



NOTICE OF THE MEETING OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE

**WEDNESDAY 11 JANUARY 2017, 10.00am
COUNCIL CHAMBER, TOWN HOUSE, HADDINGTON**

Agenda of Business

Apologies

Declarations of Interest

Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.

1. Minutes for Approval: PPRC, 9 November 2016 **(pages 1- 6)**
2. Transformation Programme Update – Report by Depute Chief Executive (Partnerships and Community Services) **(pages 7 - 12)**
3. Impact of Universal Credit on Rent Arrears – Report by Head of Council Resources **(pages 13 - 20)**
4. Delivering Core Paths and Active Travel Routes – Report by Depute Chief Executive (Partnerships and Community Services) **(pages 21 - 38)**
5. Customer Complaints and Feedback – Q1 and Q2 2016/17 – Report by Depute Chief Executive (Resources and People Services) **(pages 39 - 48)**
6. Annual Work Programme Update 2016/17 (incorporating agenda setting for the March PPRC) **(page 49)**

**Angela Leitch
Chief Executive
John Muir House
Haddington**

4 January 2017