



REPORT TO: East Lothian Integration Joint Board
MEETING DATE: 28 June 2018
BY: Chief Officer
SUBJECT: Performance against National Indicators for 2017-18

1 PURPOSE

- 1.1 To inform the Integration Joint Board (IJB) of the East Lothian Health and Social Care Partnership's (HSCP's) performance in 2017-18 against the agreed suite of national indicators.
- 1.2 Any member wishing additional information should contact the authors of the report in advance of the meeting.

2 RECOMMENDATIONS

The IJB is asked to:

- 2.1 Note that as previously agreed, trend data has been developed for the national indicators to better present performance changes over time and to make interpretation easier compared to 'snapshot' data.
- 2.2 Note that the East Lothian HSCP Data Performance Group has brought together key individuals from East Lothian and NHS Lothian to develop performance monitoring and reporting approaches.
- 2.3 Discuss the 2017-18 performance set out in the table and charts (appendix 1) which follow and note the changes compared to performance in 2016-17 and in previous years.

3 BACKGROUND

- 3.1 As previously reflected on, the quality of available data and its analysis has been greatly improved by joint work between HSCP officers, the Local Intelligence Support Team (LIST) and Lothian Analytical Services (LAS).

- 3.2 In addition, the Information Services Division (ISD) Health and Social Care Team developed a combined dataset to provide information on service users' journeys through the health and social care system, the associated costs of this service utilisation and users' demography.
- 3.3 The available data has provided East Lothian HSCP with a rich resource which was used in the development of the IJB Strategic Plan and other strategies. This has also supported performance monitoring across a range of measures and was utilised in the recent development of the 2018-19 Directions and the Primary Care Improvement Plan. The data will prove invaluable in the development of the new IJB Strategic Plan later this year.
- 3.4 The first report on performance was provided to the IJB in August 2016 and were provided quarterly thereafter. The only interruption to this was the absence of a March 2018 report as Directions preparations took precedence.
- 3.5 As with previous reports, analysis is not possible on all of the 23 National Indicators (NIs) shown in table 1 overleaf, as a number of indicators are either not yet developed (NI 10, NI 21, NI 22 and NI 23, with their introduction date uncertain) or do not report with sufficient frequency to be used in this report (NI 11 and NI 18).
- 3.6 The charts that follow present data showing East Lothian HSCP's performance for each of the measures compared with all other HSCPs and a peer group of seven 'equivalent' local authority areas. They also show East Lothian's performance trajectory from 2013-14 to 2016-17 for indicators NI 1 to NI 9 and from 2010-11 for NI 11 to NI 20. Arrows indicate what direction good performance is in each chart.
- 3.7 Indicators N 1 to N 9 come from the 2017-18 Health and Care Experience Survey (which replaced the GP and Local NHS Services Patient Experience Survey) published by the Scottish Government in May 2018. These nine indicators show a falling back in performance across all measures, some more pronounced than others. IJB members will be aware that recent years have been very difficult for primary care due to increasing demand and difficulties in recruiting and retaining GPs. Action planned to introduce the new GP contract over the next three years should have a beneficial impact on these measures in due course. It should be noted that although the overall response rate has increased since the last survey (from 21% to 29%) the 2017-18 data is based on a sample of 2,522 responses from 8,817 surveys sent out in East Lothian.
- 3.8 Indicators N 11 to N 20 come from the ISD Health and Social Care Team's '*Core Suite of Indicators for Integration*' dataset. Performance for all of these indicators (with the exception of NI 18 for which data is not yet available) has improved (based on currently provisional data) with performance for individual indicators as follows.

For each of the indicators East Lothian is:

- **NI 11** - in the first 33% for performance, better than the Scottish average and on an upward trajectory since 2015.

- **NI 12** - in the first 20% of performance, better than the Scottish average and on a fairly flat trajectory.
- **NI 13** - in the first 40% for performance, slightly better than the Scottish average and on an improving trajectory since 2016-17.
- **NI 14** - in the last 45% for performance, on the Scottish average and on an improving trajectory since 2016-17.
- **NI 15** - in the last 10% for performance (across a narrow margin) just below the Scottish average and on an improving trajectory starting in 2015-16.
- **NI 16** - near the first 20% for performance, performing better than the Scottish average and on an improving trajectory since 2015-16.
- **NI 17** - in the first 40% for performance, on the Scottish average and on an improving trajectory since 2016-17.
- **NI 19** - in the lowest 40% for performance, slightly above the Scottish average and on an improving trajectory since 2014-15.
- **NI 20** – in the first 50% for performance, better than the Scottish average and on an improving trajectory since 2016-17.

Table 1 (over page)

Table 1 – National Indicators – performance in 2015-16 and in 2016-17

	Indicator	Title	2015/16	2017/18
Outcome indicators	NI - 1	Percentage of adults able to look after their health very well or quite well	95%	94%
	NI - 2	Percentage of adults supported at home who agreed that they are supported to live as independently as possible	86%	72%
	NI - 3	Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided	83%	68%
	NI - 4	Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated	82%	66%
	NI - 5	Total % of adults receiving any care or support who rated it as excellent or good	84%	75%
	NI - 6	Percentage of people with positive experience of the care provided by their GP practice	85%	80%
	NI - 7	Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life	92%	75%
	NI - 8	Total combined % carers who feel supported to continue in their caring role	48%	36%
	NI - 9	Percentage of adults supported at home who agreed they felt safe	88%	81%
	NI - 10	Percentage of staff who say they would recommend their workplace as a good place to work	NA	NA
	Indicator	Title	2016/17	2017/18
Data indicators	NI - 11	Premature mortality rate per 100,000 persons	375	-
	NI - 12	Emergency admission rate (per 100,000 population)	9,581	9,767
	NI - 13	Emergency bed day rate (per 100,000 population)	120,179	108,922
	NI - 14	Readmission to hospital within 28 days (per 1,000 population)	100	97
	NI - 15	Proportion of last 6 months of life spent at home or in a community setting	86%	87%
	NI - 16	Falls rate per 1,000 population aged 65+	19	18
	NI - 17	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	77%	85%
	NI - 18	Percentage of adults with intensive care needs receiving care at home	65%	-
	NI - 19	Number of days people spend in hospital when they are ready to be discharged (per 1,000 population)	1,164	793
	NI - 20	Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency	24%	22%
	NI - 21	Percentage of people admitted to hospital from home during the year, who are discharged to a care home	NA	NA
	NI - 22	Percentage of people who are discharged from hospital within 72 hours of being ready	NA	NA
	NI - 23	Expenditure on end of life care, cost in last 6 months per death	NA	NA

3.9 Further Applicable Performance Measures

3.9.1 Further performance measures are utilised across HSCP functions to monitor different aspects of performance. These measures cover:

- Those Directions which are in operation and require monitoring during 2018/19;
- National Health and Wellbeing Outcomes for Integration Joint Boards;
- Integration Planning and Delivery Principles;

- East Lothian Health and Social Care Partnership Strategic Objectives;
- Health and Social Care Delivery Plan Actions;
- Integration Priorities;
- Measuring Performance under Integration.

4 ENGAGEMENT

- 4.1 The National Indicators are referred to in engagement exercises to illustrate performance by the HSCP and in planning with partners.

5 POLICY IMPLICATIONS

- 5.1 There are no new policy implications arising from this paper.

6 INTEGRATED IMPACT ASSESSMENT

- 6.1 The subject of this report does not affect the wellbeing of the community or have a significant impact on equality, the environment or economy.

7 RESOURCE IMPLICATIONS

7.1 Financial

- 7.1.1 There are no financial resource implications arising from this paper.

7.2 Personnel

- 7.2.1 There are no personnel resource implications arising from this paper.

8 BACKGROUND PAPERS

- 8.1 Appendix 1 - Charts and Trend Graphs for the National Indicators

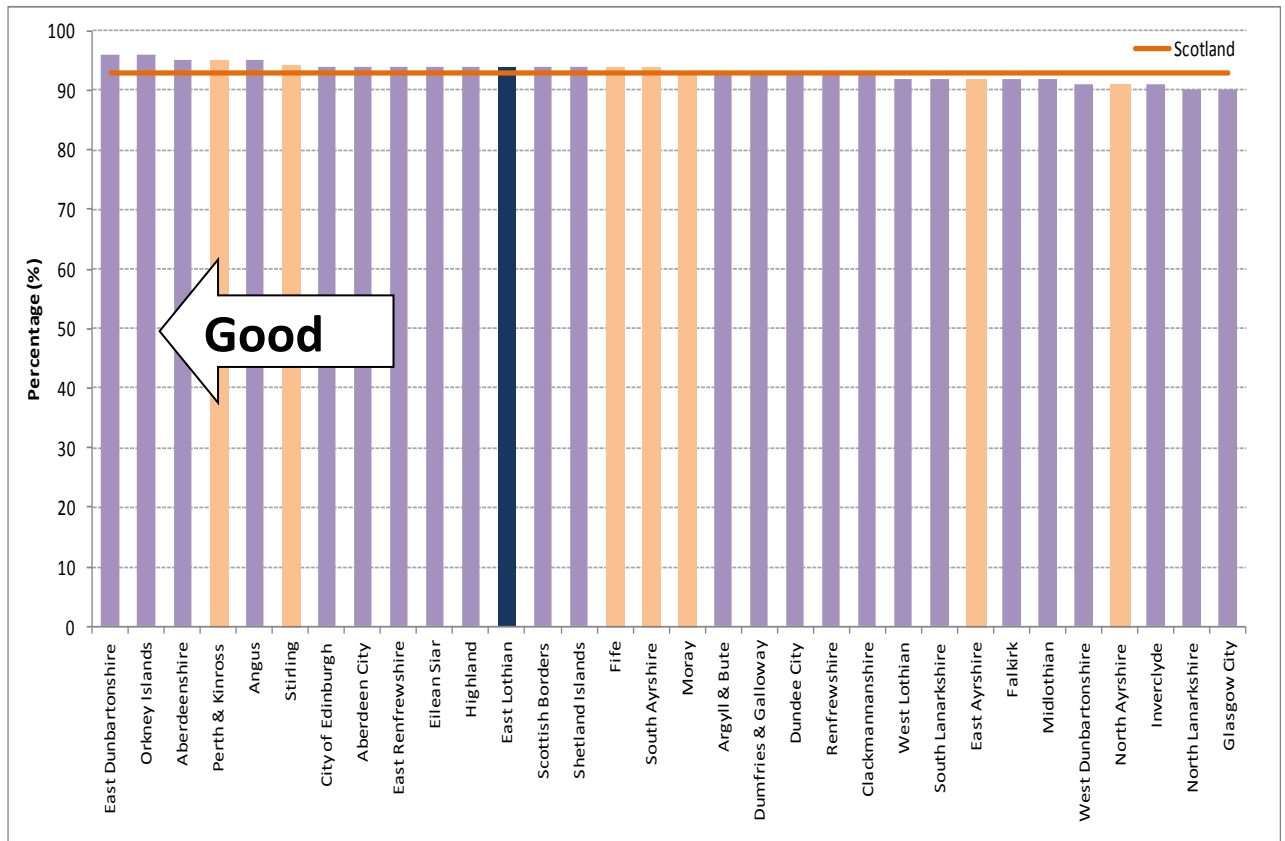
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CONTACT INFO	paul.currie@nhslothian.scot.nhs.uk	
DATE	20 June 2018	

Appendix 1 – Charts and Trend Graphs for the National Indicators

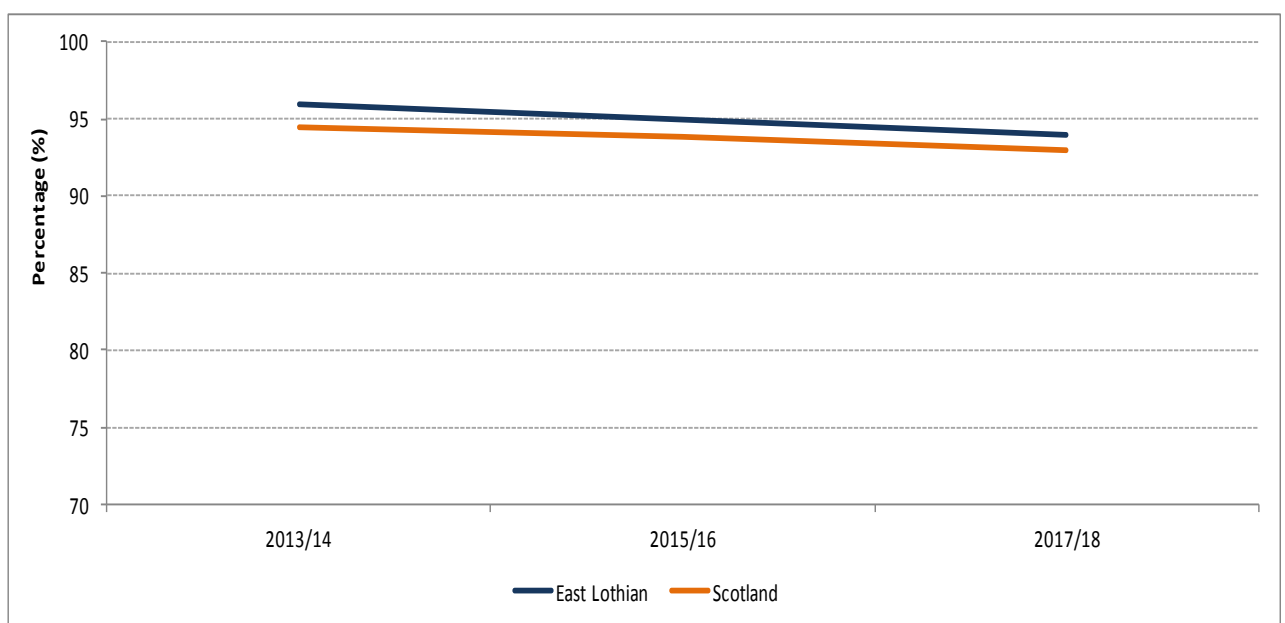
NI 1 - Percentage of adults able to look after their health very well or quite well

2017/18 - total combined % of adults able to look after their health very well or quite well.

(Yellow columns are peer group HSCPs)

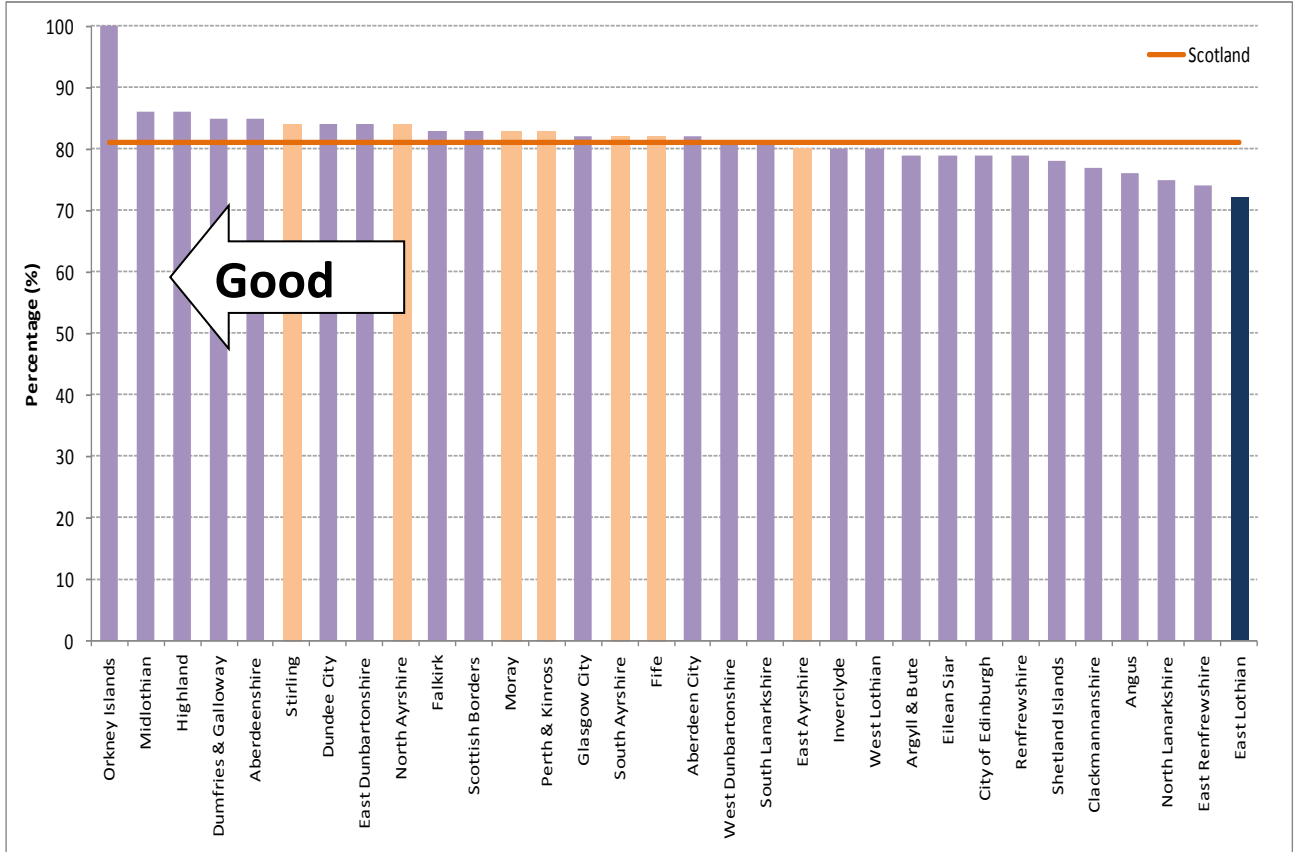


NI 1 - East Lothian's Trend versus Scotland's Trend

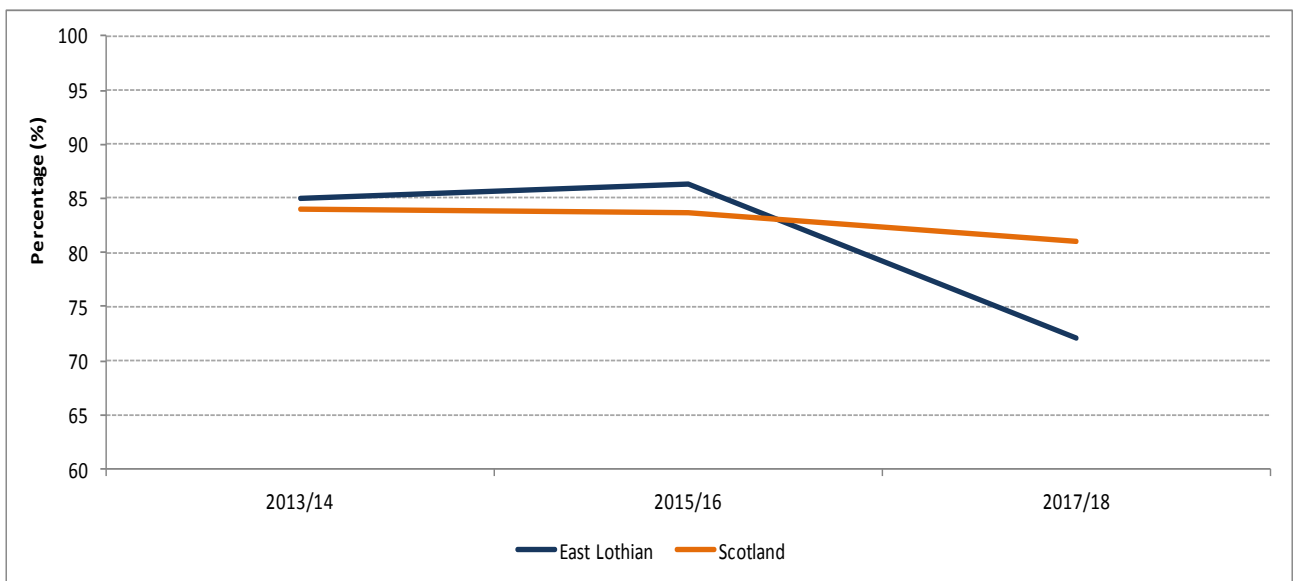


NI 2 - Percentage of adults supported at home who agreed that they are supported to live as independently as possible

2017/18 % of adults who responded that they either strongly agreed or agreed that they are supported to live as independently as possible. (Yellow columns are peer group HSCPs)

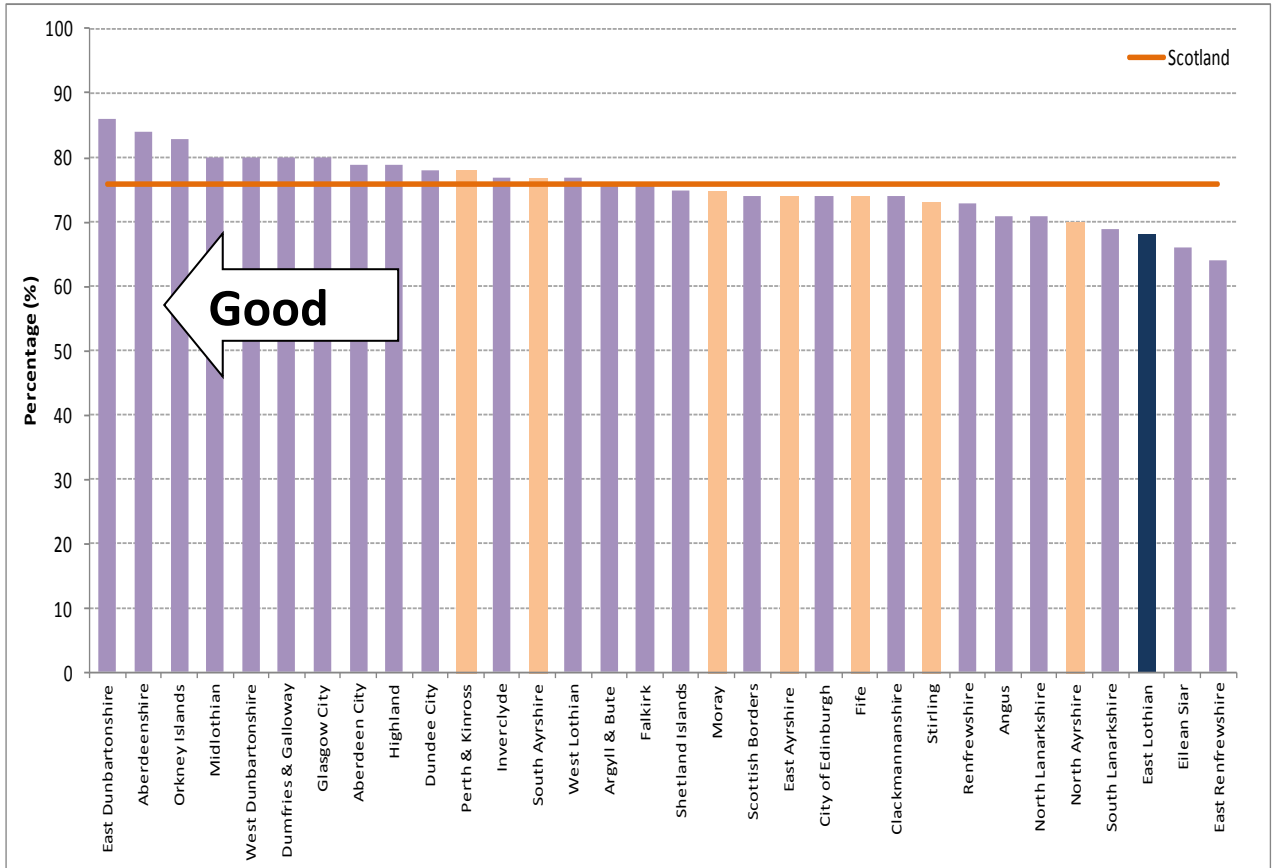


NI 2 - East Lothian's Trend versus Scotland's Trend

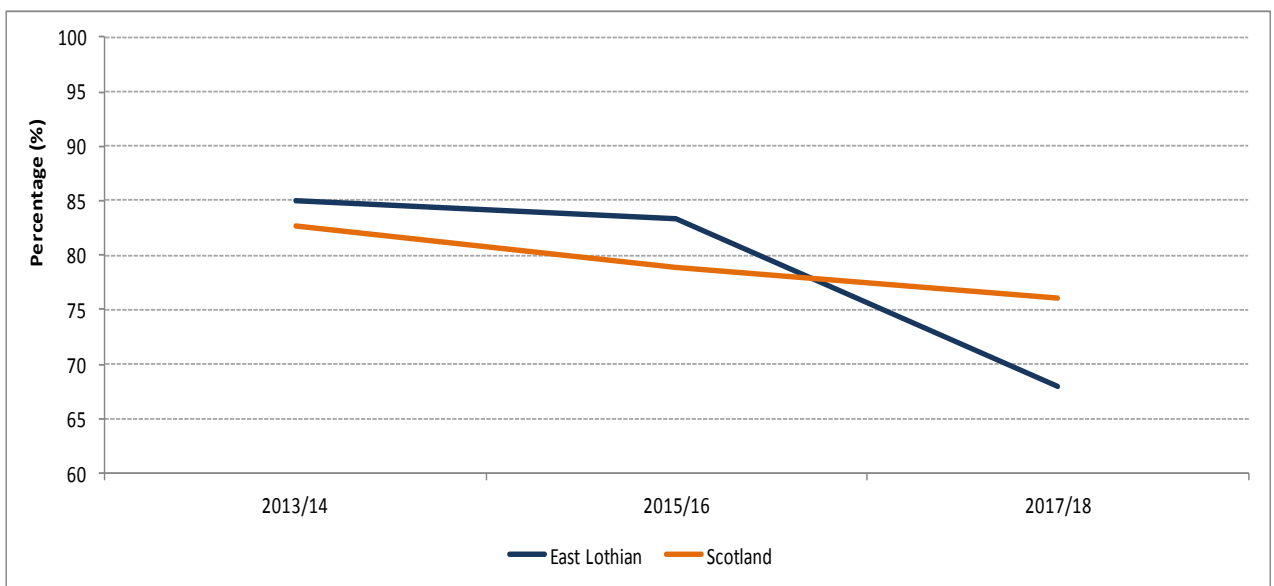


NI 3 - Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided

2017/18 % of adults who responded that they either strongly agreed or agreed that they had a say in how their help, care or support was provided. (Yellow columns are peer group HSCPs)



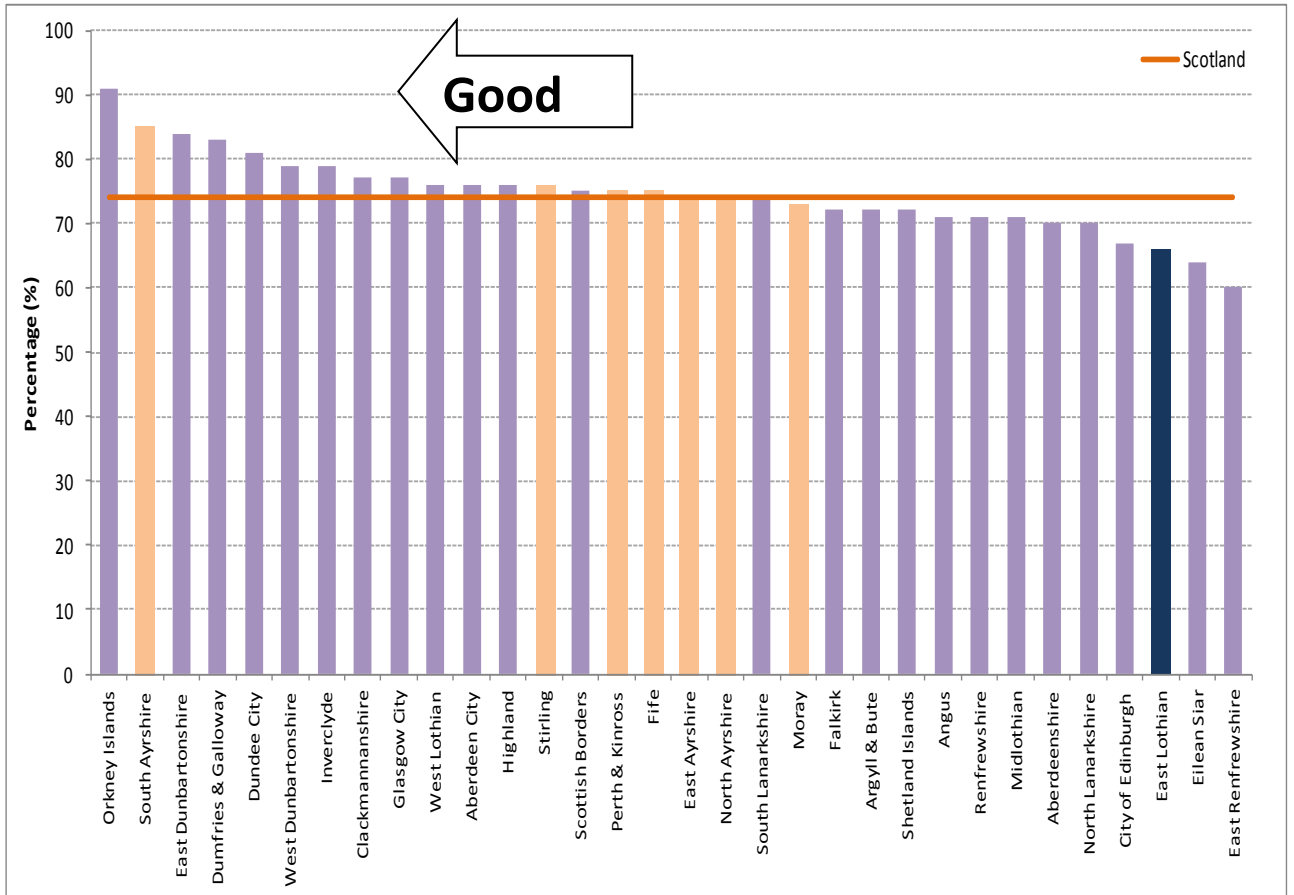
NI 3 - East Lothian's Trend versus Scotland's Trend



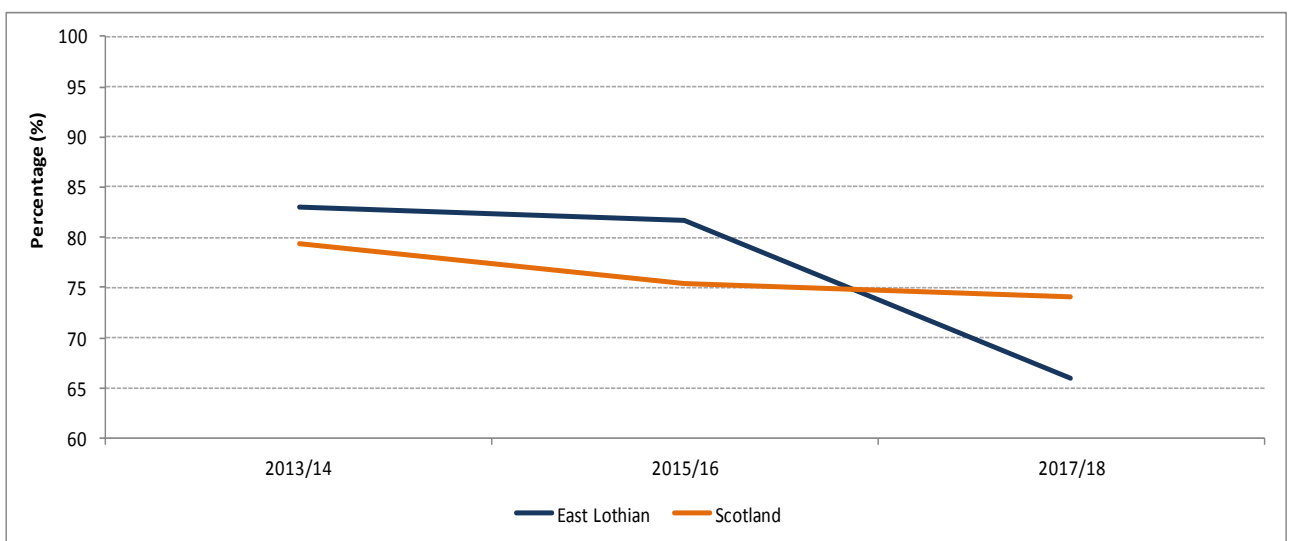
NI 4 - Percentage of adults supported at home who agreed that their health and social

care services seemed to be well co-ordinated

2017/18 % of adults who responded that they either strongly agreed or agreed that their health and social care services seemed to be well co-ordinated. (Yellow columns are peer group HSCPs)



NI 4 - East Lothian's Trend versus Scotland's Trend

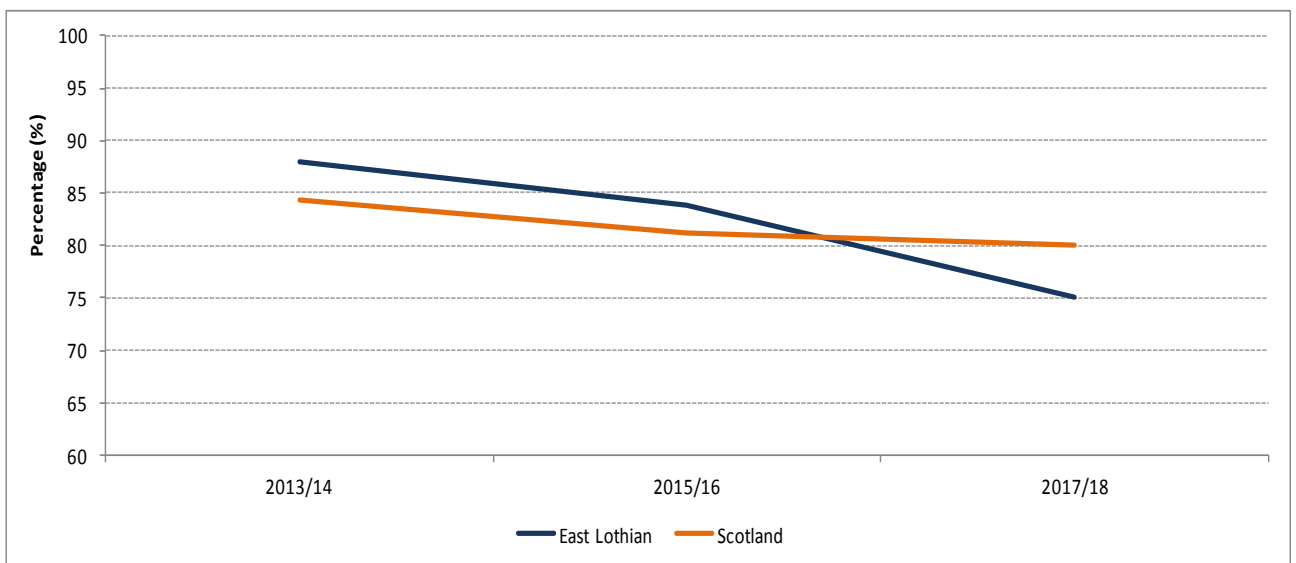


NI 5 - Total % of adults receiving any care or support who rated it as excellent or good

2017/18 % of adults who rated their care or support as excellent or good. (Yellow columns are peer group HSCPs)

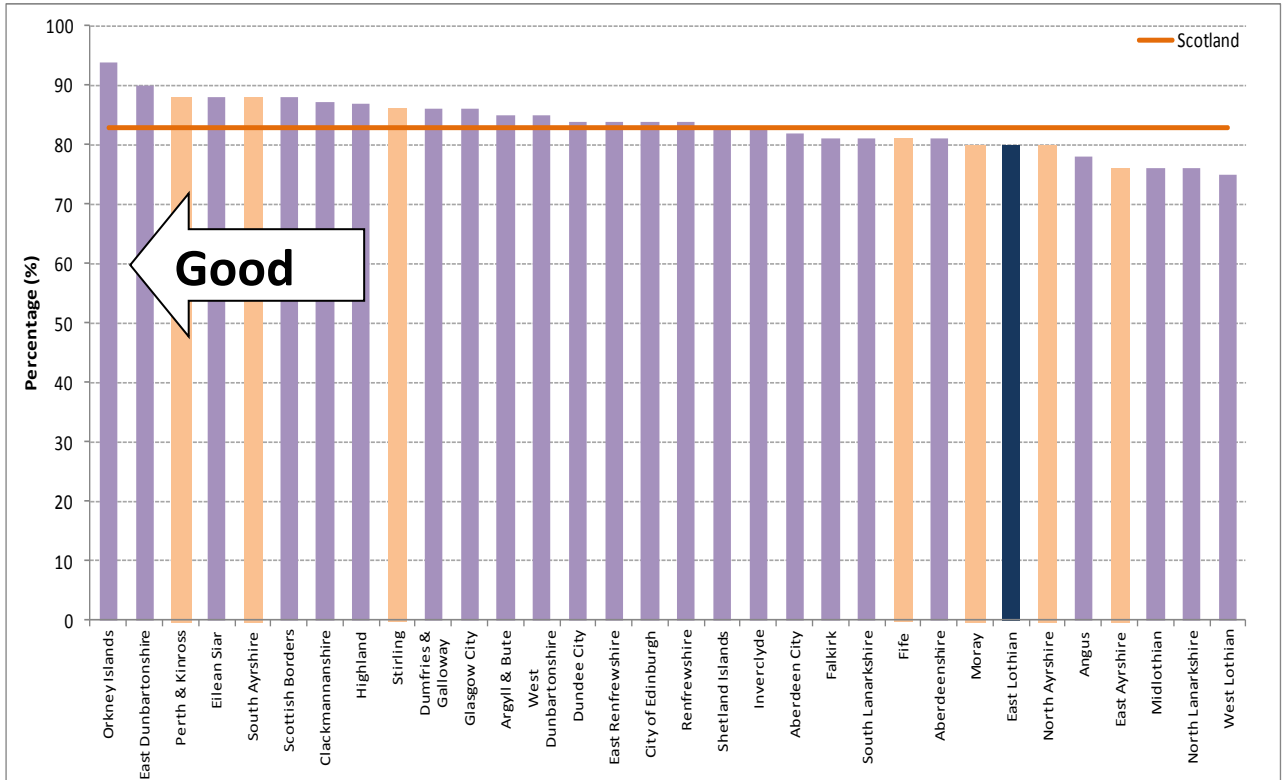


NI 5 - East Lothian's Trend versus Scotland's Trend

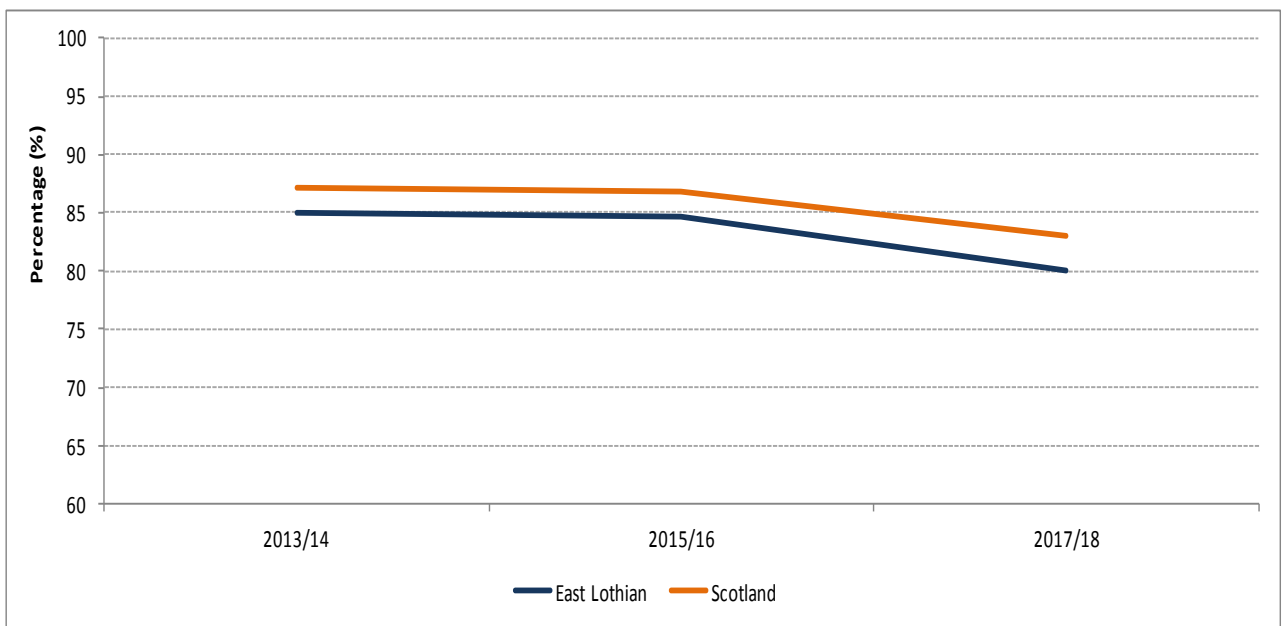


NI 6 - Percentage of people with positive experience of the care provided by their GP practice

2017/18 % of adults who rated the care provided by their GP practice as excellent or good.
(Yellow columns are peer group HSCPs)

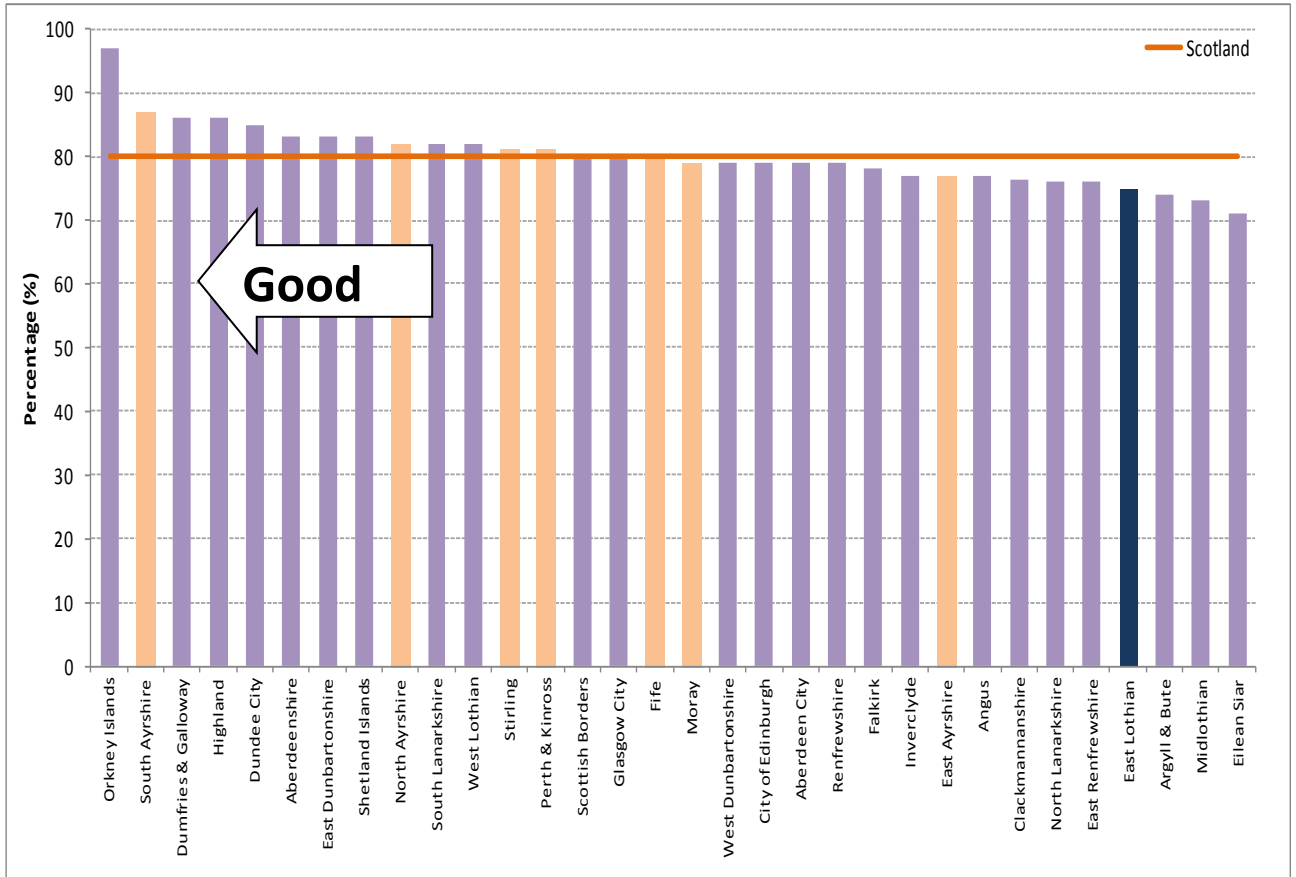


NI 6 - East Lothian's Trend versus Scotland's Trend

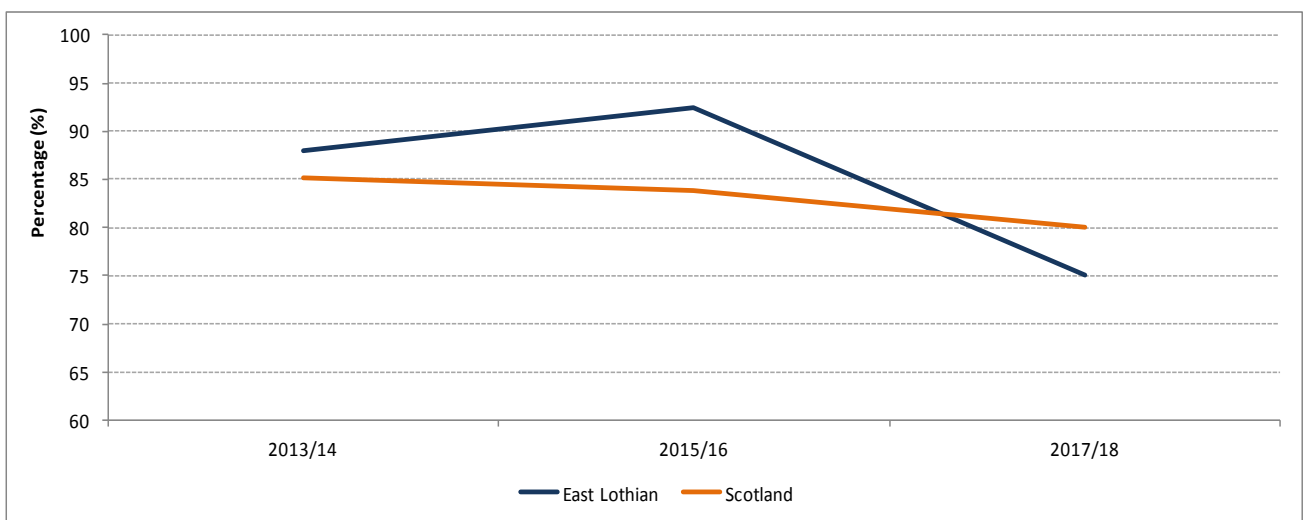


NI 7 - Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life

2017/18 % of adults who either strongly agreed or agreed that their services and support had an impact on improving or maintaining their quality of life. (Yellow columns are peer group HSCPs)

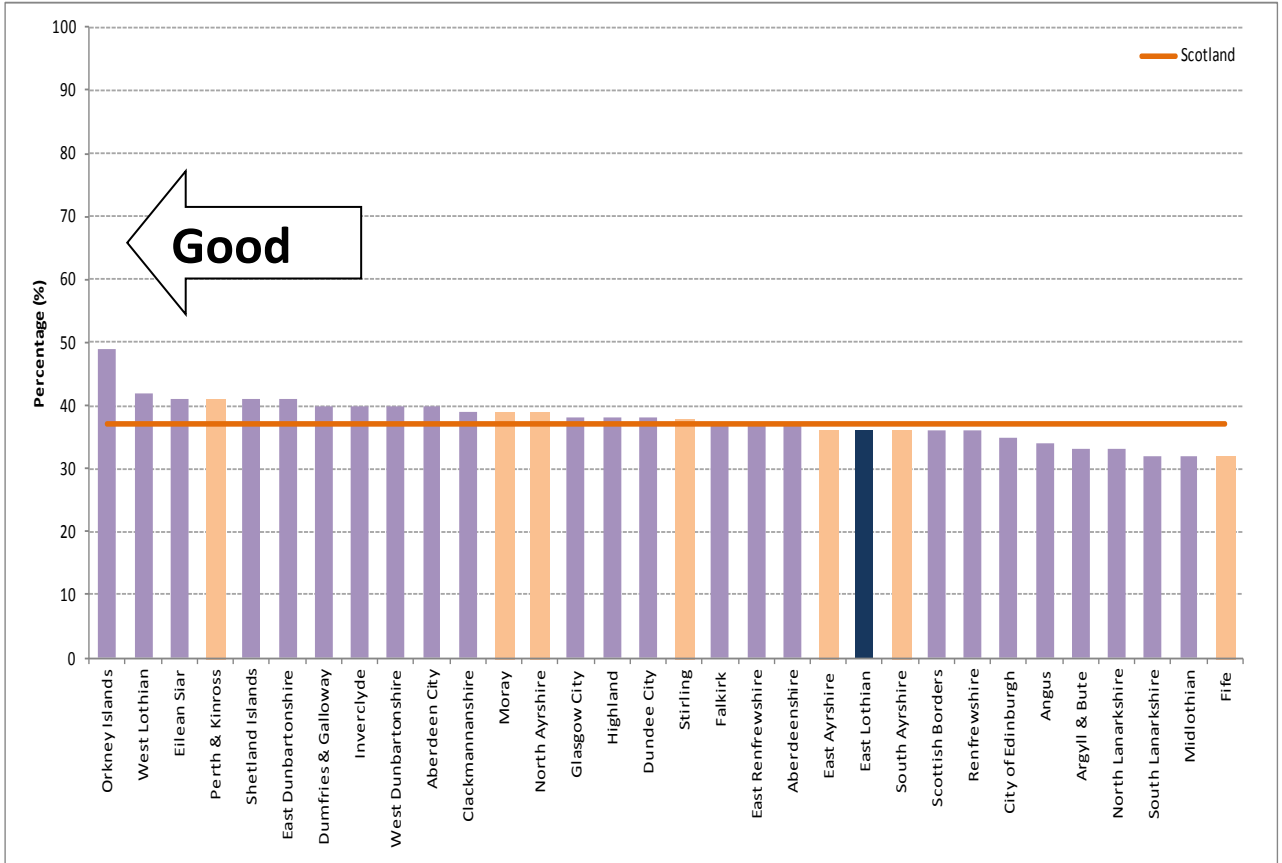


NI 7 - East Lothian's Trend versus Scotland's Trend

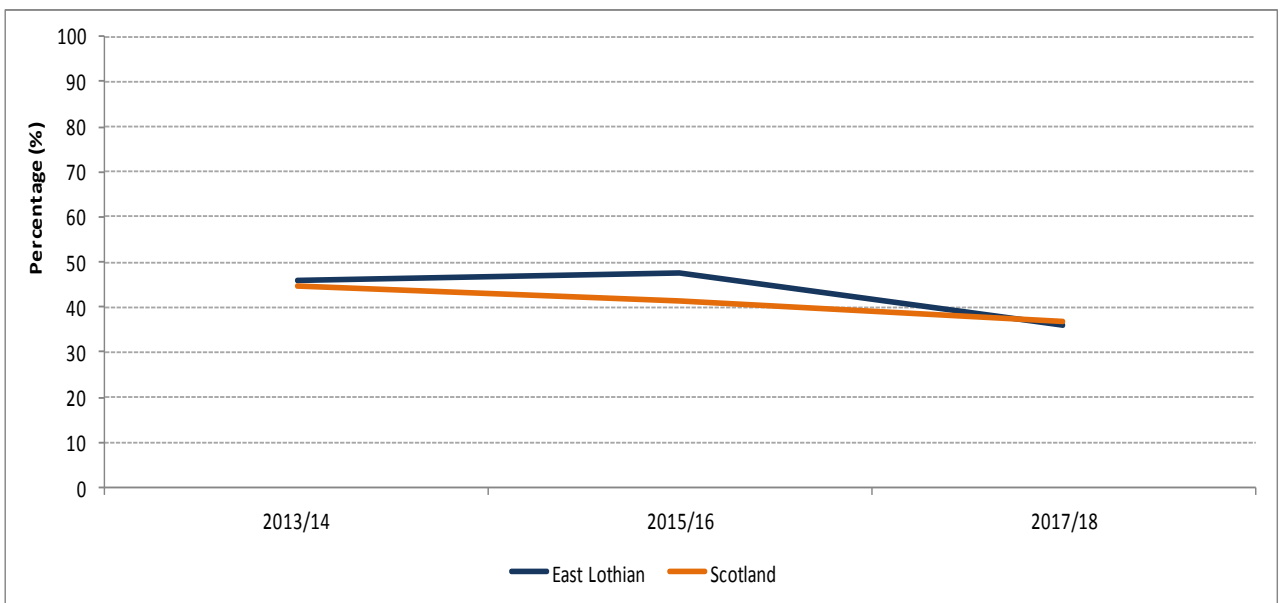


NI 8 - Total combined % carers who feel supported to continue in their caring role

2017/18 % of carers who either strongly agreed or agreed that they felt supported to continue in their caring role. (Yellow columns are peer group HSCPs)

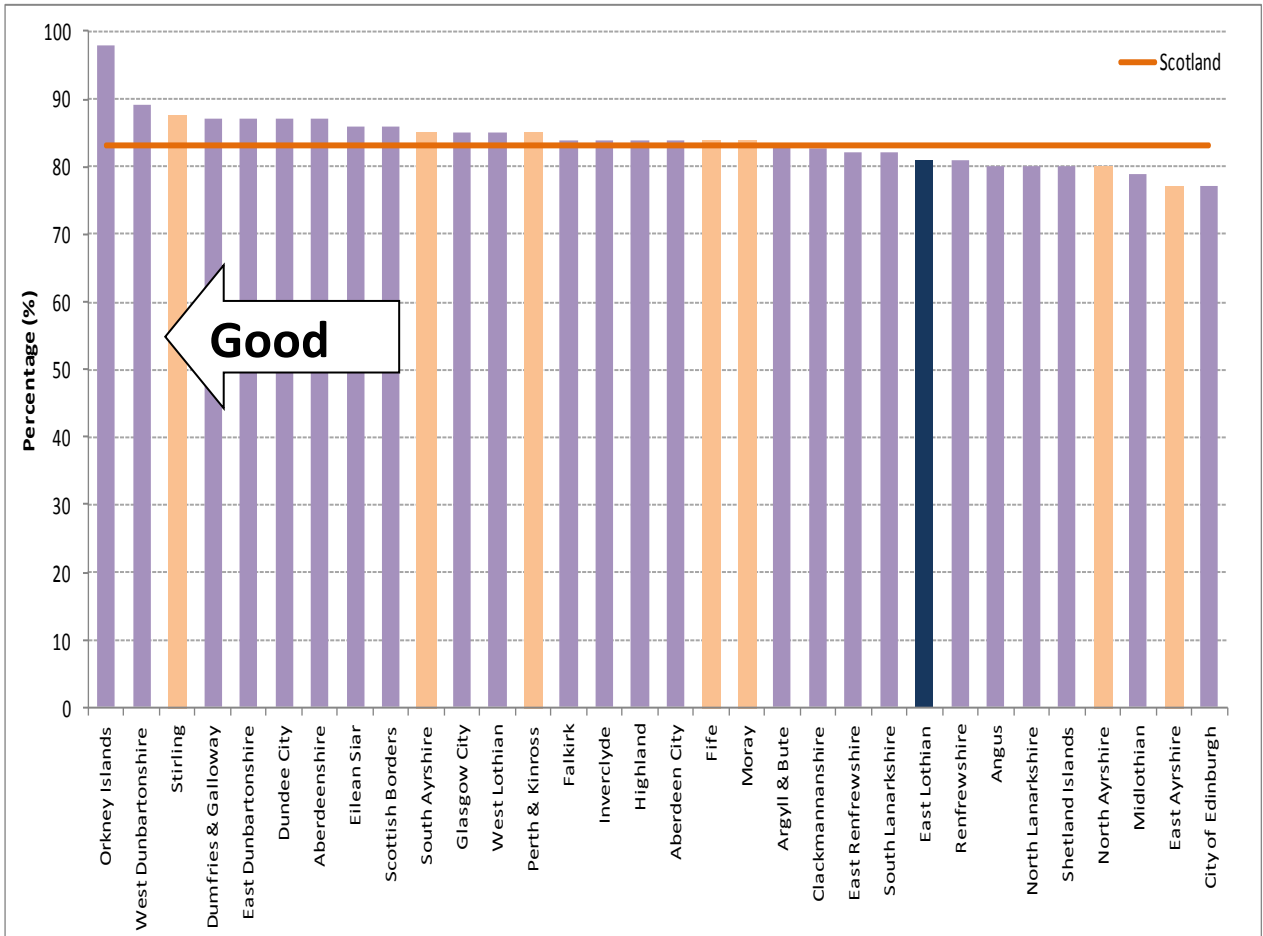


NI 8 - East Lothian's Trend versus Scotland's Trend

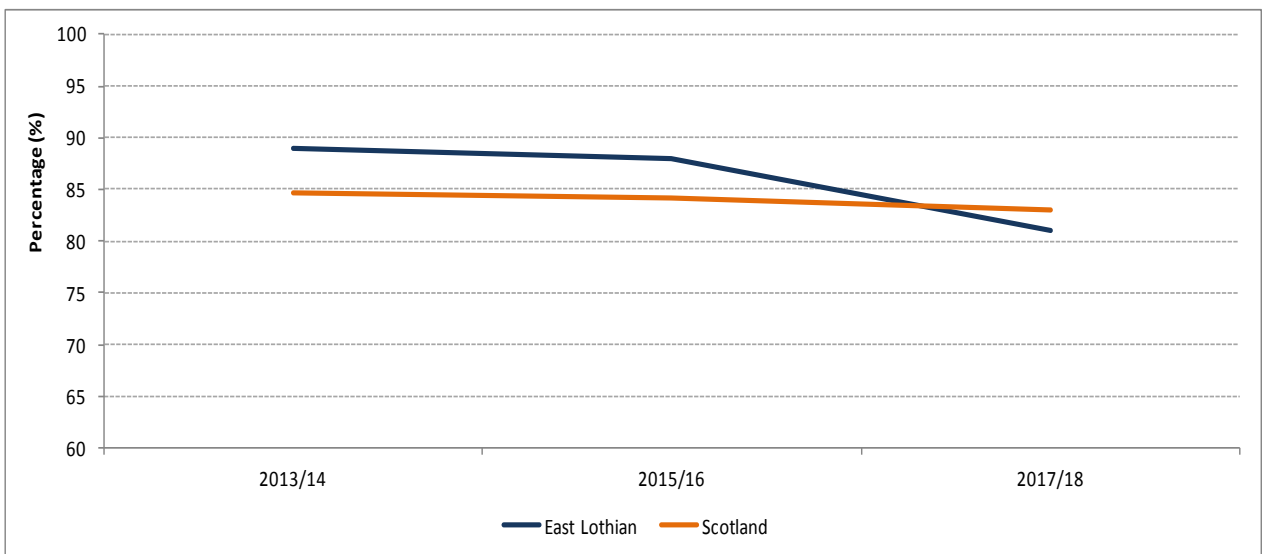


NI 9 - Percentage of adults supported at home who agreed they felt safe

2017/18 % of adults supported at home who either strongly agreed or agreed that they felt safe.
 (Yellow columns are peer group HSCPs)

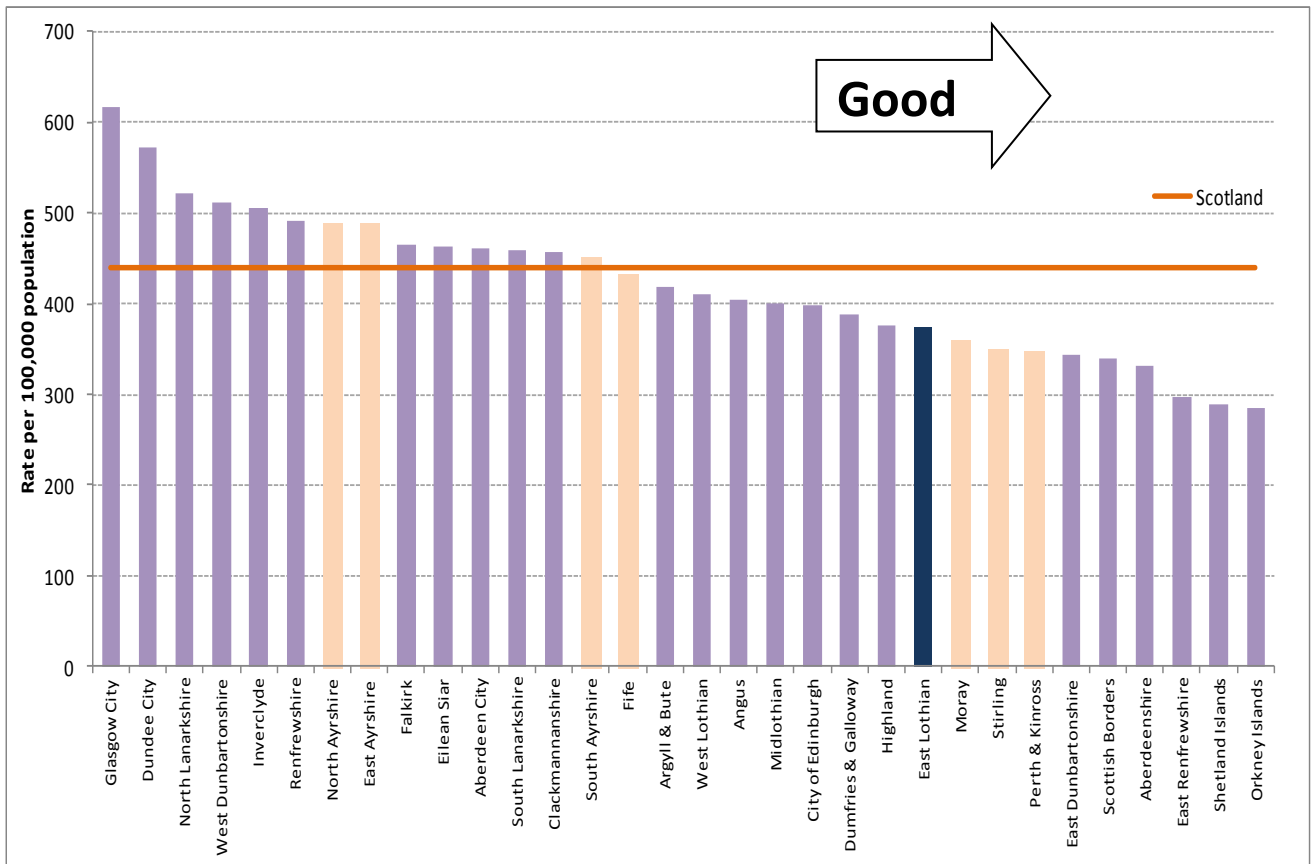


NI 9 - East Lothian's Trend versus Scotland's Trend

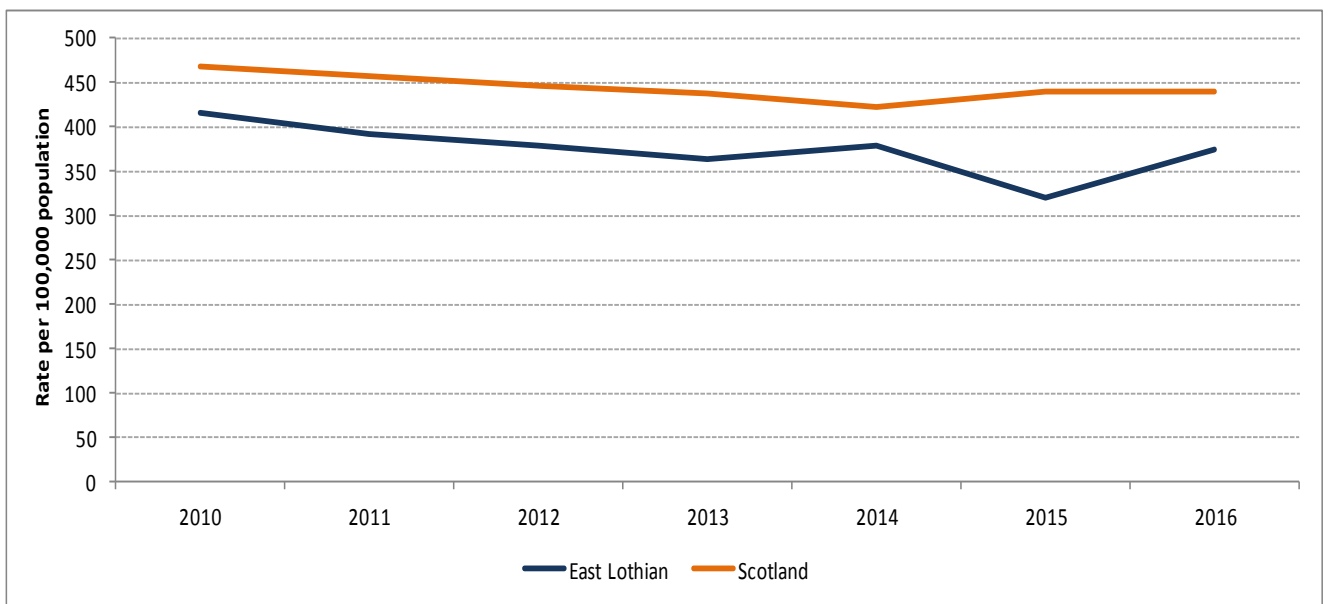


NI 11 - Premature mortality rate per 100,000 persons; by calendar year

2016/17 European age-standardised mortality rate per 100,000 for people aged under 75.
 Death rates (per 100,000 population) for Local Authorities: age-standardised. (Yellow columns are peer group HSCPs)



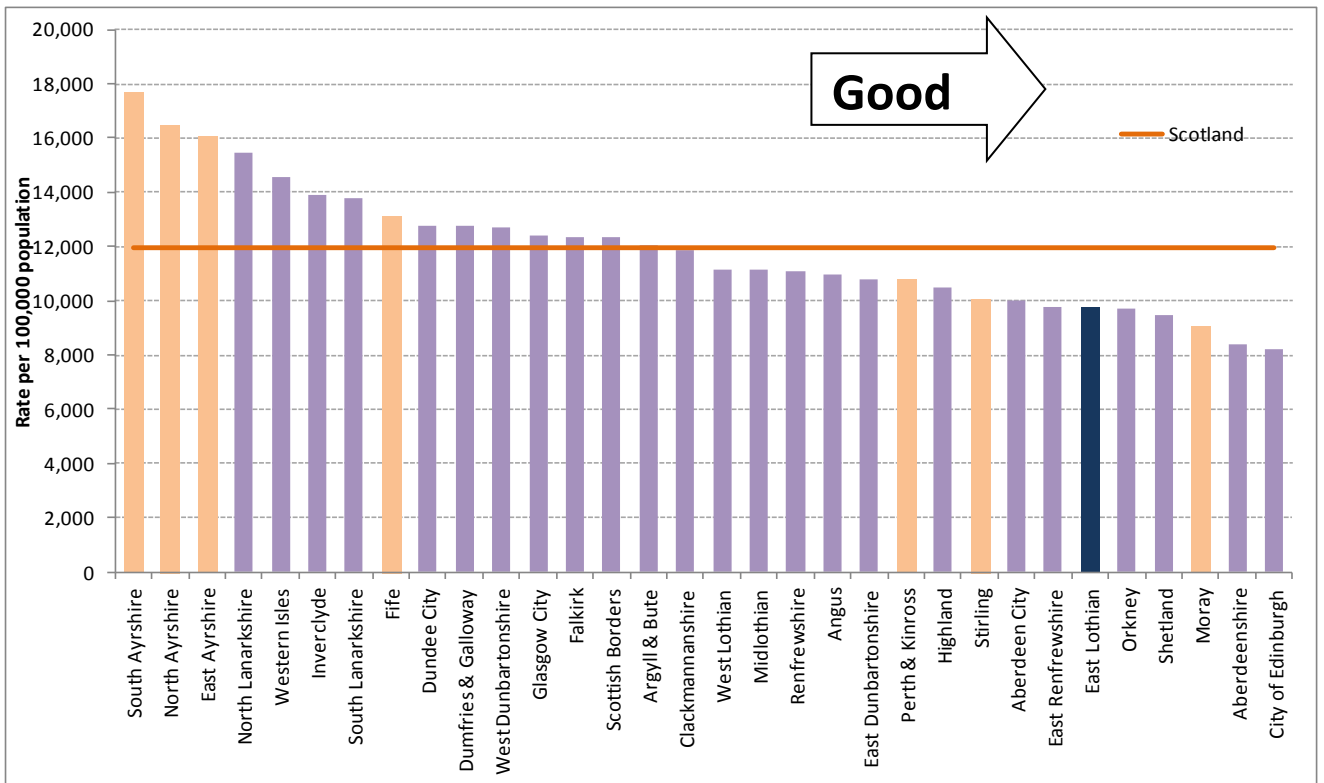
NI 11 - East Lothian's Trend versus Scotland's Trend



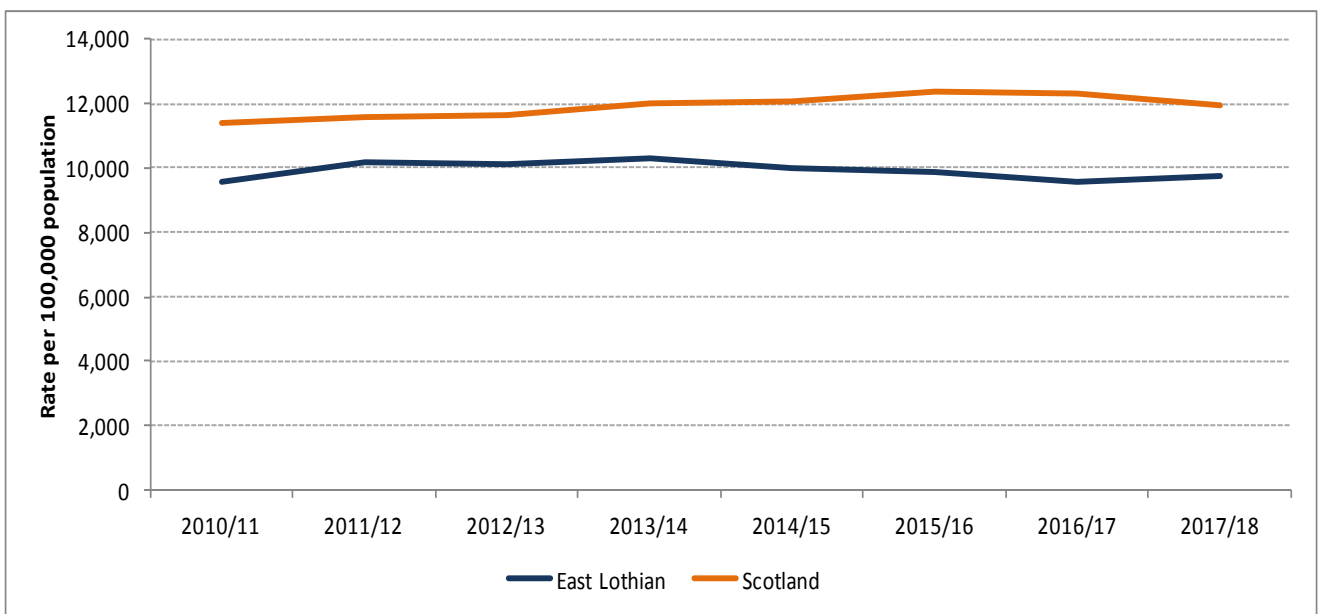
NI 12 - Emergency admission rate

2017/18 rate of emergency admissions per 100,000 population for adults. (Yellow columns are peer

group HSCPs)

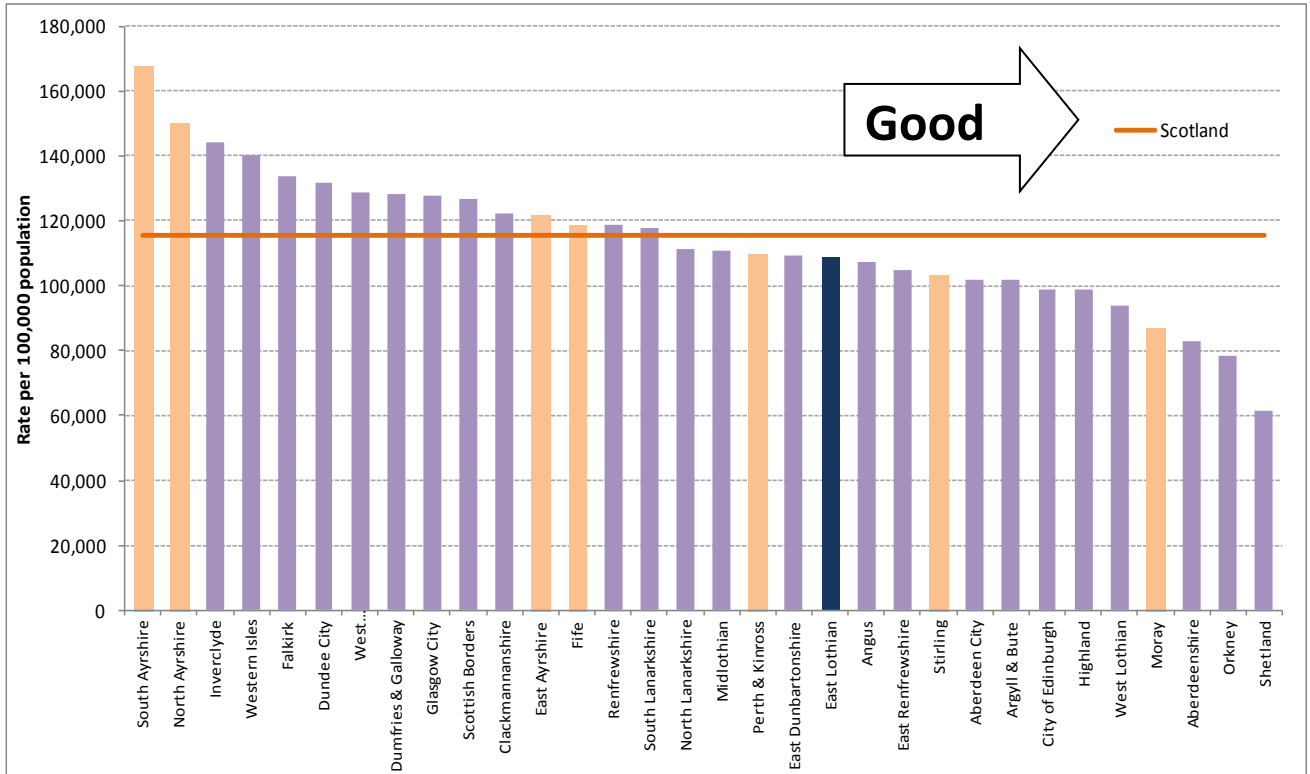


NI 12 - East Lothian's Trend versus Scotland's Trend

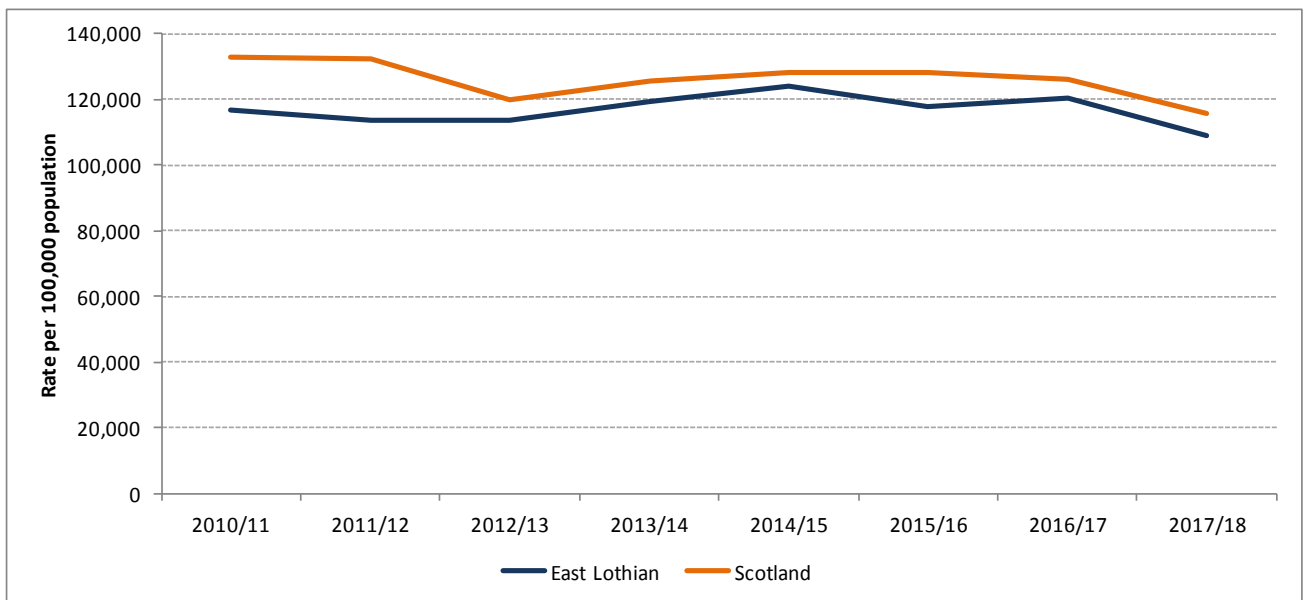


NI 13 - Emergency bed day rate

2017/18 Rate of emergency bed day per 100,000 population for adults. (Yellow columns are peer group HSCPs)

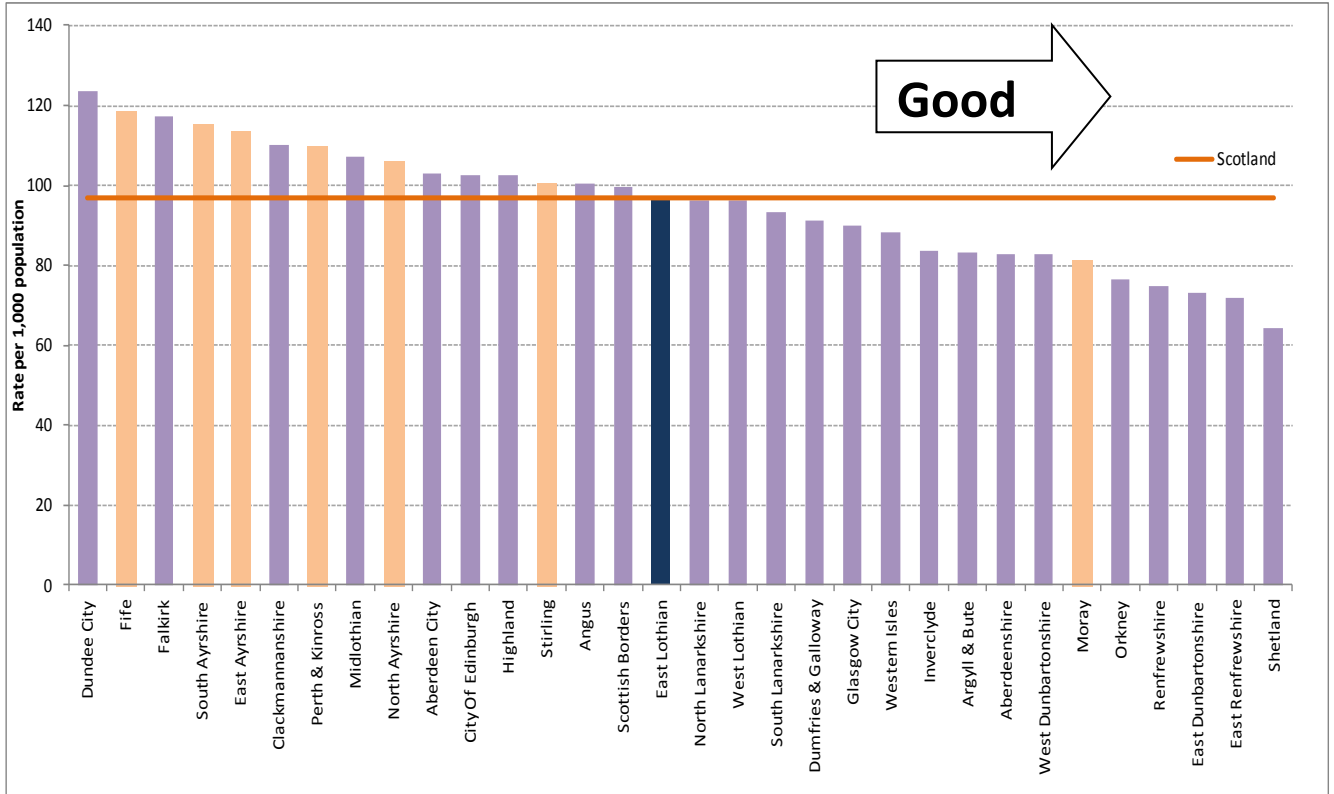


NI 13 - East Lothian's Trend versus Scotland's Trend

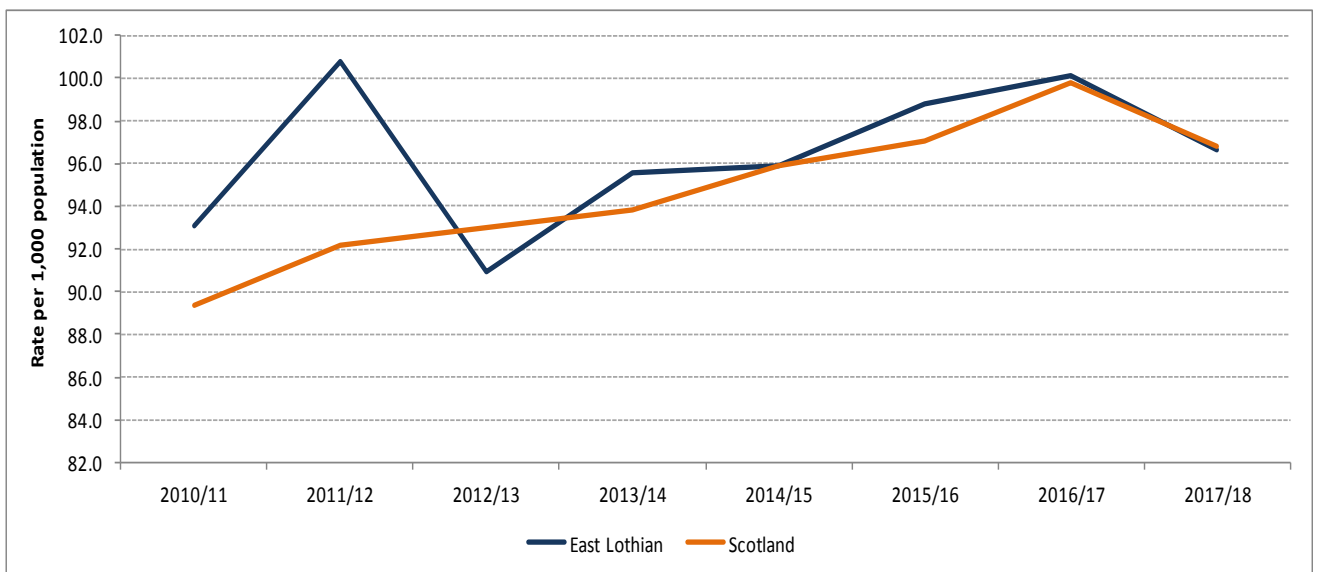


NI 14 - Readmission to hospital within 28 days

Based on Acute hospital (SMR01) activity data, this rate is calculated from number of re-admissions to an acute hospital within 28 days of discharge per 1,000 admissions for 2017/18. (Yellow columns are peer group HSCPs)



NI 14 - East Lothian's Trend versus Scotland's Trend

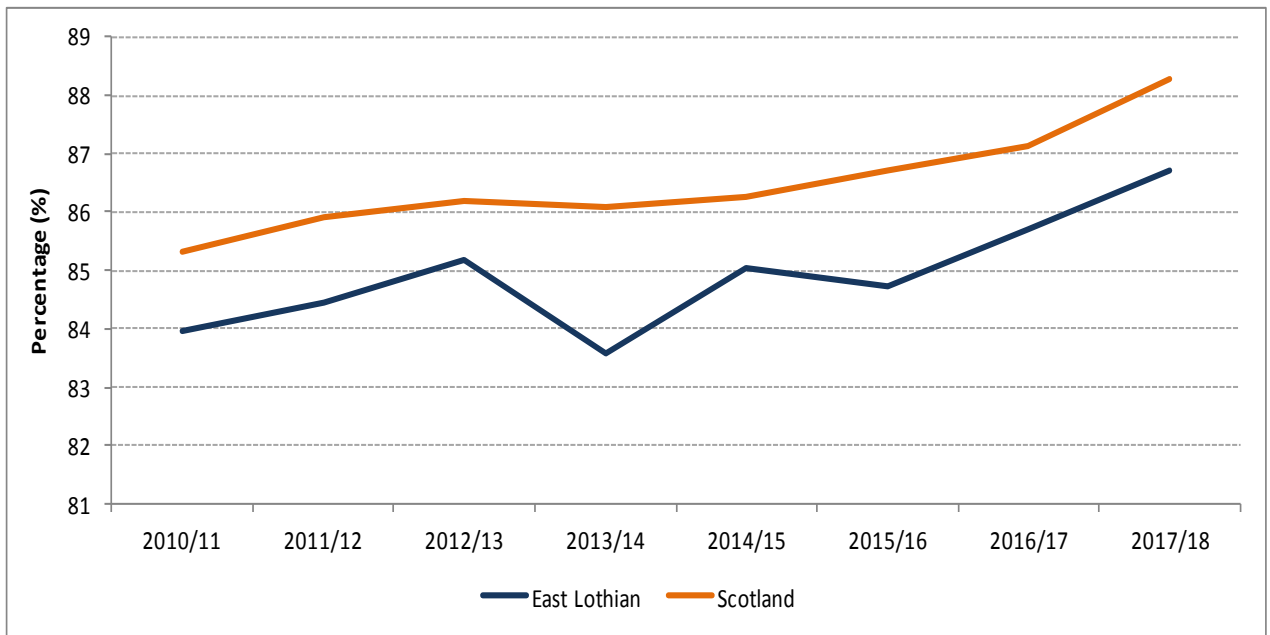


NI 15 - Proportion of last 6 months of life spent at home or in a community setting

This indicator measures the percentage of time spent by people in the last 6 months of life at home or in a community setting for 2017/18. (Yellow columns are peer group HSCPs)

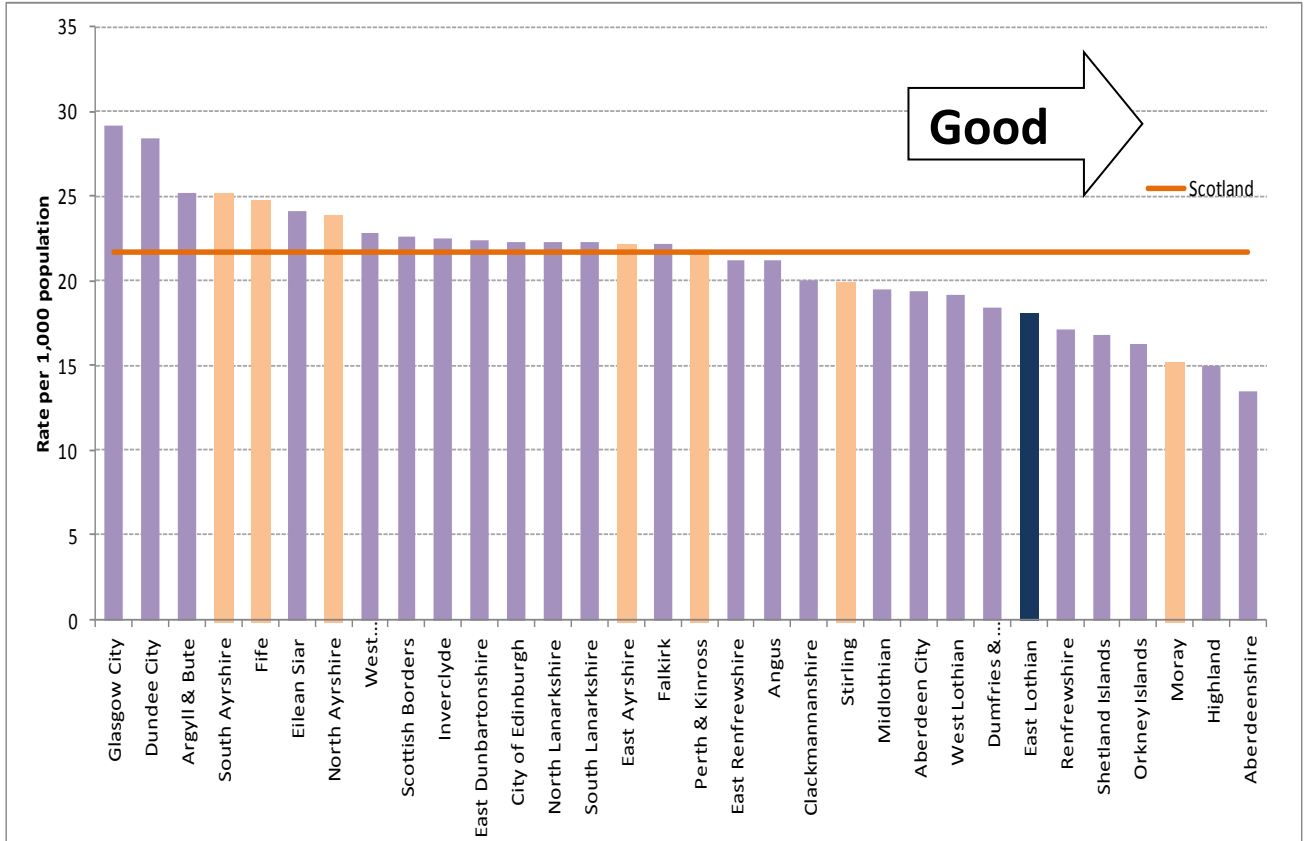


NI 15 - East Lothian's Trend versus Scotland's Trend

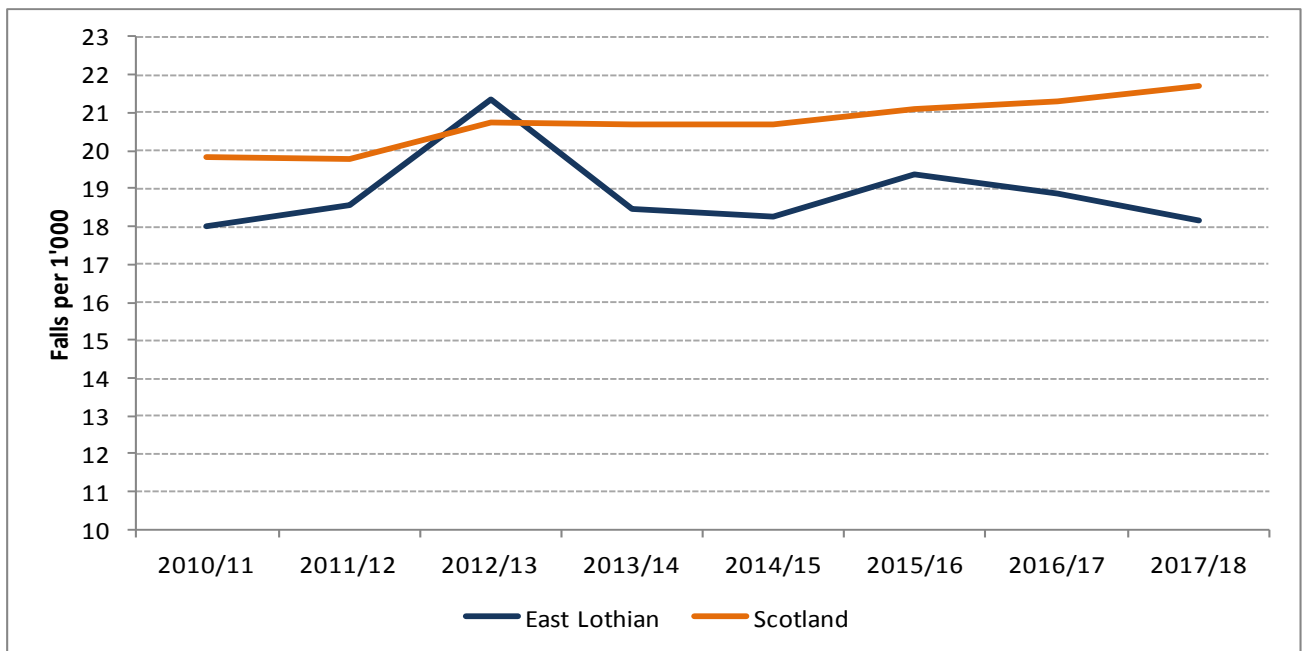


NI 16 - Falls rate per 1,000 population aged 65+

The focus of this indicator is the rate per 1,000 population of falls that occur in the population (aged 65 plus) who were admitted as an emergency to hospital for 2017/18. (Yellow columns are peer group HSCPs)

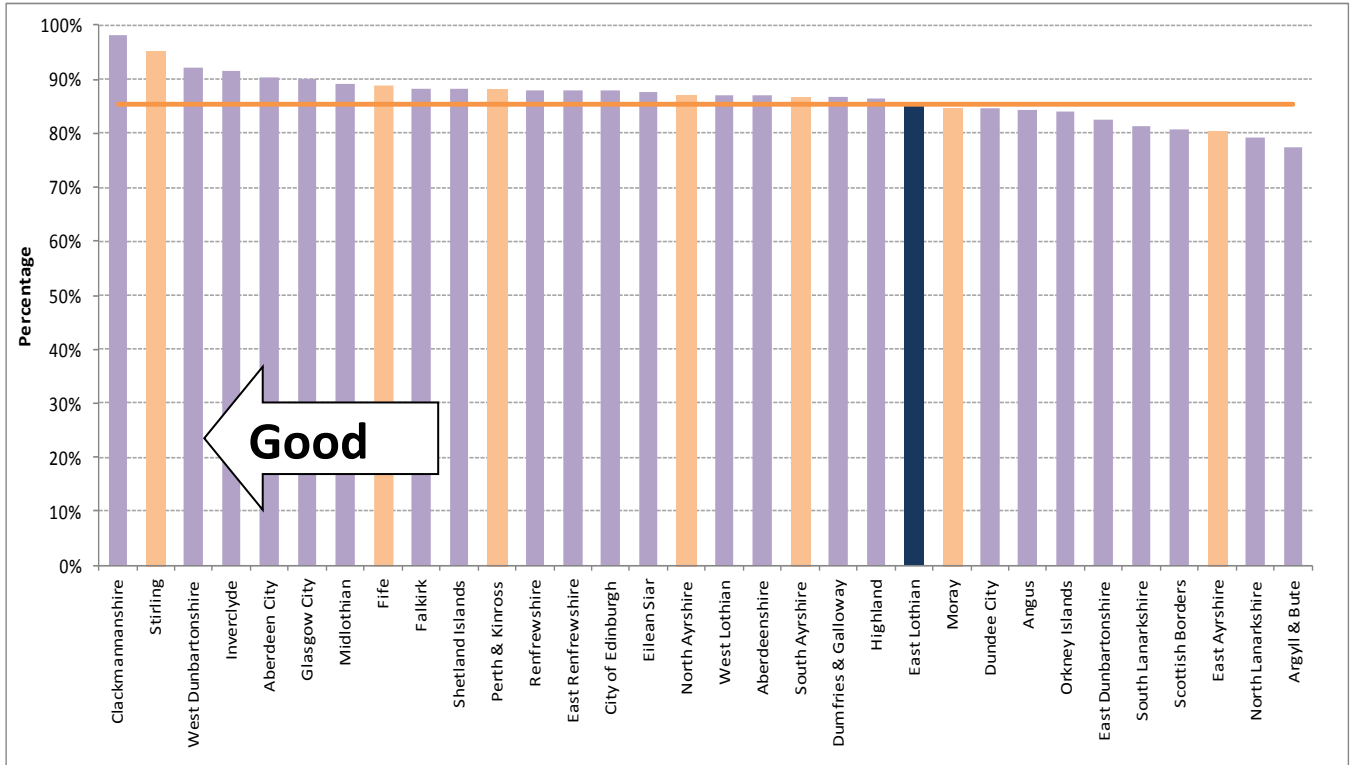


NI 16 - East Lothian's Trend versus Scotland's Trend

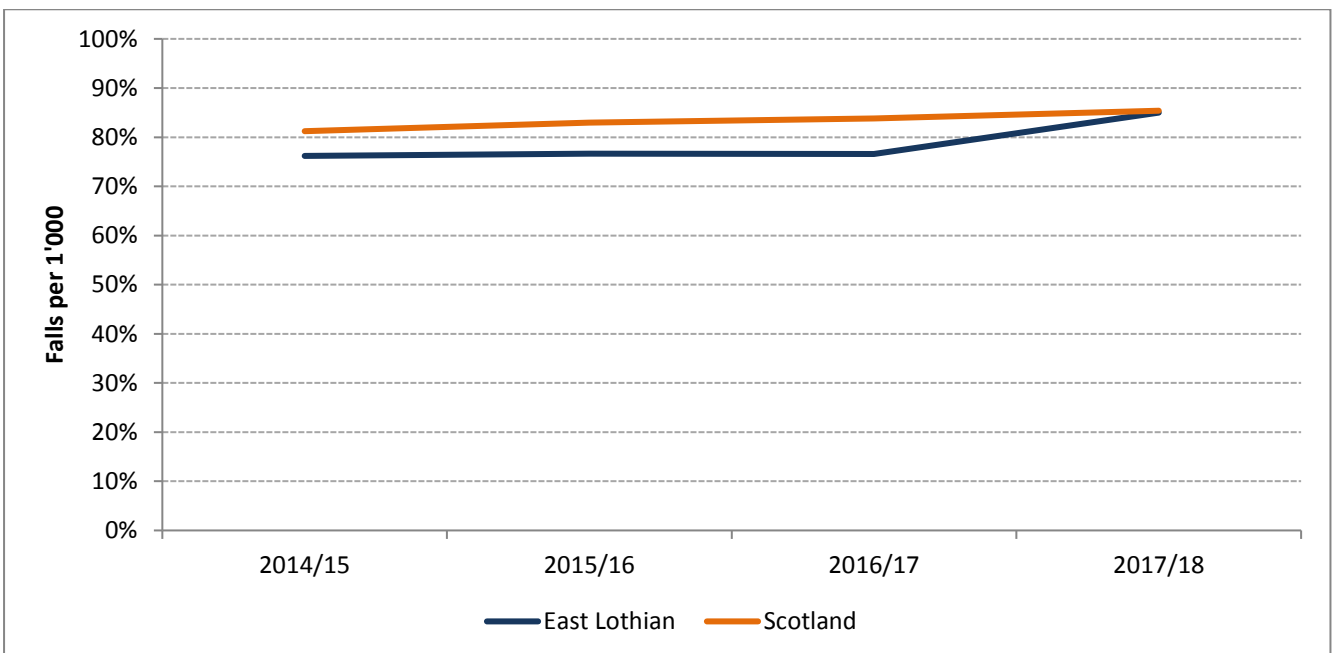


NI 17 - Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections

The Care Inspectorate have advised that this indicator is developmental. 2017/18 information. (Yellow columns are peer group HSCPs)

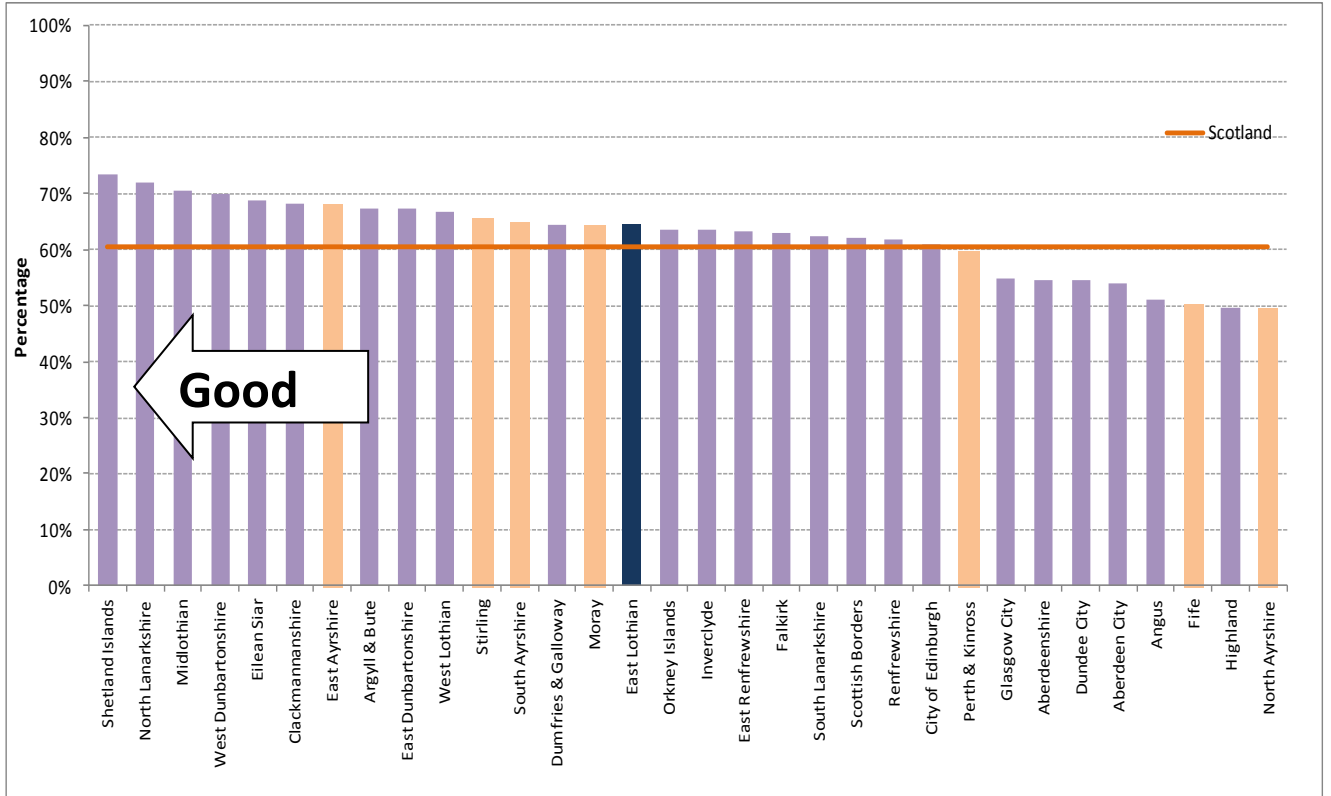


NI 17 - East Lothian's Trend versus Scotland's Trend

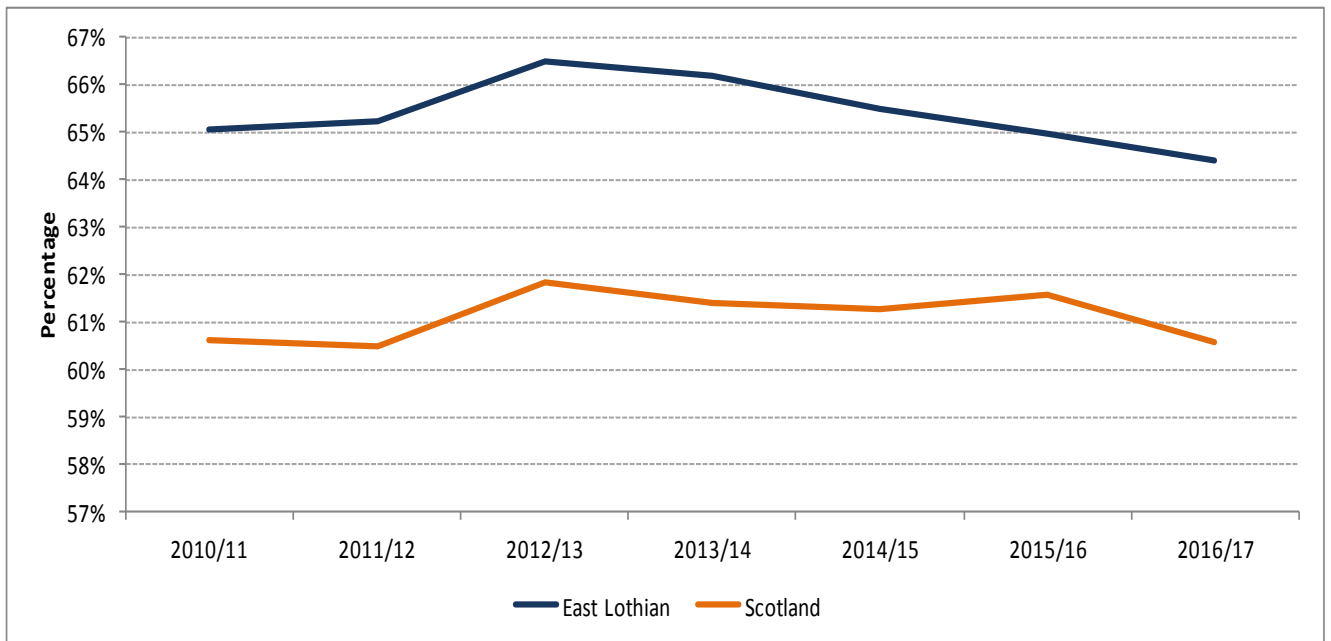


NI 18 - Percentage of adults with intensive care needs receiving care at home

The number of adults (18+) receiving personal care at home or direct payments for personal care, as a percentage of the total number of adults needing care. 2016/17 information. (Yellow columns are peer group HSCPs)

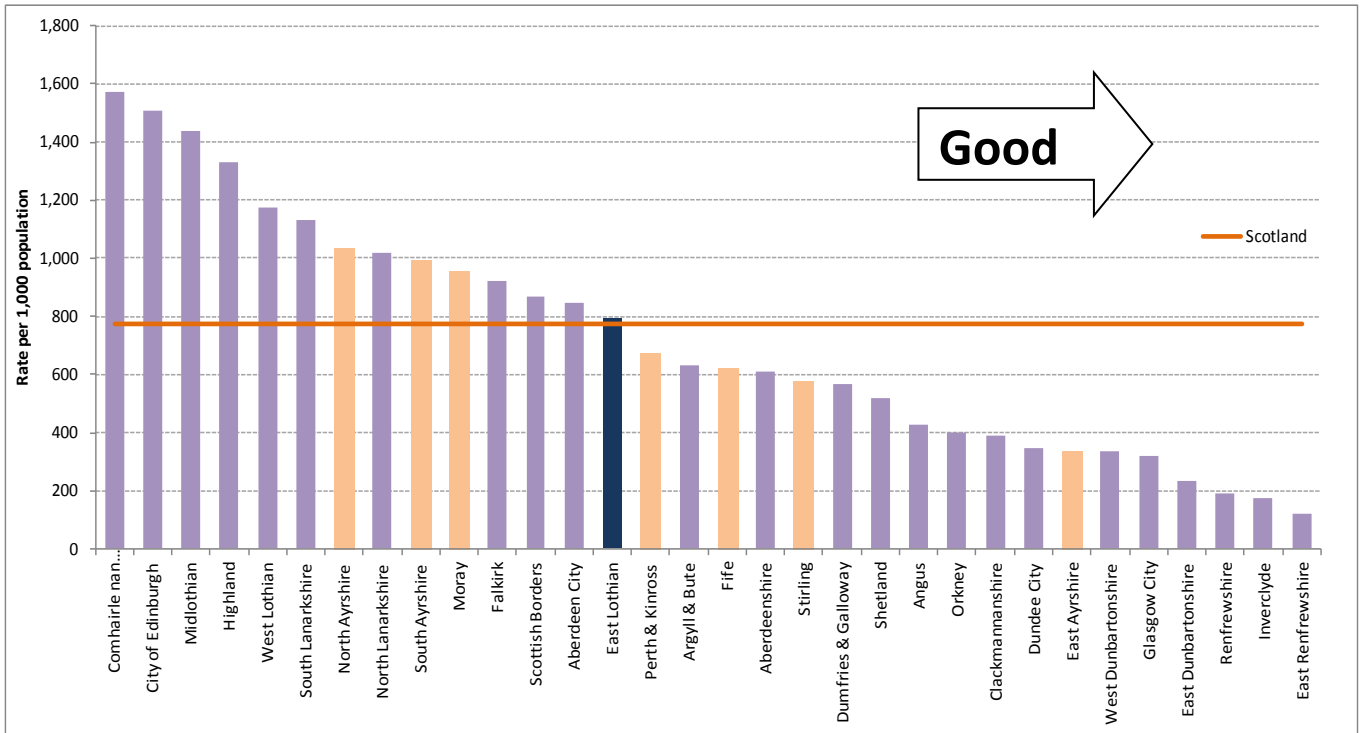


NI 18 - East Lothian's Trend versus Scotland's Trend

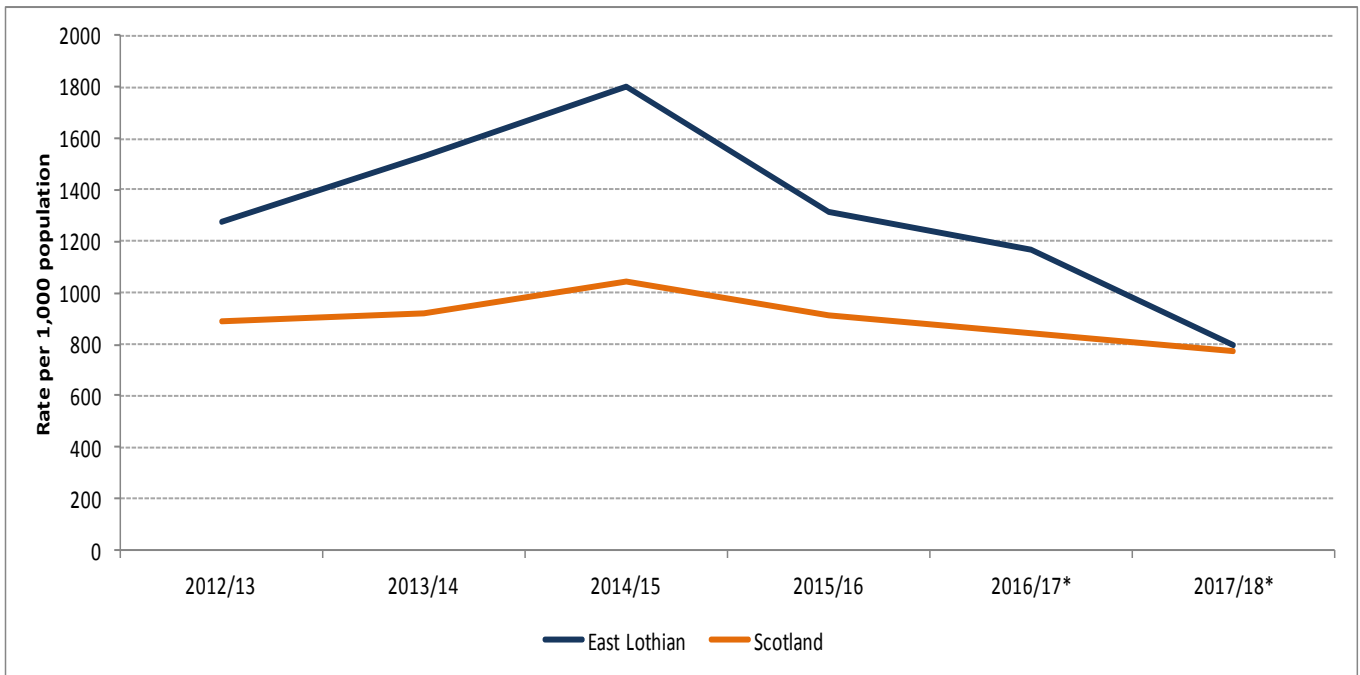


NI 19 - Number of days people aged 75+ spend in hospital when they are ready to be discharged, per 1,000 population

The number of bed days due to delay discharge that have been recorded for people aged 75+ resident within the Local Authority area, per 1,000 population in the area. 2017/18 information. (Yellow columns are peer group HSCPs)

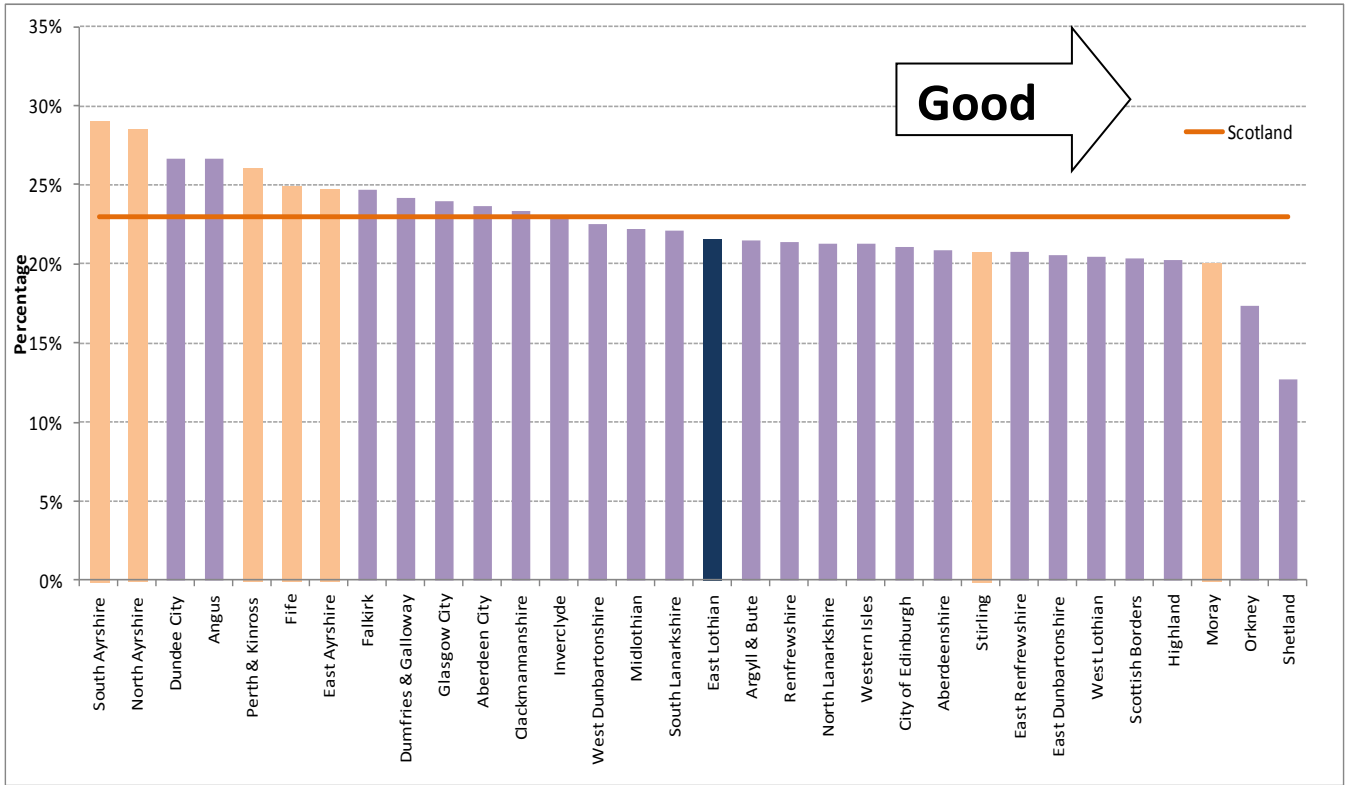


NI 19 - East Lothian's Trend versus Scotland's Trend



NI 20 - Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency

Cost of emergency bed days for adults. 2017/18 information. (Yellow columns are peer group HSCPs)



NI 20 - East Lothian's Trend versus Scotland's Trend

