

BREAKFAST AND SOCIAL ACTIVITIES		
First Saturday of the month	East Lothian	British Legion, Rope Walk, Prestonpans, East
Next – 1st	Veterans Breakfast Club	Lothian EH32 9HL
10.00 for 10.15	£5	Facebook: East Lothian Veterans Breakfast
		Club
	Midlothian	Elginhaugh Farm
See Facebook for any changes to	Veterans Breakfast Club	9 Gilmerton Road, Lasswade, EH18 1AZ
regular dates and times	£5	Facebook: Midlothian Armed Forces &
	13	Veterans Breakfast Club
		Mid Yoken
		75 Craigmount Brae
Last Saturday of the Month	Edinburgh	Edinburgh
Next – 29th	Veterans Breakfast Club	EH12 8XF
09:30-10:00	£5	Contact: Gary Louttit 07876 356605
		Facebook: Edinburgh Armed Forces &
		Veterans Breakfast Club
		V1P Lothian
Wednesday & Thursday	Veterans Catch Up	First floor, Rothesay Wing, Erskine Edinburgh
2pm - 3:30pm	Come for a brew and a catch up	468 Gilmerton Road, Edinburgh, EH17 7SA
2pm - 3:30pm	Come for a brew and a catch up	<b>Tel:</b> 0131 220 9920
		Email:
		veterans.enquiries@nhslothian.scot.nhs.uk
	<b>Lothians Veterans Centre</b>	
		LVC
	Drop In Service	11 Eskdaill Court
Times and dates vary. Contact		Dalkeith, EH22 1AG
LVC or see Facebook for more	Over 50's Social Club	Contact: Pauline - 07443 878993, Kevin -
information	Wednesday's 10am-12pm.	07745 585388, <b>Eilidh-</b> 07596321644
		Office: 01316605537
	Bacon roll mornings – (Fridays	Email: contact@lvc.scot
	1030-1200)	Facebook: @LothiansVets
	MUSSELBURGH AND DISTRICT	
	VETERANS (Drop in Group).	The Hollies Hub, 183 High Street,
Mondays	Time to talk and support each	Musselburgh (fully Disabled access).For
Mondays	• •	
1030 - 1230	other. Free tea, coffee and	enquiries call Karl Cleghorn
	biscuits.	<b>Phone:</b> 07977 544194
	All veterans, families and carers	
	welcome.	
	Veterans Community Cafe	Stafford Centre
Wednesdays	"By veterans for veterans"	103 Broughton Street, Edinburgh, EH1 3RZ
1800-2100	Food and cakes available at no	Contact: Joe Sangster 07780614470
	cost.	



Second Saturday of the Month Next – 8th 0900 - 1130	Livingston Veterans Breakfast Club £5	Chain Runner, Almondvale Way, Livingston, West Lothian, EH54 6GA Phone: George Ross 07387299521 Email: livingstonafvbc@gmail.com
Fighting with pride  Drop In  Contact V1P to book	Fighting with pride Come for a brew and a catch up. FWP is a 'lived experience' LGBT+ charity, supporting those seeking help and a resource for those who seek to help them.	Website: www.fightingwithpride.org.uk Twitter: @fightingwpride Facebook: @fightingwithpride undefined email: dougie.morgan@fightingwithpride.org.uk
Monday 25 <sup>th</sup> June 1:30pm - 3pm Contact V1P to book	V1P Lothian Veteran's Women's Drop-in. Come for a brew and a catch up.	V1P Lothian  First floor, Rothesay Wing, Erskine Edinburgh 468 Gilmerton Road, Edinburgh, EH17 7SA  Tel: 0131 220 9920  Email:  veterans.enquiries@nhslothian.scot.nhs.uk



ACTIVITIES		
Specific times and dates vary contact for more information	Stand Easy Productions / Hidden Route (Free Drama Project suitable for Veterans and their families)	Stand Easy Productions Website: https://www.standeasyproductions.org/ Email: markstandeasyproductions@gmail.com Facebook: Stand Easy Productions
This will be discussed with you once you have been referred in.	HorseBack UK  (is a charity set up to empower service personnel & Veterans suffering from life-changing injuries and PTSD, and to aid them on their road to recovery)	HorseBack UK  For further information or to apply for a course please contact  Emma – emma@horseback.org.uk
Times and dates vary. Contact or see website for more information	Forces Of Nature  "Family friendly activities run alongside our established gardening project"	Forces Of Nature InfoForcesOfNature@sacro.org.uk Facebook: @sacroForcesOfNature
Last Sunday of every Month	Who Dares Cares West Lothian Walk, Talk & Brew The Walk, Talk & Brew coordinator will meet with a group of people who maybe just want to clear their head, but have the support of our volunteers there to listen and offer advice. Check Facebook Group for Events.	Who Dares Cares Contact: George Ross Mobile: 07387299521 Email: wdc@who-dares-cares.com Facebook Group: Walk_Talk_Brew Twitter: Walk_Talk_Brew
The 2 <sup>nd</sup> and 4 <sup>th</sup> Friday of every Month	<b>Veterans Archery</b> Between 11am to 3pm No charge	Archers Hall 66 Buccleuch Street, Edinburgh, EH8 9LR Contact V1P for referral



ONLINE ACTIVITIES		
	HeadFIT For Life	HeadFIT
Anytime	(HeadFIT is a mental health	HTTPS://HEADFIT.ORG/HOME/
	support website)	
	Photography	
Times and dates vary. Contact	Fitness & Yoga	Soldiers' Arts Academy
or see website for more	1-2-1 Singing Sessions	Email: info@soldiersartsacademy.com
information	Art Class	Facebook: Soldiers' Arts Academy CIC
	Guitar Lessons	
	Theatre Development Workshop	
	Wellbeing Lothian	Wellbeing Lothian
Anytime	Information and tools to help with	www.wellbeinglothian.scot
	mental health and wellbeing.	
	Wellbeing Coaching	Thistle Foundation
	Lifestyle Management Course	13 Queens Walk, Edinburgh, EH16 4EA
Contact for more information	Mindfulness	Contact: Ross Grieve
	Physical Activity Support	Email: referrals@thistle.org.uk
	Comradeship Circles	Age Scotland
	(Connect with a group of other	To sign up or find out more information
Allocated when you sign up.	armed forces veterans through a	Telephone: 0800 12 44 222
	weekly phone call. Veterans aged	Email:
	50+ or their partners)	veteransproject@agescotland.org.uk
	Reading Force	Reading Force
	FREE books and scrapbooks to	https://www.readingforce.org.uk/join-
Anytime	families with children and	reading-force/
	grandchildren aged 0-18. Have	(To apply please click the link above)
	fun sharing stories!	
	Togetherall	
	"Togetherall is a safe, online	Veterans can register for free at
Anytime	community where people support	https://togetherall.com
	each other anonymously to	
	improve mental health and	
	wellbeing."	



SUPPORT SERVICES		
<b>Monday – Friday</b> 08:30 – 16:30	Veterans First Point Lothian	V1P Lothian First floor, Rothesay Wing, Erskine Edinburgh 468 Gilmerton Road, Edinburgh, EH17 7SA Tel: 0131 220 9920 Email: veterans.enquiries@nhslothian.scot.nhs.uk Facebook: Veterans First Point Lothian
<b>Monday - Friday</b> 10.00 - 1600	Lothians Veterans Centre	LVC  11 Eskdaill Court  Dalkeith, EH22 1AG  Contact: Pauline – 07443 878993, Kevin –  07745 585388, Eilidh- 07596321644  Office: 01316605537  Email: contact@lvc.scot
Anytime	Combat Stress	Facebook: @LothiansVets  If you need support please call  0800 138 1619  Serving personnel and their families can call  0800 323 4444.  You can also text on 07537 173683 or email  helpline@combatstress.org.uk
<b>Monday – Friday</b> 09.00 – 17.00	Poppyscotland Poppyscotland supports the Armed Forces community in Scotland, including serving and ex-serving personnel and their families.	Poppyscotland Telephone: 0131 550 1557/0808 802 8080 Email: info@britishlegion.org.uk. Website: www.poppyscotland.org.uk
As required	Venture Trust Outdoor therapy Wellbeing Hub Employability Hub (Contact V1P for a referral)	V1P Lothian First floor, Rothesay Wing, Erskine Edinburgh, 468 Gilmerton Road, Edinburgh, EH17 7SA Tel: 0131 220 9920 Email: veterans.enquiries@nhslothian.scot.nhs.uk
<b>Monday-Friday</b> 09.00 – 17.00	Legion Scotland Veterans Community Support Service (befriending support all over Scotland to veterans living with Isolation & Loneliness)	Contact V1P for a referral or Directly Tommy Douglas – 07535642950 Email:support@legionscotland.org.uk
<b>Monday – Friday</b> 09.00 – 17.00	Royal Air Forces Association (Free online mental wellbeing training courses)	Royal Air Forces Association Contact: 0131 225 5221 Facebook: RAF Association Website & to Book online: <a href="https://findingittough.rafa.org.uk/">https://findingittough.rafa.org.uk/</a>

Veterans Gateway: 0808 802 1212

Samaritans: 116 123

Breathing Space: 0800 83 85 87

Forcesline: 0800 260 6767 Combat Stress: 0800 138 1619

To have your events included, email veterans.enquiries@nhslothian.scot.nhs.uk



<b>Monday-Friday</b> 08.30 – 16.00	Royal Navy & Royal Marines Charity / Relate (Free confidential relationship and Family Support)	Royal Navy & Royal Marines Charity Contact: 023 9298 1920 Email: support@rnrmc.org.uk
As Required	The Royal Marines Charity Transition Support Officers Offering support to vulnerable veterans and vulnerable service leavers.	Website: Contact Us - RMA - The Royal Marines Charity (rma-trmc.org) Call: 0800 468 1664 Email: welfareteam@rma-trmc.org
As Required	SSAFA SSAFA can help provide practical, financial and emotional support for service personnel, veterans and their families.	Website: Get help   SSAFA Call: 0800 260 6767
As Required	HOMELESS VETERANS PROJECT Assist Veterans who are homeless or at risk of becoming homeless.	Website: www.homelessveteransproject.org Call: Alex/Donna on 07498378563/4 Email: homelessveteransproject1945@gmail.com
As Required	RIVERSIDE, OP FORTITUDE Support veterans at risk of or experiencing homelessness, supporting them either into suitable accommodation, or supporting them to maintain their current home.  (Contact V1P for referral)	Website: Op FORTITUDE- Riverside Care and Support Call: 08009520774
Anytime	Scottish Veterans Residences (SVR)  Providing accommodation and support to Veterans who are homeless, at risk of homelessness or in need. Our Residence in Edinburgh, Whitefoord House, is a registered Housing Support Service with 86 en-suite rooms and a full catering service.	Scottish Veterans Residences, Whitefoord House, 53 Canongate, Edinburgh EH8 8BS. Tel: 0131 556 6827 Email: info@svronline.org Online referral form: https://www.svronline.org/housing-enquiry/



OTHER SUPPORT		
Online Group Every Wednesday and Sunday 19.00 – 20.30  Face to Face Meetings Tuesdays 11.00	Veteran UK Smart Recovery Meeting (Alcohol, Drugs, Gambling or online shopping) Online group and Face to Face Meetings now available.	Veteran UK SMART Recovery Hub 11, St Andrews Street Dalkeith EH22 1AL Contact: 07498923309 Email: johnnya@smartrecovery.org.uk  Tuesdays meeting - Whitefoord House, 61 Canongate, Edinburgh, EH8 8BS  Wednesday 5 <sup>th</sup> June - V1P Lothian First floor, Rothesay Wing, Erskine Edinburgh 468 Gilmerton Road, Edinburgh, EH17 7SA
Monday to Friday 9.00am – 5.00pm	Defence Medical Welfare Services Providing support to any member of the veterans' community currently in hospital and due to be discharged back to the community. Can assist with appropriate adaptations to the home, housing and supported onward referral.	Defence Medical Welfare Services Tel: 07789982621 Email: loth.veteransdmws@nhslothian.scot.nhs.uk
<b>Everyday</b> (working day)	Who Dares Cares The aim of our charity is to help support our Armed Forces, Emergency Services and Veterans including their Families and Dependants who are suffering from Post Traumatic Stress Disorder (PTSD)	Website: Who Dares Cares Email: wdc@who-dares-cares.com Facebook: Who Dares Cares Twitter: who_dares_cares LinkedIn: Who Dares Cares Instagram: whodarescares
<b>Everyday</b> (working day)	Fares 4 Free Providing transportation to access essential services and support people attending everyday events which reduce loneliness and isolation.	Fares 4 Free www.Fares4free.org Contact: 01412666000 Facebook: Fares4Free
Anytime	Supporting Wounded Veterans Pain Management, Mentoring and mental health support available.	Supporting Wounded Veterans To register for a course please click the link below and apply online  www.supportingwoundedveterans.com



		Citizens Advice - Armed Services Advice Project
		Edinburgh, Lothians and Borders
	Armed Services Advice Project (ASAP)	Contact: 07857 145903
Monday – Friday	Affiled Services Advice Project (ASAP)	Email: asap@CABWestLothian.casonline.org.uk
09.00 – 17.00	The service is free, independent,	or ASAP@cas.org.uk
09.00 - 17.00	impartial and confidential.	Website: www.adviceasap.org.uk
		National line to find local Citizens Advice
		Bureau – 0800 028 1456
		The Melting Pot
	Housing Options Scotland	15 Calton Road
As required	Homeless Options Scotland	Edinburgh
As required	Complete the "get help" form online.	EH8 8DL
	complete the gernely form online.	https://housingoptionsscotland.org.uk
		Phone:0131 510 1567
		V1P Lothian
	Armed Services Advice Project (ASAP)	First floor, Rothesay Wing, Erskine Edinburgh
Fortnightly	Clinic	468 Gilmerton Road, Edinburgh, EH17 7SA
10.00 – 15.00	Please contact V1P to make an	<b>Tel:</b> 0131 220 9920
10.00 13.00	appointment.	Email:
	арронинени.	veterans.enquiries@nhslothian.scot.nhs.uk
		V1P Lothian
Fortnightly	Veterans UK	First floor, Rothesay Wing, Erskine Edinburgh
10.00 – 12.00	Clinic	468 Gilmerton Road, Edinburgh, EH17 7SA
	Please contact V1P to make an	<b>Tel:</b> 0131 220 9920
	appointment.	Email:
	арропинени.	veterans.enquiries@nhslothian.scot.nhs.uk
	The Forces Employment Charity	
	The Forces Employment Charity	The Forces Employment Charity
	provides life-long, life-changing	
	support, job opportunities, and	<b>Tel:</b> 0121 262 3058
Self Referral	training to Service leavers, veterans,	Website:
	reservists and their families,	https://www.forcesemployment.org.uk
	regardless of circumstances, rank,	
	length of service, or reason for	
	leaving	
		Chris's House
	Chris's House	Email: info@chrisshouse.org
Anytime	Centre for Help, Response and	<b>Telephone:</b> 01236766755
	Intervention Surrounding Suicide	Facebook: chrisshouse.org
	Fighting with pride	Website: www.fightingwithpride.org.uk
	FWP is a 'lived experience'	Twitter: @fightingwpride
	LGBT+ charity, supporting those	Facebook: @fightingwithpride undefined
As Required	seeking help and a resource for those	email:
•	who seek to help them.	dougie.morgan@fightingwithpride.org.uk
	·	



As Required	Solicitors for the Armed Forces Community (Scotland) Help to veterans with any legal enquiries.	Contact: Lesley Stewart, Solicitor (former WRNS/RN) Email: <u>SFAFCS@outlook.com</u> or Call: 07905 798016
Anytime	Forces Manor Accommodation for members of the British armed forces, Veterans and their families based in the Cairngorms National Park near Aviemore.	Address: PH21 1QD, Kingussie, Highland, Scotland, United Kingdom Tel: <u>0779 212 5357</u> / <u>01540 651 588</u> Email - <u>info@forcesmanor.com</u>
Anytime	Veterans Housing Scotland  Veterans homes across the country <a href="https://www.vhscot.org.uk/applicant/">https://www.vhscot.org.uk/applicant/</a>	Veterans Housing Scotland  To see if you meet the criteria contact  0131 557 1188  admin@vhscot.org.uk
<b>Monday-Friday</b> 09.00 – 17.00	Rock 2 Recovery  (one to one coaching for veterans and affected family)	Contact V1P for a referral or Email:  support@rock2recovery.co.uk Tel: 01395 220 072
Anytime	SACRO - Veterans Mentoring Service Veterans in or at risk of becoming involved in the criminal justice system	Email <u>veterans@sacro.org.uk</u> Point of Contact is Andy Gray.
As Required	Forces Children Scotland We are passionate about supporting children and young people from serving, reservist and veteran families across Scotland to realise their potential and thrive. It's something we have been doing for over two-hundred years.	Forces Children Scotland  15 Hill Street, Edinburgh, EH2 3JP <a href="https://forceschildrenscotland.org.uk">https://forceschildrenscotland.org.uk</a> Tel: 01313227350  Email: admin@forceschildrenscotland.org.uk  Twitter:@forceschildscot  Facebook: Forces Children Scotland
As Required	Shared Parenting Scotland For us, shared parenting is where parents who live apart share the care and responsibilities for their children as equally as possible.  Shared parenting takes a flexible, child-centred approach where the child's welfare and wellbeing are central to parenting.	Shared Parenting Scotland 10 Palmerston Place, Edinburgh, EH12 5AA Telephone: 0131 557 2440 Email: info@sharedparenting.scot
Self Referral	Veterans Tribe Scotland  Use many forms of creativity and wellbeing in there events and activities, helping Veterans and their family members maintain good mental and physical health and wellness	Veterans Tribe Scotland  Website: www.veteranstribescotland.co.uk



Anytime	Models For Heroes  Providing Armed Forces, Veterans and Public Services with models tailored to their interests to support mental wellbeing.	Website: <u>Home &lt; Models for Heroes</u> Email: info@modelsforheroes.org.uk
Anytime	Change Mental Health We support and work with everyone, from those who are having a difficult time with their mental health to those who struggle to access services for a range of reasons. We work with people who experience significant mental health issues or illness such as schizophrenia or experience psychosis, and in hard-to-reach rural areas across Scotland.	Change Mental Health  6 Newington Buisness Centre, Dalkeith Road Mews, Edinburgh, EH16 5GA Information Line: 0300 323 1545 Office Number: 0131 662 4359 Website: www.supportinmindscotland.org.uk Email: info@supportinmindscotland.org.uk Twitter:@suppinmindscom
Monday to Friday 0900 - 1630	Help for Heroes  Help for Heroes is the leading Armed Forces and veterans' charity in the UK.  With your support, we can help our veterans and their families live well after service.	Website <a href="https://www.helpforheroes.org.uk/">https://www.helpforheroes.org.uk/</a> <a href="mailto:GetSupport@helpforheroes.org.uk">E-mail</a> <a href="mailto:GetSupport@helpforheroes.org.uk">GetSupport@helpforheroes.org.uk</a> <a href="mailto:Twitter">Twitter</a> <a href="mailto:Helpforheroes.org.uk">Help for Heroes (@Helpforheroes) / Twitter</a>
As Required	Veterans Chaplaincy Scotland  "A proactive service providing pastoral care to our veterans and their families promoting hope, healing and acceptance."	Call: 07521 63 88 48 Email: vcs@wpcscotland.co.uk
As Required	CAPS Veteran Advocacy CAPS Independent Advocacy is bringing together veterans interested in using their shared experiences to improve the services offered to military veterans and their families in Scotland.	For more information, contact: Email: jessica@capsadvocacy.org
<b>Monday – Friday</b> 0900 - 1630	UK Veterans Hearing Foundation  Charity dedicated to supporting veterans who suffer from hearing loss and associated tinnitus.	<b>Telephone:</b> 01455 248900 <b>Email</b> : info@veteranshearing.org.uk



FREE DOWNLOADABLE APPS		
	Mood Coach	Mood Coach is an app for Veterans, Service members and others to learn and practice behavioural activation
PTSD COACH *	PTSD Coach	PTSD Coach app provides you with education about PTSD. It was designed for those who have or may have Post Traumatic Stress Disorder.
	Samaritans Veterans	Samaritans Veterans app, Out to You, provides UK, Military Service Leavers and Veterans with Emotional health and well-being information, guidance and resources. Out to You is designed to give you the tools to identify and navigate the emotional health challenges experienced when transitioning out of the military and in your life beyond the forces.
h	Happify	Happify is a science based activities and games app which can help you overcome negative thoughts, stress and life's challenges.
	Self-Help for Anxiety Management	Self-Help for Anxiety Management (SAM) is a friendly app that offers a range of self-help methods for people who are serious about learning to manage their anxiety.
	Mind Shift	Mind Shift is a totally free based anxiety tool which uses proven strategies based on Cognitive Behavioural Therapy (CBT).
Calm	Calm	Calm app is for Sleep, Meditation and Relaxation. It is also the perfect mindfulness app for beginners but includes programmes for intermediate and advanced users.
	Headspace	Headspace is your guide to everyday mindfulness in just a few minutes a day.

Veterans Gateway: 0808 802 1212

Samaritans: 116 123

Breathing Space: 0800 83 85 87

Combat Stress: 0800 138 1619

Forcesline: 0800 260 6767



# Veteran's Women's Drop-in



Tuesday 25<sup>th</sup> June

1:30pm - 3:00pm

Please note this is a safe, supportive space for female Veteran's of HM Armed Forces to come together as a community. It is available to Veteran's registered at Veterans First Point. If you are not registered, but would like to find out more - this is the perfect opportunity to come along.

Hope to see you soon...

Veterans Gateway: 0808 802 1212

Samaritans: 116 123

Breathing Space: 0800 83 85 87

Combat Stress: 0800 138 1619

Forcesline: 0800 260 6767





# Drop-in Tuesday 16<sup>th</sup> July 2024 1:00pm – 2:30pm



Veterans Gateway: 0808 802 1212

Samaritans: 116 123

Breathing Space: 0800 83 85 87

Forcesline: 0800 260 6767 Combat Stress: 0800 138 1619





# **UKSMART** Recovery®

Self-Management and Recovery Training

# **SMART** Recovery Programme

Are compulsive or addictive behaviours causing you problems?

Do you want to learn about effectively managing your recovery?

SMART Recovery is a Programme where we help ourselves and each other recover from any kind of addictive behaviour

V1P Lothian

First floor, Rothesay Wing, Erskine, 468 Gilmerton Road, Edinburgh, EH17 7SA



Wednesday 5<sup>th</sup> June 10am -12pm Wednesday 3<sup>rd</sup> July 10am -12pm

Discover the Power of Choice! www.smartrecovery.org.uk 0330 053 6022











SMART Veterans uses the SMART UK tools and programme to help enable and live a balanced life.

We are Veterans supporting those who currently serve or who have served our country in a military capacity.

# Female Online Meeting

Mondays - 1200-1330hrs

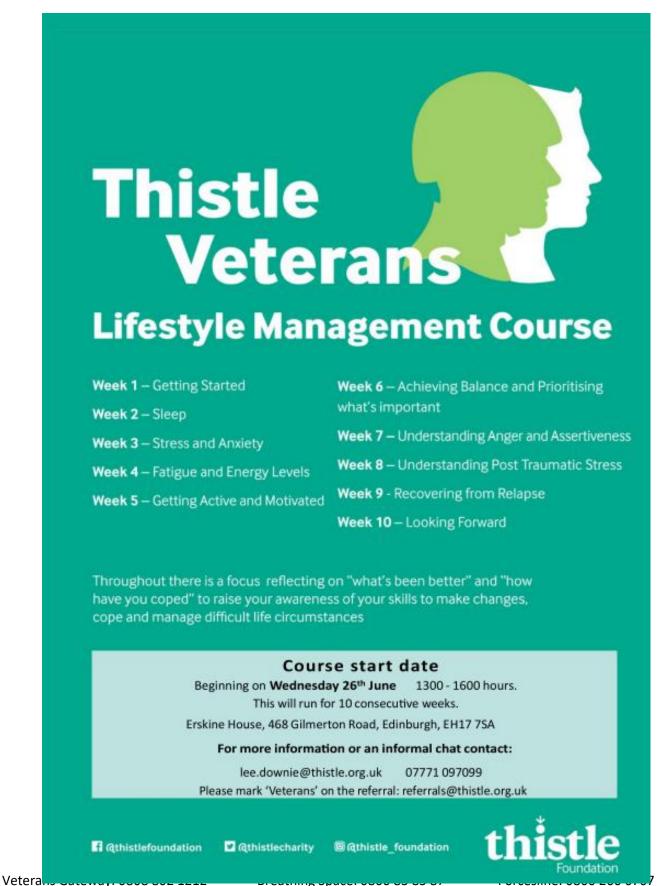
For further information and login details please contact:

janinec@smartrecovery.org.uk 07398 730840 www.smartrecovery.org.uk/smart\_veterans



United Kingdom





Samaritans: 116 123 Combat Stress: 0800 138 1619





## Volunteer Outreach Support Driver

**Location / Travel Details:** We are looking for volunteers across Scotland to operate within their own cities, towns, and local communities.

Flexibility and Commitment: 4 hours per trip (Minimum 1 commitment per month)

Expenses: Mileage paid at £0.45 per mile and expenses covered.

Essential Criteria: Use of own car needed.

# Volunteer Role Description

#### What is the overall purpose of the role?

Fare4Free was formed in 2016 to:

- Provide transport solutions for the Armed Forces Community where public transport is unavailable or not suitable across Scotland.
- Reduce missed appointments and ensure the continuation of treatment plans.
- To increase wellbeing, reduce anxiety and encourage integration back into the community.

Our bespoke service provides a person-centred journey and is split into three categories:

- Medical focusing on the beneficiaries' requirements while attending hospital, mental health, or therapeutic based appointments.
- Wellbeing as we introduce our beneficiaries back into their local community and support them in the transition to start attending local activities, events, and volunteering opportunities.
- Intelligent signposting and onward referrals to over 50 collaborative partners supporting
  with any additional needs from financial guidance, home adaptations and available statutory
  services.

The Volunteer Outreach Support Driver (VOSD) is at the heart of Fares4Free by making sure that our clients are where they need to be at the right time. They will be responsible for checking their vehicle before and after work and keeping it clean inside and out.

VOSDs are our designated area specialists who understand the communities they operate within fully and the wide range of services available to them. They are passionate about getting it right, are able communicators and focused on using their experience to connect people with the help that they need.



#### Key activities and responsibilities

- Be mobile phone literate or have a working knowledge of WhatsApp (or willing to be trained).
- Route planning and preparation to always arrive 15 mins early (as per company policy)
- Being the working face of Fares4Free building positive relationships with all partners and collaborators.
- · Operating in accordance with policies and procedures.
- Responsible for understanding and identifying risk.
- Building rapports with clients and always ensuring customer satisfaction.
- Effective communications in a dynamic and quick changing environment.
- · To always treat people with dignity and respect and promote ownership and empowerment.

Essential	Desirable
A full driver's licence and access to a car	Demonstrate an understanding of the military environment
Good interpersonal and communication skills	Experience of working in the community in a health and social care or welfare setting
The ability to work independently and as part of a team	An understanding of safeguarding or has received training in such
Good listening skills and knowing when to talk/and when not to talk to clients	
PVG clearance or agreement to such	

### Training and support available

- You will receive all the necessary training and support needed including:
  - The Legal Environment
  - · The Identification, Assessment and Control of Hazards
  - · Defensive Driving Standards and Lone Working
  - · First Aid Awareness
  - · Conflict Management and Workplace Stress
  - Manual Handling Awareness
  - Disability Awareness

#### Volunteer recruitment process

- Completion of Fares4Free volunteer application form
- You are required to have membership of the PVG scheme. This will be free, and we will submit your application for you
- Volunteer interview with the Operations Manager
- Informal driving assessment

To apply please contact the Fares4Free Operations Manager via email at <a href="mailto:volunteer@fares4free.org">volunteer@fares4free.org</a>. Applications will be considered as they are submitted. Fares4Free reserve the right to close the application process early and feedback will only be provided to candidates who attend interviews.