



**NOTICE OF THE MEETING OF THE
POLICY AND PERFORMANCE REVIEW COMMITTEE**

**TUESDAY 23 SEPTEMBER 2014, 2pm
COUNCIL CHAMBER, TOWN HOUSE, HADDINGTON**

Agenda of Business

Apologies

Declarations of Interest

Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.

1. Minute of PPRC meeting on 17 June 2014 **(pages 1-8)**
2. Fly Tipping Update **(pages 9-12)**
Report by Depute Chief Executive - Partnerships and Community Services
3. Adult and Child Protection. Reporting to Elected Members April 2013 to March 2014 **(pages 13-20)**
Report by Acting Chief Social Work Officer and Heads of Adult and Children's Wellbeing
4. Social Work Complaints and Feedback Annual Report 2013-2014 **(pages 21-32)**
Report by Depute Chief Executive – Partnerships and Community Services
5. Customer Complaints and Feedback **(pages 33-46)**
Report by Depute Chief Executive - Partnerships and Community Services
6. Draft Council Annual Public Performance Report 2013-14 **(pages 47- 88)**
Report by Depute Chief Executive - Partnerships and Community Services
7. Key Performance Indicators **(pages 89-108)**
Report by Depute Chief Executive - Partnerships and Community Services
8. Annual Work Programme 2014/15 Update **(page 109)**

**Angela Leitch
Chief Executive
John Muir House
Haddington
15 September 2014**