



NOTICE OF THE MEETING OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE

**TUESDAY 30 APRIL 2013, 2pm
COUNCIL CHAMBER, TOWN HOUSE, HADDINGTON**

Agenda of Business

Apologies

Declarations of Interest

Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.

1. Transport
Report by Executive Director (Services for Communities) (pages 1-16)
2. Customer Feedback
Report by Executive Director (Support Services) (pages 17-32)
3. Local Government Benchmarking Framework
Report by Executive Director (Support Services) (pages 33-56)
4. Review of Key Performance Indicators
Report by Executive Director (Support Services) (pages 57-72)
5. Scottish Housing Regulator Report and Improvement Plan
Report by Executive Director (Services for Communities) (pages 73-92)
6. Annual Work Programme (pages 93-94)

**Angela Leitch
Chief Executive
John Muir House
Haddington**

22 April 2013