



**NOTICE OF THE MEETING OF THE
POLICY AND PERFORMANCE REVIEW COMMITTEE**

**TUESDAY 16 JUNE 2015, 10 am
COUNCIL CHAMBER, TOWN HOUSE, HADDINGTON**

Agenda of Business

Apologies

Declarations of Interest

Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.

1. Minute of PPRC meeting on 23 April 2015 **(pages 1-8)**
2. Literacy Levels in East Lothian Schools **(pages 9-22)**
Report by Depute Chief Executive - Resources and People Services
3. East Lothian Council Customer Contact Centre **(pages 23-46)**
Report by Depute Chief Executive – Partnerships and Community Services
4. Adult Protection and Child Protection Annual Monitoring, Reporting to Elected Members - April 2014 to March 2015 **(pages 47-68)**
Report by Acting Chief Social Work Officer
5. Monitoring of Roadworks – January 2013 to March 2015 **pages 69-88)**
Report by Depute Chief Executive – Partnerships and Community Services
6. Performance Report, Q4 2014/15 **(pages 89-104)**
Report by Depute Chief Executive – Partnerships and Community Services
7. Annual Work Programme Update – 2015/16 **(page 105)**

**Angela Leitch
Chief Executive
John Muir House
Haddington
8 June 2015**