



## **NOTICE OF THE MEETING OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE**

**WEDNESDAY 7 OCTOBER 2020, 10.00am  
VIA A DIGITAL MEETING FACILITY**

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### **Agenda of Business**

#### **Apologies**

#### **Declarations of Interest**

*Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.*

1. Minutes for Approval: PPRC, 26 February 2020 **(pages 1-10)**
2. Update on Social Care Charging **(verbal report)**
3. 2020/21 Q1 and Top 50 Performance Indicators 2019/20 – Report by the Head of Communities and Partnerships **(pages 11-56)**
4. Customer Feedback Reporting 2019/20 – Report by the Depute Chief Executive (Resources and People Services) **(pages 57-70)**
5. Review of Performance of the Planning Service – Planning Application Determination – Report by the Head of Development **(pages 71-112)**
6. Work Programme 2020/21 **(page 113)**

**Monica Patterson  
Chief Executive  
John Muir House  
Haddington**

**30 September 2020**