forward, a report will be taken to Council with recommendations to our elected officials and it for them to determine if they support this. If they do we will then start the statutory process required which will include a full public consultation process and the making of permanent traffic regulation orders. <p>4. Winter Maintenance 20/21</p> <p>East Lothian Council as Roads Authority has a statutory obligation under the provisions of Section 34 of the Roads (Scotland) Act 1984 to take such steps that are considered reasonable to prevent snow and ice endangering the safe passage of pedestrians and vehicles over public roads.</p> <p>We operate this service over 24 hours when necessary between October and April. Our aim</p>
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is to provide an effective and efficient service within the resources available to allow pedestrians and vehicles to move safely. The frontline operations staff that undertake maintenance and road works also undertake our winter maintenance operations.

- We maintain over 1000km of roads
- 320km of footways
- Six site specific weather stations
- Fifteen gritting routes
- Ten mini tractors based in six main towns
- We use 6mm rock salt
- Over 900 grit bins located throughout ELC
- A1 is maintained by BEAR Scotland

Winter Operations

- Fifty-five staff required for winter operations, three shifts of 16 operational staff, 6am-6pm and 6pm- 6am and one shift in week off.
- One Roads Manager, four duty officers, two duty clerks.
- Two weeks on standby, one week off
- Based out of Macmerry - Weather Emergency Room

Impact of COVID-19

Exactly nine months since the country was first put into lockdown in March 2020, new restrictions are now again in place to reduce the transmission of the virus.

We are working in small teams with the same people in their bubbles so as to minimise interaction at our main depot and minimise the risk of the virus spreading. We have had to hire additional welfare units and transport to manage social distancing and comply with current restrictions. While we are not undertaking large capital works at this time, we are able to get on with a lot of our normal work and the control measures in place are generally working well with the Unions and the staff all supportive.

We considered a number of options and have implemented the following measure.

Given the real risk of a second wave we have reviewed what additional controls measures we need to have in place to ensure we can

		<p>undertake winter maintenance and protect the health and wellbeing of staff. We also have to ensure we have resources in place to undertake this critical activity and allow business continuity if we get an outbreak at the depot and operational staff need to self-isolate. With this in mind we will have one of the shifts on standby based from home. They will be called upon to deal with roads related emergency during the normal working day and also undertake winter gritting snow clear in line with current arrangements outwit normal hours, but will be based from home. This will reduce the volume of staff at the depot and reduce the risk of exposure and transmission. We are planning for the worst but hoping for the best. Staff are not getting paid to sit at home, staff are on standby and will be called up to undertake work, but will do this based from their homes.</p> <p>The impact of this would be on our ability to deliver our capital programme and achieve our surplus. However, we have identified roads winter maintenance as a critical activity and, as such, it should take priority over some other less critical work should the need arise. The benefit of this arrangement is that if there was an outbreak within our frontline operations we have a resource to undertake winter maintenance albeit at a reduce capacity.</p> <p>While we are not proposing any reduction in our winter maintenance standards, we need to have contingency plans which recognise that Covid-19 has the potential to severely impact staff availability. These contingency measures could result, for example, in reduced level of gritting focusing on the top priority routes only and longer treatment times for routes.</p> <p>As with many COVID-affected activities, we will need to work in partnership with the public. If we do experience spells of very severe weather or our ability to carry out winter maintenance activities is reduced, we would ask that people reconsider their travel plans, make allowances for the conditions and make sure they are well prepared.</p>
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Transport & Waste

Questions	Actions	Status
<p>Recovery of Waste Service Provision</p> <ul style="list-style-type: none"> • Domestic Waste • Kerbside Recycling and Food • Trade Waste • Bulky Waste • Garden Waste • CA Site Provision • Bring Site Provision • Disposal & Recycling markets 	<p>Lead on maintaining statutory service provision – develop COVID19 safe working protocols – collapse less essential services to protect essential and rebuild as resource returns</p> <p>Work with Private contractors and marketplace to ensure output management.</p>	<p>Domestic and Kerbside recycling – complete. Garden waste returned on interim monthly collection – ongoing. Traded waste operational – reduced users – ongoing. CA site return – complete.</p> <p>Ongoing</p>
<p>Transport</p> <ul style="list-style-type: none"> • Ensure O Licence compliance • Support the local transport /public transport infrastructure and supplier resource base • Ensure support for Education, Social Work and local Transport Plan is provided to allow mobility, client support and School transport return • Adult Services - delivery of transport provision • Manage Fleet requirements including pool cars 	<p>Guidance from DVSA and Traffic Commissioner</p> <p>Procurement working group</p> <p>Education Recovery working group</p> <p>Adult Services group meetings, potential loss of service.</p> <p>Workplace Working Group. Develop strategy for safe return of provision.</p>	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Complete</p>
<p>VPMU</p> <ul style="list-style-type: none"> • Maintain in house maintenance schedules • Plan to restore MOT • Restore Taxi Testing 	<p>Ensure MOT backlog is manageable and services are not adversely impacted by vehicle downtime.</p> <p>Taxi Licensing - suspension of testing for 12 week period</p>	<p>Class 4, 5 and 7 testing all up to date – complete. Return of HGV, PSV testing from 4th July – complete.</p> <p>Testing service returned 22/06/2020 – complete.</p>
<p>Additional</p> <ul style="list-style-type: none"> • PPE stock control/ordering and planning 	<p>Ensure essential PPE is provided to all ELC staff/services where required. Work with Procurement on routes to market. Lead team for PPE control, stock and guidance – working with H&S, procurement, VPMU and Transport teams.</p>	<p>Complete – transfer of PPE procurement back to services is underway along with Education process for school stock and supply control.</p>

Protective Services

Potential Considerations:

- Social distancing (SD) legislation enforcement as lockdown eases in accordance with the 4E's – engage, explain, encourage and then enforce
- Helping deliver TTIS (Test, Trace, Isolate and Support) as it rolls out across the country – Contact Tracing
- Giving professional advice to local businesses re the prevention of infectious diseases and the use of control measures as businesses change their procedures
- Giving advice as required to Recovery and Renewal Co-ordinating Group, CMT, Council Services in relation to infection control measures and current national advice e.g. in relation to the Road Services 'Spaces for People' project
- Providing ELC with Business Concerns re SD and how businesses are adapting to new ways of working
- Pre-COVID 19 pandemic, some Environmental Health staff have powers under Public Health (PH) legislation, so we may be asked and/or have to use these powers whether that be in relation to COVID 19 or some other notifiable disease as prescribed in PH legislation.
- Loss of income
- Managing expectations of both local businesses and our partner agencies with regards to some of our normal statutory duties being, in effect, suspended. These agencies include HSE, FSS, SEPA, DWQR, DWP, Police and also internal council sections such as Licensing.
- BREXIT - Depending upon the Brexit deal, and with the current shortage of qualified EH and TS staff, we may have to help with allowing businesses both to export their food and also examine incoming imported food.
- Provision of advice to local businesses, customers re scams, cancellation of holidays, feeding stuffs, weights and measures, etc.

Potential Areas for Action

- Resources to meet customer expectations
- Providing a 'pack', in association with Economic Development, for local businesses re SD guidance.
- Providing communications with up to date guidance/advice
- Public Health Scotland and the 'app' – liaising with health boards, national agencies, IT and Communications re the roll out of this app
- Liaising with ELC, especially Connected Communities, re support for people who are required to self-isolate

Likely Challenges

- Maintain current staffing levels, depending upon ELC Finances
- Complying with statutory requirements
- Recommencing routine inspections re Food, H&S, TS as the lockdown eases
- Recommencing the Loving Life project
- Managing customer expectations
- Adopting to new ways of working, and trying to keep up staff morale/mental health

Questions	Actions	Status
<p><i>Does ELC Protective Services have the capacity to carry out additional duties in relation to COVID 19?</i></p> <p>Local authorities together with Police Scotland have new enforcement duties under Health Protection (Coronavirus) (Restriction) (Scotland) Regulations 2020.</p> <p>Capacity in ELC to undertake these duties is currently manageable as other core statutory work (such as food hygiene inspections) has retracted to emergency incidents only.</p> <p>As lockdown continues to ease, service demand may outstrip capacity relatively quickly.</p> <p>A request for additional resource funding has been made to the Scottish Government but there is already ongoing recruitment issues within the professions of Environmental Health and Trading Standards</p>	<ul style="list-style-type: none"> • Use of ELC website and Comms to self-refer businesses to guidance, resources and tools for self-assessing their compliance in the anticipation of demand reduction for the Business Regulation Team. • Make provisions for the implementation of self-assurance scheme being rolled out by Scottish Government • Support bid for additional funding and consider job profiles for resource required to assist Business Regulation • Formulate plan to estimate number of businesses opening over the next phases of lockdown easing and resource requirements. 	<ul style="list-style-type: none"> • Complete/Ongoing – Website ‘re-launched’ to link all aspects of business/ workplace information. • Not started – Awaiting further info from SG. Been advised that this could take a number of weeks • Not Started – Awaiting further info from SG if extra funding will be made available. • Started - Currently mapping premises to SG Route-map over next few weeks to identify and prioritise businesses based on risk. High profile businesses/workplaces include QMU, places of worship, hairdressers etc.
<p><i>What will be the impact of non-COVID related statutory incidents i.e. food poisoning outbreak or fatality in ELC enforced workplace?</i></p> <p>Although most statutory work can reprioritized and /or paused for a period of time, serious incidents will need to be attended, investigated and actioned.</p> <p>Currently no proactive inspections are taking place and so the risk of a food poisoning incident may increase.</p> <p>Such incidents can have significant impact on officer resource for long periods of time.</p>	<ul style="list-style-type: none"> • Consider feasibility of resource form neighbouring local authorities in the event of a serious incident or HSE is workplace accident. • Identify external contractors who may be able to fill resource gaps on a temporary basis. 	<ul style="list-style-type: none"> • Not started – contingency plan needing to be developed. • Not started – will be identified as part of a contingency plan.

<p>Can the statutory services continue to be delivered remotely?</p> <p>All officers within Protective Services are able to currently work from home and fulfil current service requirements. There are no officers unable to perform working duties at the moment.</p> <p>Some officers are working in the field to engage with local businesses, respond to non-COVID related enquiries or assist partner agencies with social distancing enforcement.</p> <p>Medium to long term considerations may need to be examined to identify restrictions on service delivery of working at home i.e. need to access equipment, documents, etc.</p>	<ul style="list-style-type: none"> • Identify areas of service delivery where access to offices is necessary. • Carry out risk assessment to ensure safe access to and working within offices. 	<ul style="list-style-type: none"> • Ongoing – progress being made with working group on re-opening ELC workplaces. No issues identified with working remotely. Agreement made that TSCC in Penston House can operate with social distancing should need arrive.
<p>What will the impacts of a Brexit be on COVID response?</p> <p>Negotiations on the UK withdrawal from the EU will not be extended and therefore if a withdrawal deal is not agreed by 30th June 2020, ELC will need to prepare for a no-deal scenario.</p> <p>Such a scenario will have a significant impact on Protective Services particularly in relation to imports and exports, inspection of fishing vessels, sharing of information as well as support to local businesses to help make the transition from a member state to a third party state.</p>	<ul style="list-style-type: none"> • Remain up to date with progress of negotiations. • Keep risk register updated with identified impacts of no deal. • Identify resource requirement and funding available to assist with transition. 	<ul style="list-style-type: none"> • Ongoing – Service Manager attending CoSLA all Council meetings with CoSLA for updates and linked in with Service Manager for Economic Development. Risk register kept up dated with known risk s so far but further information on outcome of EU/UK negotiations required before and assessment can be made on resource demands.

Climate Change

<ul style="list-style-type: none"> • Public expectation that recovery planning is undertaken in a sustainable way that ensures we continue to tackle the Climate Emergency, which is still the biggest threat facing us over the long term – how will we do that? • Polls have shown that people want to see Climate Change tackled with the same urgency as Coronavirus. • We have an approved Climate Change Strategy in place, and we are still in a declared state of ‘Climate Emergency’ in East Lothian. What are the lessons learned from the current crisis that will aid a Green Recovery and tackling the Climate Emergency in the longer term? • How do we achieve the key recommendations by the Committee on Climate Change (CCC) to the Scottish Government (6 May 2020)¹ for a ‘green recovery’ from COVID 19, to aid an economic recovery that is in line with Scotland’s statutory net-zero targets and help to rebuild Scotland with a stronger economy and increased resilience? <p>In summary, the CCC has recommended that the Scottish Government “prioritises actions according to six principles for a resilient recovery:</p> <ol style="list-style-type: none"> 1. Use climate investments to support the economic recovery and jobs 2. Lead a shift towards positive long-term behaviours 3. Tackle the wider ‘resilience deficit’ on climate change 4. Embed fairness as a core principle 	<ul style="list-style-type: none"> • Work with partners including the Scottish Government to set out an Action Plan for a sustainable and ‘Green Recovery’ from COVID 19, that seeks to build on the lessons learned and ‘new ways of working’, both for the Council and the wider East Lothian • For example, this may include: travelling less; increased walking & cycling; home working; digital working/remote working including virtual meetings e.g. Skype; the importance & benefits of local greenspaces; review of use of and need for buildings/offices over the longer term/energy savings • Shopping locally and supporting local supply chains and locally grown food have important benefits to tackling climate change, reducing emissions, and preparing for climate change impacts • Opportunities for a sustainable and ‘Green Recovery’ for the longer term, including reduced energy use; energy from renewable sources; utilisation of renewable technologies by businesses; business supply chain and diversification 	<ul style="list-style-type: none"> • Update: Climate Change Officer participated in the following working groups: <ul style="list-style-type: none"> • Working Differently Short Life Working Group: inputting carbon footprint reduction / tackling climate change into revised HR policies; Benefits Realisation planning & tracking • Re-opening Workplaces Working Group (carbon footprint reduction / Green Recovery) • Economic Recovery Rural Group (in relation to Green Recovery planning) • Ongoing: Climate Change Officer attends East Lothian Partnership meetings: ELP Key Officers Group and ELP Governance Group, in relation to Green Recovery planning and embedding tackling climate change. • Update: Annual statutory Public Bodies Climate Change Reporting return 2019/20 was submitted to Scottish Government (Nov 2020), showing continued reduction in ELC’s overall carbon footprint. • Update: Annual report on progress with delivering the actions in the Climate Change Strategy was reported to Cabinet in January 2021. COVID-19 has impacted on the timescale for delivery of some actions; approval was obtained from Cabinet in Jan 2021 for amendments to the target dates of some actions due to COVID. In addition, some new actions were added to the Action Plan. • Ongoing: Climate Change Officer continues to liaise at a national level with the Sustainable Scotland Network and the Scottish Government, and will also feed updates through the Climate Change Planning & Monitoring Group (CCPMG). • Update: The Scottish Government published its Climate Change Plan Update in December 2020: ‘Update to the Climate Change Plan 2018 – 2032: Securing a Green Recovery on a Path to Net Zero’², which is their key strategic document on a Green Recovery from COVID-19, setting out their policies and proposals for a Green Recovery on the path to Net Zero. This is currently being considered in relation
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¹ <https://www.theccc.org.uk/2020/05/06/take-urgent-action-on-six-key-principles-for-a-resilient-recovery/>

² https://www.gov.scot/publications/securing-green-recovery-path-net-zero-update-climate-change-plan-20182032/?mc_cid=862fa4b269&mc_eid=9dfd1488b6

<p>5. Ensure the recovery does not 'lock-in' greenhouse gas emissions or increased climate risk</p> <p>6. Strengthen incentives to reduce emissions when considering fiscal changes"</p> <ul style="list-style-type: none"> • We await the publication of the Scottish Government's Climate Change Plan Update, which the Scottish Government's Climate Change Secretary has indicated will contribute, in due course, to "a green recovery for Scotland". 	<p>opportunities; transport opportunities; use of and need for buildings, particularly as we change the way we work; community resilience planning for the longer term impacts of climate change; enhancing the natural environment and working with nature.</p>	<p>to delivering a Net Zero Council and reaching Net Zero in East Lothian in line with our commitments in ELC's Climate Change Strategy.</p> <ul style="list-style-type: none"> • Update: Ongoing liaison with ESES Region Sustainable Economy colleagues on regional collaboration and looking ahead to the UN COP26 Climate Summit in Glasgow in November 2021.
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Appendix K – Support: Communications Action Card

Over-arching priorities:

- Development and implementation of overall Communications Strategy in line with the Recovery and Renewal Strategy
- Ensure involvement of all stakeholders
- Ensure a consistent overall message is delivered
- Maintain a proactive approach to the sharing of information across appropriate channels to relevant audiences
- React to any negative stories or misinformation
- Ensure the affected community is kept informed throughout the recovery and renewal process
- Ensure messaging is directly relevant to an East Lothian audience, particularly given variations across local authority areas following introduction of tiered system.

Key ongoing considerations:

- Ensure that the public, stakeholders and media are fully informed and consulted throughout the entire recovery and renewal process
- If necessary, advise and inform the communications outputs of other sub-groups
- Address any local, regional and national communications issues
- Inform the Recovery and Renewal Coordinating Group of communications/media issues
- Prepare strategic advice on public communications
- Identify the key groups and individuals affected by the emergency, response and recovery and renewal
- Prepare joint statements as required by the Recovery & Renewal Coordinating Group
- Ensure all staff and elected members are briefed to ensure the correct messages are delivered
- Ensure all staff and elected members are informed throughout the recovery and renewal process
- Ensure media organisations are briefed proactively and timeously
- Ensure social media channels are maintained, relevant and engaging
- React appropriately to any negative media stories or misinformation
- Maintain links with partner organisations to ensure co-ordination of public messaging across East Lothian and consistency of key messages

Likely challenges:

- Addressing any potential for misinformation
- Handling reactive social media work
- Need to provide messages in multiple languages
- Providing messages to particularly vulnerable/hard to reach communities
- Effective media liaison
- Resources
- Ability to ensure corporate messaging reaches all staff – particularly on the frontline/for colleagues who don't regularly use computers/emails
- Ensuring East Lothian audiences understand the differences and distinctions between messaging at local and national level.

Thematic Stakeholders:

Additional agencies likely to be involved in this element of the recovery and renewal process include:

- Police Scotland
- NHS Lothian
- Scottish Government
- National Comms Group (with representation from councils across Scotland)
- COSLA

Action Card - Communications:

Questions	Actions
<p>During response were any of the following put into operation: public information help lines, drop in centres, regular bulletins/newsletters, dedicated websites/social media feeds, alert schemes?</p>	<p>Some – a COVID helpline and dedicated COVID 19 pages on the council website were set up. Although dedicated social media feeds have not been established, COVID-related activity has been the dominant theme of the council’s general social media output.</p>
<p>What is the viability of these continuing for the recovery and renewal phase?</p>	<p>Our plan is to keep the dedicated COVID 19 web pages in place throughout the recovery phase.</p>
<p>What sections of the media have expressed an interest in COVID 19?</p>	<p>While most media interest has been expressed by local outlets in East Lothian, we have received a steady stream of requests from regional and national outlets particularly in relation to national developments and announcements.</p>
<p>Do we have resources deployed in the correct manner to handle customer queries via social media?</p>	<p>The council does not currently have dedicated resources to answer direct customer enquiries via social media. While the council’s main channels, operated by the Communications Team, are focused on the proactive sharing of news and information, we try to respond to enquiries when appropriate and in a position to do so.</p>
<p>Were any specific issues raised during the response phase that has implications on communication during recovery and renewal?</p>	<p>We continue to be in the response phase of the emergency and will ensure any lessons learned are used to inform the recovery and renewal process.</p>
<p>Has the recovery and renewal process been publicised?</p>	<p>While our focus to date has been on highlighting that the council very much remains in the response phase, we have referred to the fact that work on recovery is underway.</p>
<p>Do we have the correct methods and techniques to ensure staff are engaged with effectively?</p>	<p>Yes, however, further consideration should be given to the most effective ways of engaging with staff who do not have regular access to IT/email.</p>
<p>Do we have sufficient engagement with partner organisations on shared communications priorities?</p>	<p>Engagement with partner organisations is ongoing may need to increase, depending on shared priorities and challenges.</p>

Appendix L – Support: Equalities Action Card

Integrated Impact Assessments (IIA) should be carried out on any significant policy proposals that might have an impact on any of the nine protected characteristic groups as defined by the Equality Act 2010:

- Age
- Disability
- Sex
- Pregnancy and maternity (the law provides protection in the area of employment and vocational training only)
- Race
- Religion and Belief
- Sexual Orientation
- Gender Reassignment
- Marriage and civil partnership (the law provides protection in the area of employment and vocational training only)

Guidance on carrying out Integrated Impact Assessments is available on the council's intranet.

A multi-agency Poverty Working Group has been established with the following remit:

- To review progress with the Poverty Plan (recommendations from Poverty Commission)
- To review the Child Poverty Action Plan and agree 2020 report
- For both to take account of the impact of the COVID 19 pandemic and the experience of people living in poverty/being negatively impacted by the pandemic
- Merge the two plans into a single East Lothian Poverty Plan (which includes a Child Poverty Plan) 2021 – 2023 – taking into account the impact of COVID-19

Progress on the actions in the Poverty Plan and Child Poverty Plan have been updated. Draft Objectives for the new Poverty Plan have been drafted and will be used as the basis for a Draft Plan to be considered by the Working Group before going out for wider consultation in the spring.

The Council and Integration Joint Board are reviewing their current Equality Plans (2017-2021) and are preparing draft new Equality Plans for 2021-25. The IJB has carried out consultation on new equality outcomes and the Council is using the results of this consultation to inform the development of new outcomes for the new plan.

Both the Poverty Plan and Equality Plan will take account of the 20 Calls for Action that have been made in the Social Renewal Advisory Board's report 'If Not Now, When?'

Appendix M – Support: Council Resources Action Card

Provision of continued council support to all of the key work streams within the Framework.

Key Areas of Support / Activity area are summarised below:

- Financial Management and Financial Sustainability
 - On-going monitoring of financial implications arising from COVID, including costs and associated national funding.
 - Very complicated financial year-end now emerging. The Council has received late notification of funding streams available to the Council to manage COVID implications. In addition, the Scottish Government have allowed a package of ‘flexibilities’ to support and manage the implications of COVID in this year and some available into 2021-22. These include: flexibilities on the use of existing funding streams; and the implementation of a wider package of ‘fiscal flexibilities’ (details of which are still emerging) principally aligned to changes in accounting treatment on the repayment of debt, accounting for credit arrangements and application of capital receipts.
 - Taken collectively alongside the additional funding, this will allow the council to mitigate the financial deficit in this financial year primarily caused by COVID. Whilst some of the funding streams will be available to be carried forward into 2021-22, most of the funding streams have been provided on a non-recurring basis.
 - In addition, a further £259m of national funding has been provided to support the COVID implications facing Local Government in 2021-22. Current year COVID-19 costs facing the Council are projected at around £16 million with many of these costs likely to be recurring in 2021-22 for an as yet unknown period. To date, we have not yet received the allocation of this funding to East Lothian Council, but it remains unlikely that the national funding announced to date will be sufficient to meet these on-going costs in full should they materialise at similar levels in 2021-22.
 - To date about 90 different funding streams have been announced in this financial year, including COVID related support, business grants and other national funding streams. In addition, there are a range of wider flexibilities in funding streams referenced above. This requires significant and continued support and on-going guidance to implement, monitor and manage COVID related funding streams, many of which has required significant bureaucracy and reporting during the on-going response.
 - Support national discussions through COSLA and professional networks to understand financial implications which support the appropriate reimbursement of COVID related financial funding from UK and Scottish Government.

- Supporting accelerated payments to suppliers, business, and communities
 - Review of internal processes to ensure suppliers can continue to receive timely payments
 - Introduction of accelerated payment process to support the payment of business grants in line with national guidance
 - Reduction in cash handling within the Council, with more transactions now being made electronically and the introduction of hardship payments being made through an accelerated electronic payment process.

- On-going support provided to individuals to maximise take up of appropriate benefits

- Continued support to ensure the on-going recovery of the Council's income streams including: Business Rates, Council Tax, Housing and Commercial Rent and Fees and Charges due. This includes targeted support provided to individuals who are experiencing financial difficulty in paying revenues due to the Council.

- Continued workforce support and guidance in respect of workforce implications in line with national guidance, and review of new ways of working (NWOW)

- Development of sustainable procurement support, ensuring contractual commitments are managed to best effect ensuring sustainability of key suppliers such they are still able to support both recovery and ongoing delivery.

- Providing on-going support and development of digital platforms to support the requirements of both the Council workforce and NWOW and digital interface with customers

- Enhanced reviews targeted and focussed on management of risk and minimising fraud. These reviews focus on ensuring key controls and mitigations remains in place and are targeted to support new ways of working or new requirements which have been introduced in line with national guidance.

- Minimising the financial liability and risk exposed by the Council in cancellation of school trips which had been scheduled to take place during the global pandemic, through detailed review of contractual requirements