



LOCAL PLAN PERFORMANCE REPORT FOR EAST LoTHIAN



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Quarter 1 Performance Report, 1st April, 2015– 30th June, 2015

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DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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Introduction

This performance report provides information on our prevention, protection and operational response activities within the East Lothian for Quarter 1 of 2015-16 (1st April – 30th June) including information on the year to date.

The Scottish Government provides an overarching vision for public services. This vision supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for East Lothian by contributing to the Community Planning arrangements across the area.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2013-2016 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan for East Lothian 2014-2017 contribute towards the priorities within the East Lothian Plan - Single Outcome Agreement and the Community Safety Strategic Assessment 2012-15.

The aims of the local Fire & Rescue Service in East Lothian are to reduce fire deaths and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

The Local Fire and Rescue Plan for East Lothian 2014-2017 identifies the following five objectives as the main focus for service delivery locally:

- Priority 1. Reduction of Accidental Dwelling Fires,
- Priority 2. Reduction in Fire Casualties and Fatalities,
- Priority 3. Reduction of Deliberate Fire Setting,
- Priority 4. Reduction in Road Traffic Collisions,
- Priority 5. Reduction of Unwanted Fire Alarm Signals.

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Performance Summary

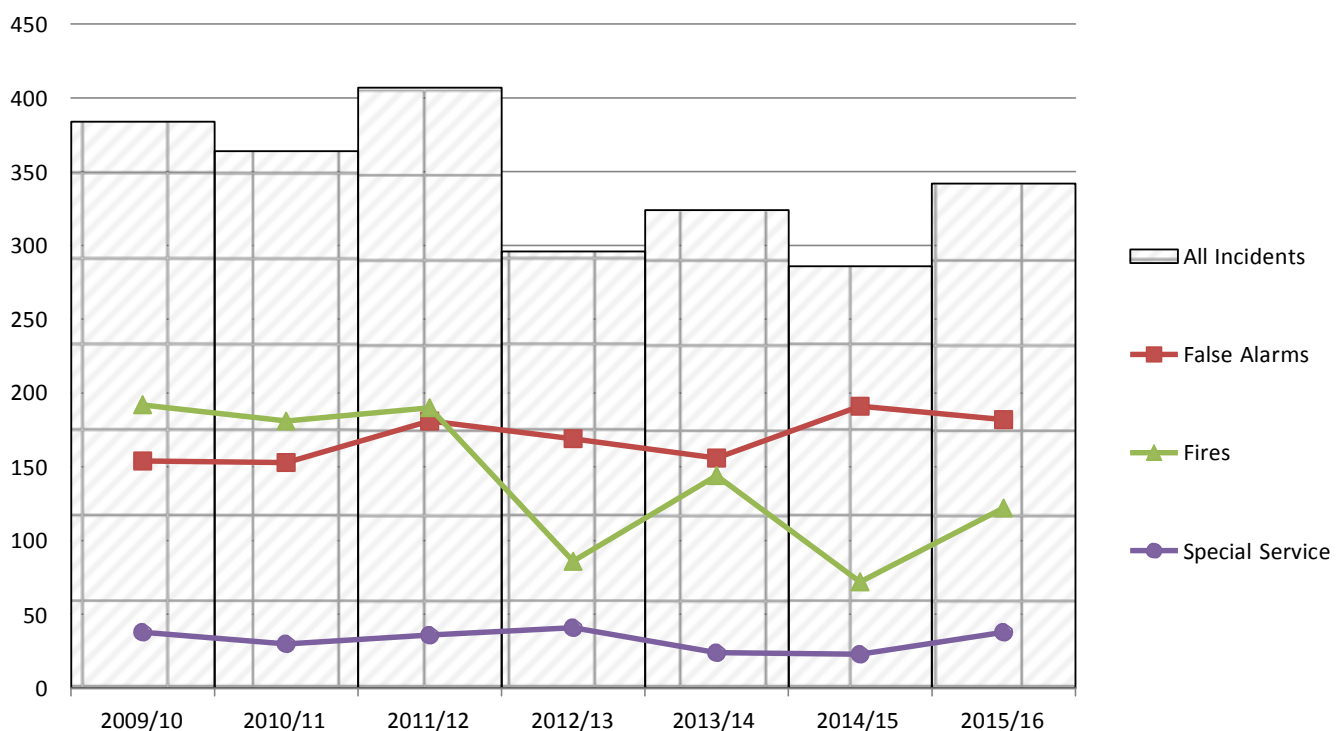
We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Jun					RAG rating
	2011/12	2012/13	2013/14	2014/15	2015/16	YTD
All accidental dwelling fires	32	24	16	17	20	◆
All accidental dwelling fire casualties (fatal & non-fatal)	7	3	4	2	0	●
All deliberate fires excl. dwellings	116	42	67	33	44	◆
Special Service - RTCs	12	10	9	6	13	◆
Special Service Casualties - All	19	12	4	6	12	◆
False Alarm - UFAs	100	89	102	107	106	●

RAG rating - KEY		
◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

Note
<p>Quarterly comparison RAG Rating = the reporting period compared to the average of the three previous quarterly reporting periods. Year to Date RAG Rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in previous year.</p>
Incident Overview
<p>During the reporting period, SFRS responded to 342 incidents in East Lothian, an increase of 56 incidents when compared to the same reporting period last year.</p>

The chart below illustrates incidents YTD attended within East Lothian council over the last 6 fiscal years



Progress on local fire & rescue plan priorities

Local Risk Management and Preparedness

The Service must identify, prioritise and plan to meet the risks in each local community.

We said we would:

- train our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events

Train our staff to deal with our local risks

All of our operational staff undertake routine and risk specific skill acquisition and maintenance training.

Gather and analyse risk information

All of our operational staff gather and analyse local risk information and operational intelligence, used in our preparations to resolve incidents. We conduct Post Incident Debriefs to identify any lessons that can be learned from our preparedness and response to emergency events. We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information.

Work with partners to mitigate risks

We continue to be an active member of the East Local Resilience Partnership. We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency event risks are mitigated.

Deal with major events

There were no major fire events or significant emergency events in this reporting period.

Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have devastating effects on our community. The SFRS is committed to keeping people safe in their homes. We share information with partners to make sure that the right people get the right information they need, particularly those who are vulnerable due to age, isolation or addiction. Reduction of Accidental Dwelling Fires contributes to the East Lothian Plan - Single Outcome Agreement.

Results

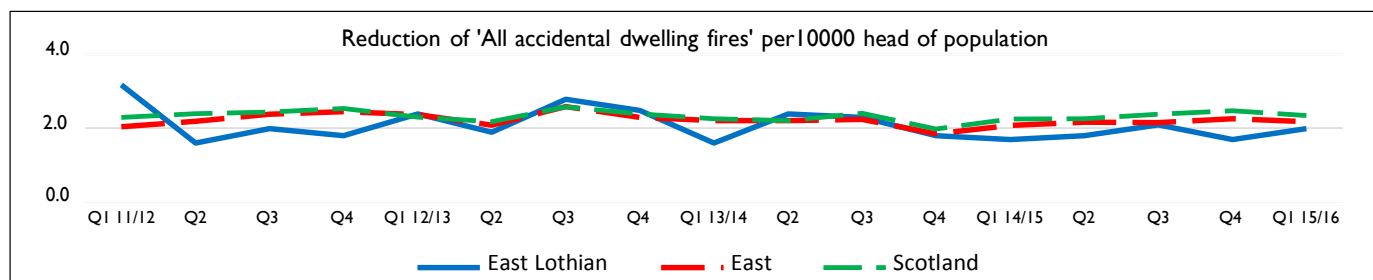
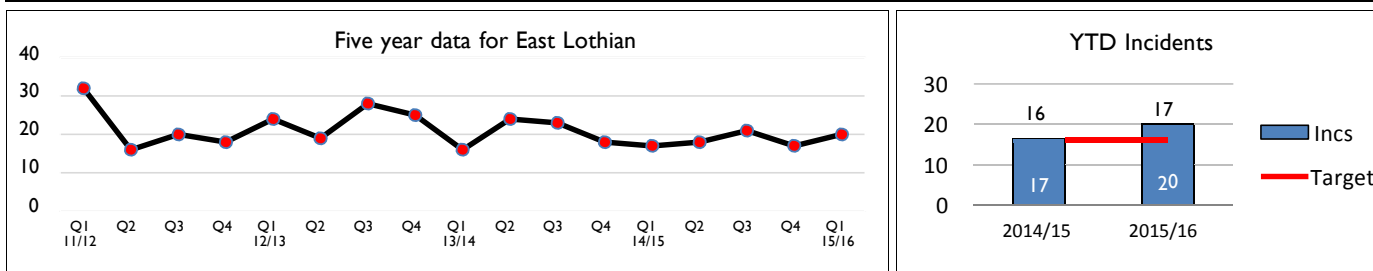
We aim to reduce Accidental Dwelling Fires in East Lothian by contributing towards the SFRS target of 10% reduction per year, over a three-year rolling period. During this quarter, we responded to 20 Accidental Dwelling Fires, which is an increase of three incidents from the same period last year. The long-term trend based upon incidents/10,000 population is slightly below that of both the Scottish and East Delivery Area trends.

Reasons

Of these 20 fires, they occurred mostly in single occupancy households and the main causes were cooking or smoking materials.

Actions

During this reporting period a total of 337 Home Fire Safety Visits were carried out and 151 smoke detectors were fitted within East Lothian. Of this total, 81 visits were carried out in premises deemed as being 'high risk'. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. We have introduced a 'Post Domestic Incident Response' policy, which provides a clear framework ensuring that engagement activity is completed in a structured and appropriate manner following incidents. This will contribute to ensuring further incidents are prevented. Appendix I provides further details on our prevention activities.



YTD ward ave. for East Lothian - 3	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Lothian	32	24	16	17	20	
Musselburgh West	5	1	0	1	2	
Musselburgh East and Carberry	5	4	5	4	1	
Preston/Seton/Gosford	6	6	3	1	5	
Fa'side	4	4	3	2	2	
North Berwick Coastal	4	4	1	0	4	
Haddington and Lammermuir	4	1	3	4	3	
Dunbar and East Linton	4	4	1	5	3	

Reduction of 'All accidental dwelling fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

Results

There were no reported Fire fatalities in the reporting period. We aim to reduce Fire Casualties in East Lothian each per year, which contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period.

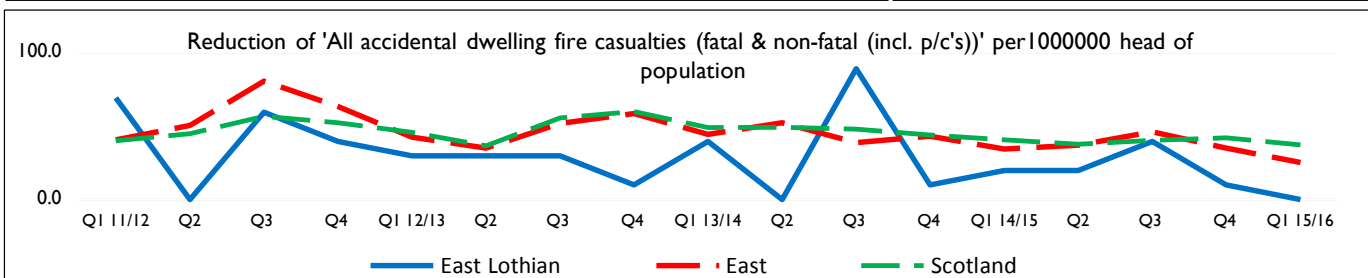
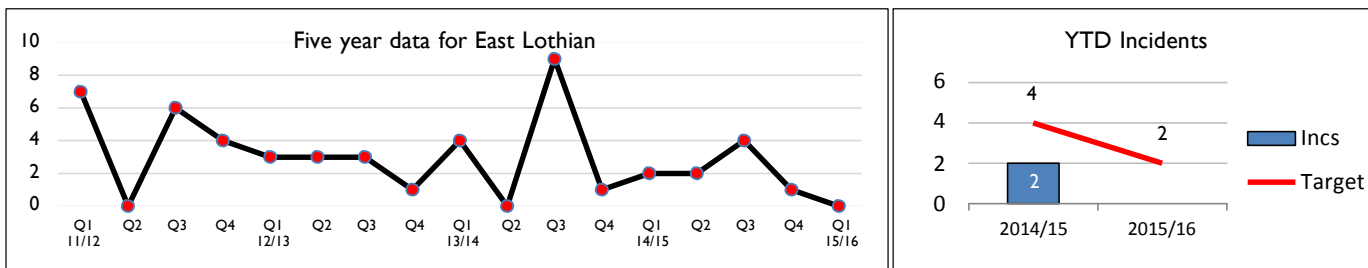
In this reporting period, SFRS dealt with no casualties due to a fire. This is a decrease of two from the same period last year and the least amount of casualties. The long-term trend based upon casualties/10,000 population shows East Lothian and is significantly below the Scottish and East delivery area average.

Reasons

Historically East Lothian has had low numbers of casualties from fires and it is pleasing that trend is continuing to reduce. Of the 20 houses involved in fire they all had a working smoke detector.

Actions

During this reporting period a total of 337 Home Fire Safety Visits were carried out and 151 smoke detectors were fitted within East Lothian. Of this total, 81 visits were carried out in premises deemed as being 'high risk'. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. We have introduced a 'Post Domestic Incident Response' policy, which provides a clear framework ensuring that engagement activity is completed in a structured and appropriate manner following incidents. This will contribute to ensuring further incidents are prevented. Appendix I provides further details on our prevention activities.



YTD ward ave. for East Lothian - 0	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Lothian	7	3	4	2	0	
Musselburgh West	1	0	0	0	0	
Musselburgh East and Carberry	3	0	1	0	0	
Preston/Seton/Gosford	0	1	2	0	0	
Fa'side	1	2	0	0	0	
North Berwick Coastal	0	0	0	0	0	
Haddington and Lammermuir	1	0	1	1	0	
Dunbar and East Linton	1	0	0	1	0	

Reduction of 'All deliberate fires excl. dwellings'

Although deliberate fire setting is not a significant problem for the SFRS in East Lothian there is a close link between deliberate secondary fires and other forms of anti-social behaviour. In the main, deliberate fires are secondary fires categorised into refuse/bins, grassland or derelict buildings incidents. Reduction of Deliberate Fire Setting contributes to the East Lothian Plan Single Outcome Agreement.

Results

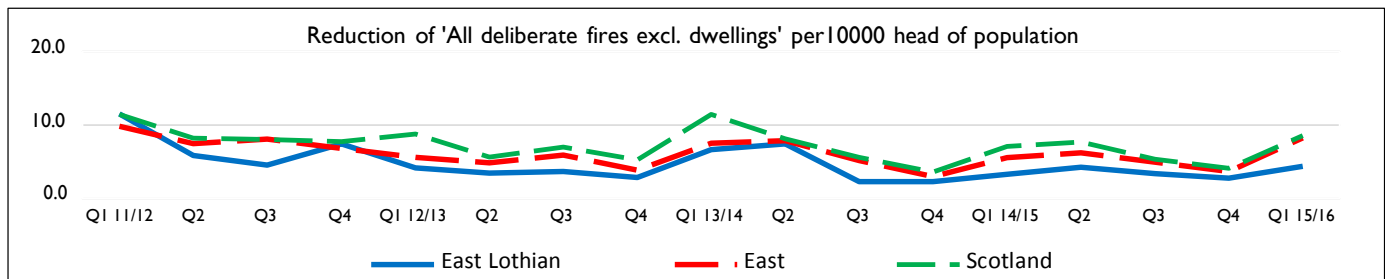
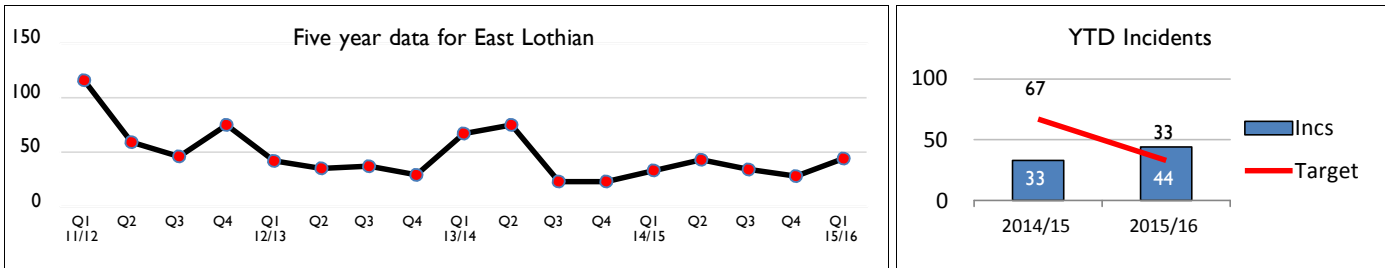
There were 44 deliberate fires during this reporting period, an increase of 11 on the same period as last year. The wards most likely to suffer from this type of fire are Musselburgh, Preston/Seton/Gosford and Fa'side. The long-term trend based upon Deliberate Fire Setting /10,000 population shows East Lothian below the Scottish and East delivery area average.

Reasons

Nearly 85% of the incidents attended during this reporting period were 'deliberate secondary fires' and of these 15% involved refuse/bins as the fuel, nearly 70% involved vegetation or scrubland/gorse.

Actions

We continue to focus our attention to the areas where this is an issue in terms of communication and education. We are an active member of the Tasking and Coordinating Group and work closely with partners to keep the community safe and reduce the impact of such incidents.



YTD ward ave. for East Lothian - 6	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Lothian	116	42	67	33	44	
Musselburgh West	15	9	15	8	2	
Musselburgh East and Carberry	48	9	22	5	12	
Preston/Seton/Gosford	17	10	13	9	10	
Fa'side	15	8	13	8	9	
North Berwick Coastal	3	1	0	1	0	
Haddington and Lammermuir	12	1	2	1	4	
Dunbar and East Linton	6	4	2	1	7	

Reduction of 'Special Service - RTCs'

Whilst much of this risk is out with the control of SFRS alone, responding to Non-Fire Emergencies such as Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the East Lothian Plan Single Outcome Agreement, number of people killed or seriously injured in road accidents.

Results

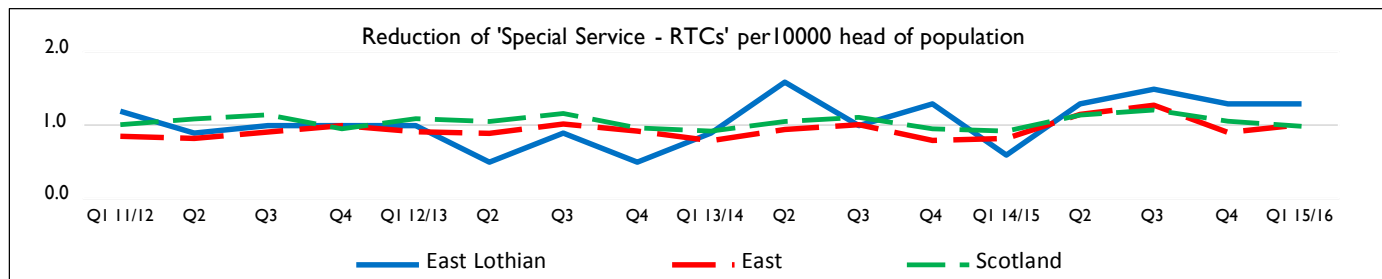
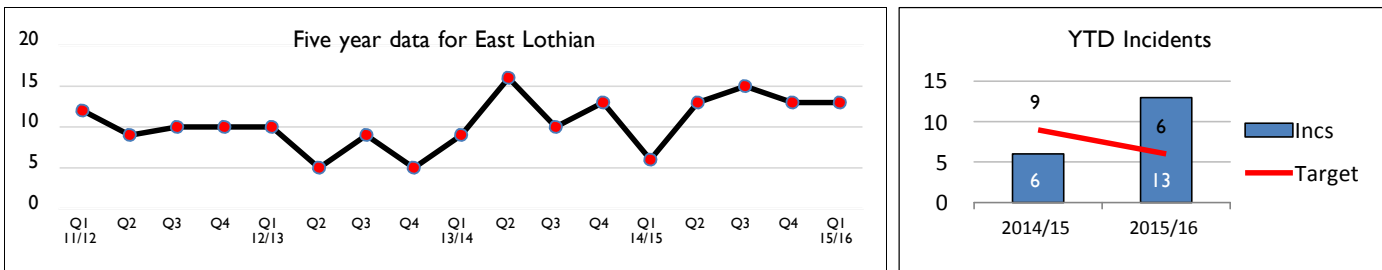
We attended 13 Road Traffic Collisions during this period; this is an increase of 7 on the same period last year. Per 10,000 head of population East Lothian is above the Scottish and East delivery area trend and the quarter 1 figure is the highest in the last 5 years.

Reasons

The SFRS only attend those RTC's they are requested to attend this number does not reflect the total number within East Lothian.

Actions

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach to reducing road traffic collisions.



YTD ward ave. for East Lothian - 2	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Lothian	12	10	9	6	13	
Musselburgh West	2	2	0	1	5	
Musselburgh East and Carberry	2	2	1	0	1	
Preston/Seton/Gosford	1	2	3	2	2	
Fa'side	3	1	0	1	2	
North Berwick Coastal	2	1	1	1	1	
Haddington and Lammermuir	1	1	1	1	0	
Dunbar and East Linton	1	1	3	0	2	

Reduction of 'Special Service Casualties - All'

Whilst much of this risk is out with the control of SFRS alone, responding to Non-Fire Emergencies is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the East Lothian Plan Single Outcome Agreement.

Results

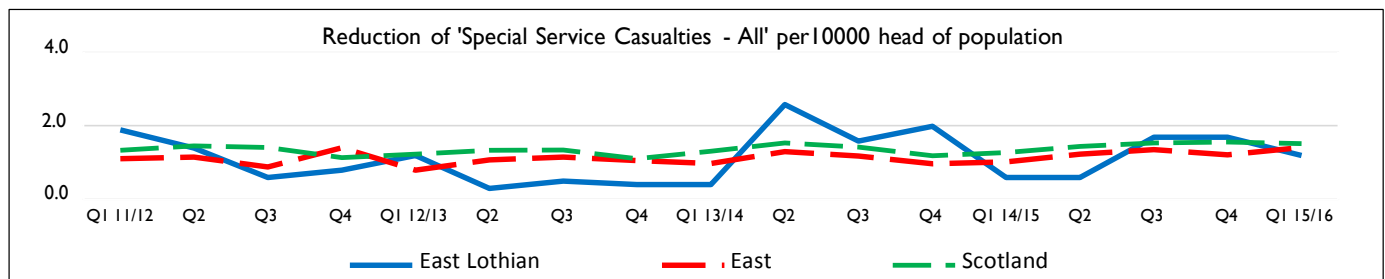
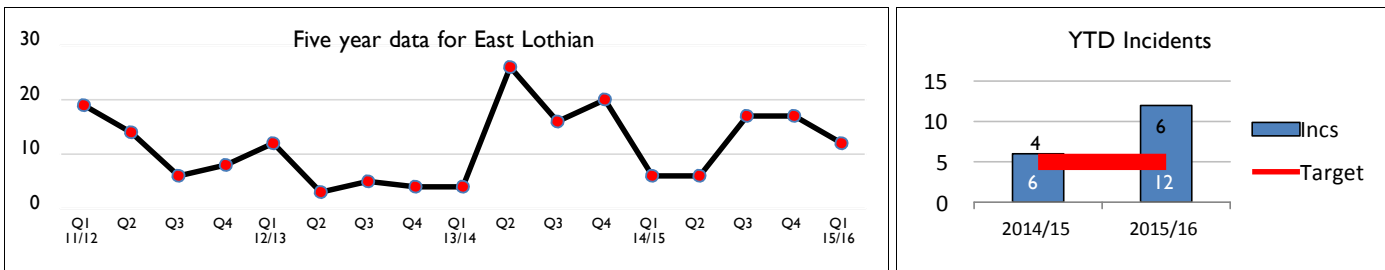
We attended to 12 casualties from non-fire emergencies in East Lothian one of which was a fatal road accident. This is an increase of 6 casualties when compared to last year. Of this number, 5 related to assisting the ambulance service or people who had fallen. The trend per 10,000 head of population is slightly below the average of the Scottish and East service delivery areas.

Reasons

The increase is mainly due to the increase in road traffic collisions and SFRS assisting with medical emergencies as co or first responders. This number may continue to increase as we attend more first responder incidents.

Actions

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach to reducing road traffic collisions. We will also continue to respond to the communities needs in terms of other non-fire emergencies.



YTD ward ave. for East Lothian - 2	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Lothian	19	12	4	6	12	
Musselburgh West	1	2	0	1	3	
Musselburgh East and Carberry	3	3	1	0	1	
Preston/Seton/Gosford	2	2	0	1	4	
Fa'side	3	1	0	0	1	
North Berwick Coastal	8	2	0	1	1	
Haddington and Lammermuir	0	1	1	2	0	
Dunbar and East Linton	2	1	2	1	2	

Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be connected with faulty or defective alarm equipment. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm Signals.

Results

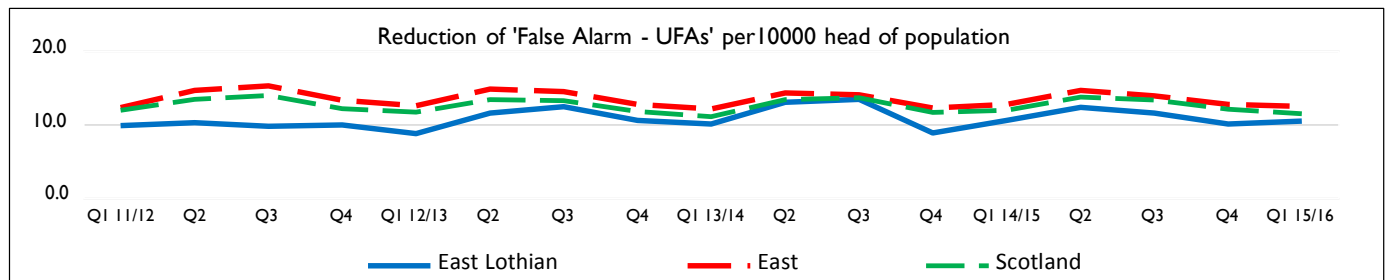
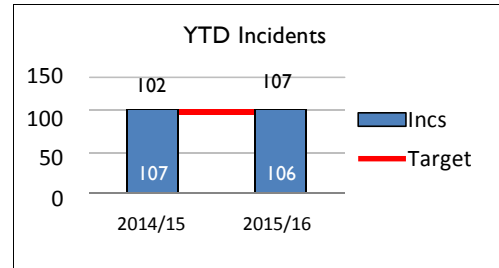
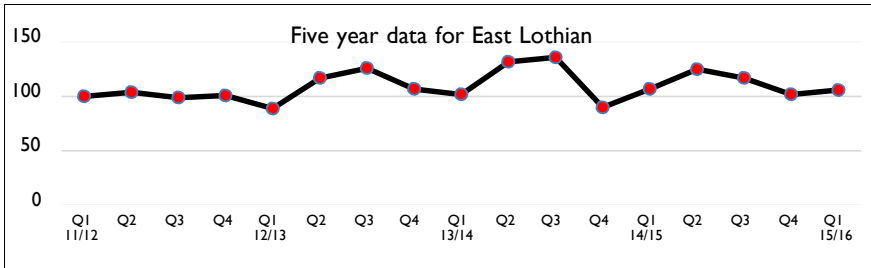
SFRS attended 106 UFAS incidents during this reporting period, which is a decrease of 1 for the same period last year. East Lothian trend line is slightly below that of Scotland and the East delivery area.

Reasons

We attended 106 UFAS incidents in total during this reporting period, 88% were unwanted and caused by failure within the fire alarm system. The rest were a combination of good intent calls and two, which actually alerted us to the presence of a fire.

Actions

We continue to monitor UFAS calls and our Fire Safety Enforcement Officers work closely with premises to reduce further UFAS incidents. This includes discussing technological, procedural and management solutions in order to prevent future UFAS incidents.



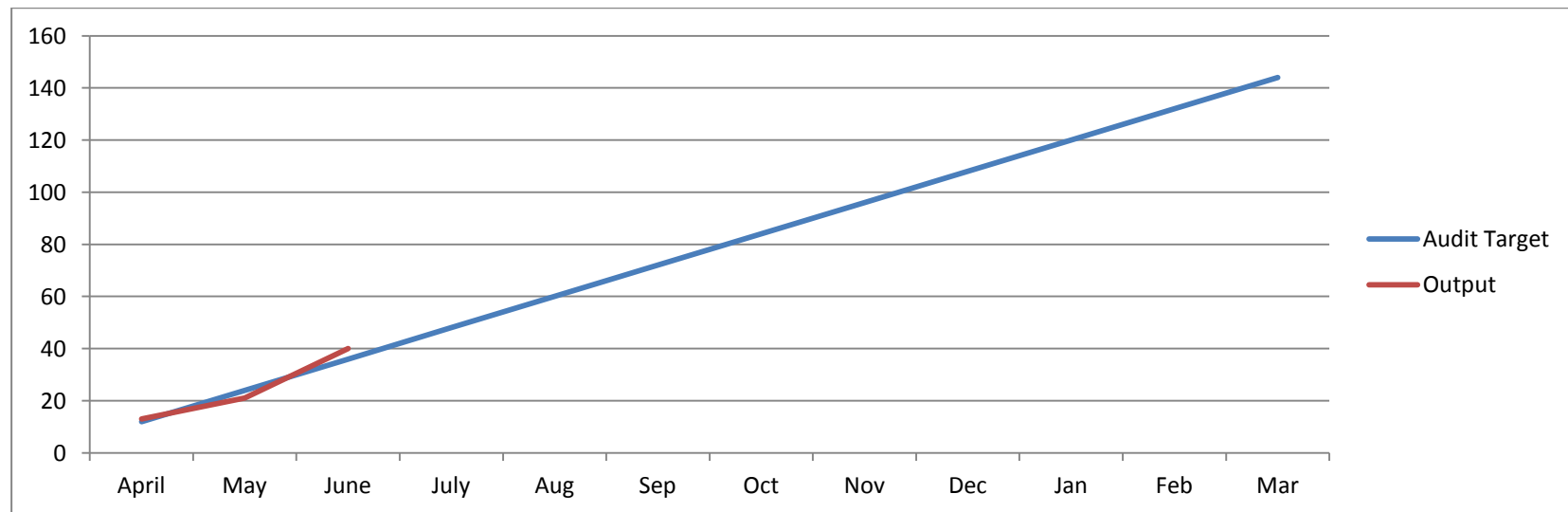
YTD ward ave. for East Lothian - 15	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
East Lothian	100	89	102	107	106	
Musselburgh West	16	13	19	15	18	
Musselburgh East and Carberry	21	19	15	19	15	
Preston/Seton/Gosford	11	4	8	19	11	
Fa'side	9	10	15	10	20	
North Berwick Coastal	16	15	20	9	21	
Haddington and Lammermuir	16	24	14	22	12	
Dunbar and East Linton	11	4	11	13	9	

Q1 East Lothian Prevention & Protection Activities – Appendix 1

Fire Safety Enforcement Audits

The figures represent the audit workloads delivered by the East Lothian Fire Safety Enforcement Officer (FSEO). Following the Scottish Fire and Rescue Service (SFRS) Enforcement Framework, local deployment ensures compliance for relevant premises in terms of the Fire Scotland Act (2005) and associated Fire Safety Regulations. This quarter has seen targets exceeded following a strong performance in June.

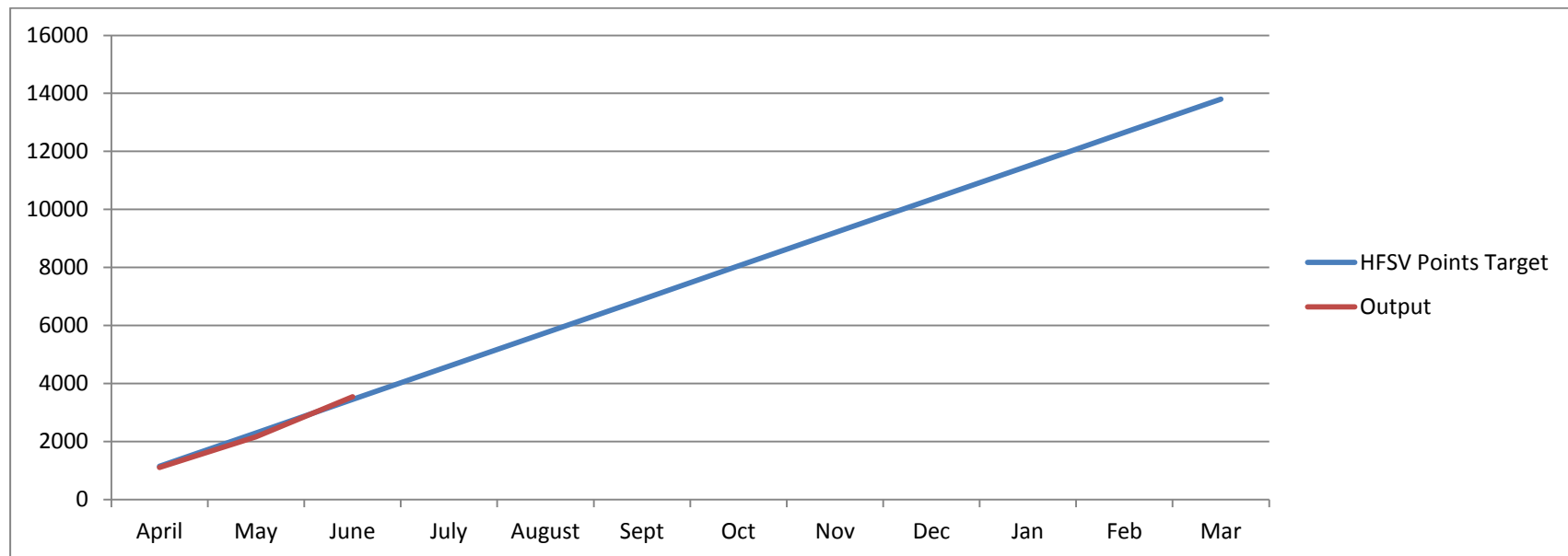
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target:	12	24	36	48	60	72	84	96	108	120	132	144	144
Completed:	13	21	40										



Home Fire Safety Visits

The delivery of Home Fire Safety Visits (HFSVs) is the corner stone of the SFRS Community Safety Engagement Framework. By visiting households and providing fire safety advice and smoke alarms the numbers of dwelling fires and casualties will be reduced. To target the highest risk households across East Lothian, a points allocation based on risk and associated target has been set (24 points per high, 8 per medium, 4 per low risk visit). This will ensure valuable resources are put to use with greatest effect. This quarter has seen us maintain our points total ahead of target following a strong performance in June which included our “week of action”.

	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target	1150	2300	3450	4600	5750	6900	8050	9200	10350	11500	12650	13800	13800
Completed	1108	2164	3548										



Community Safety Engagement

ACTIVITY	EAST LOTHIAN
Enhanced Home Safety Visits (No. of households/occupiers visited)	3
Visits to Schools	6
Nursery Visits	2
Youth Programmes (Cooldown Crew - No. of Programmes)	0
Youth Programmes (Cooldown Crew - No. of youths attending)	0
Road Safety Education (No. of Programmes)	1
Road Safety Education (number of pupils)	14
Firesetters Intervention Programme (No. of sessions with youths)*	0
Community Safety Talks / Attendance at Community Events**	28
Risk Factory (number of visiting schools from East Lothian)	12
Risk Factory (number of visiting pupils from East Lothian)	449
Fire Safety Inspections (CGA) in Tenement Stairs	0

Definitions

*A one to one counselling session with a young person to discuss the consequences of being involved in wilful fire raising.

**Comprises non-school events including: appliance visits to community groups (fetes, galas etc.); group visits to fire stations; specific campaigns (Stair Aware, Cooking Safety, etc.); and Community Fire-fighter talks/stall events.

Partnership Working

In April, Mid and East Lothian Community Action Team (CAT) members attended a Public Protection event held at Brunton Hall in Musselburgh, to formally launch an integrated approach to Public Protection across East Lothian and Midlothian. The new East Lothian and Midlothian Public Protection Committee brought together Child Protection, Adult Support and Protection, Violence Against Women and Girls and Offender Management. Speakers included key leaders in Public Protection across partnership agencies, and the event also included an issue based performance from Geese Theatre Company. The event also offered the opportunity to engage with local partner agencies to discuss the various issues that this event was highlighting with regard to public protection within East Lothian, and how to learn and share from this opportunity.

On 22 April members from the Mid and East Lothian CAT attended, along with Group Manager Dean Mack, the launch of the S.M.I.L.E Project (Support to Maintain Independent Living). There were opening remarks from Colin Beattie MSP along with other speakers from different partner agencies about the issue of domestic violence, especially against women, and how these issues were being addressed by the various agencies. Off the back of the launch of this project the SFRS received requests for HFSV to be carried out.

On the 14 May a Fatal Fire Case Conference was undertaken in Haddington Fire Station. This Case Conference invited partner agencies to attend the conference to look at the various aspects surrounding this particular fatal fire, which had happened within East Lothian. The Scottish Fire and Rescue Service (SFRS) recognises through community engagement and working in partnership with agencies from the public, private and voluntary sectors, personnel can more readily identify the needs of those most at risk from fire, enabling earlier and more effective risk reduction interventions to be put in place.

This type of case conference fully endorses the principles of a joined up approach to Community Safety as referenced within the overriding principles of the Scotland Together and Christie Commission reports. In total 7 partner agencies from across East Lothian attended this SFRS led case Conference.

On Friday 26 June, Local Authority Liaison Officer (LALO) Scott Mitchell and Community Firefighter (CFF) David Norris attended a multi-agency Older People's Joint Inspection – Staff Engagement Workshop at Brunton Hall. The purpose of this workshop was to:-

- Help partnership staff learn more about Health & Social Care;
- To hear about the Inspection of Older People Services in East Lothian;
- To provide partnership staff with the opportunity to contribute to the Partnerships' self-evaluation of health and social work services for older people in East Lothian

- To bring staff together so they can find out more about their respective areas of work

As a result of this workshop, several partner agencies have contacted SFRS to become referring partner agencies and to use Community Safety Engagement Tool (CSET) which is an online referral tool for partner agencies to use, as a means for referring vulnerable members of our communities a Home Fire Safety Visit

A Road Traffic Collision session was delivered to 14 youths regarding the consequences of bad driving. This session was to raise the awareness of the youth's actions if they undertook irresponsible driving behind the wheel of a vehicle. It delivered a firm message to the youth's regarding the impact of such actions upon their families, the local communities and also to the Emergency Services. A Road Traffic Collision vehicle demonstration was also delivered to these youths at Musselburgh Fire station, to further emphasise to these young people about the importance of responsible driving.

Several Partner Agencies have been contacted with regard to accessing CSET. The agencies can access this online portal which allows practitioners from these agencies to make referrals for members of the community that they may be assisting, or caring for, and who may benefit from a HFSV. Legion Scotland, formerly the British Legion, has over 400,000 retired members throughout Scotland, whom were serving members of the Armed Forces, with a significant number of these members being lone occupants. Through 160 befrienders assigned to Legion Scotland who assist and deal with a large number of these members. It is hoped that the befrienders can refer a member via CSET, if a HFSV if required. Training for CSET and an awareness of Fire Safety in the Home was delivered to 9 area co-ordinators from Legion Scotland so that this information can be disseminated to the befrienders.

The SFRS has engaged with the Practice Managers for the Medical Practices / Surgeries throughout East Lothian to explain CSET and the benefits of CSET with the emphasis on risk reduction to members of the public within the East Lothian Communities. The majority of these Practice Managers have been fully supportive of CSET and have become a Partner Agency which will allow them to make online referrals. An initiative is underway to provide a link from the homepage of the Medical Practices to CSET on the SFRS webpage.

Other agencies who have been contacted regarding CSET with a view to them referring vulnerable people within their communities are:

- STRiVE
- CarerScotland
- The Defence Medical Welfare Services
- Mid and East Lothian Drug and Alcohol Partnership